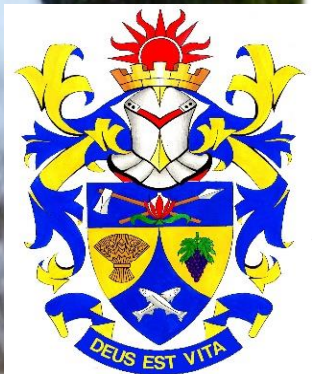


# BERGRIVIER MUNICIPALITY

## WARD PLAN

### Ward 1

2017 - 2022



### 7.1.1 PURPOSE OF WARD PLANS

The Fourth Generation IDP (Chapter 4) has significant updated information on the demographic profile of the Bergrivier municipal area. This information forms the baseline to make informed decisions on the future of Bergrivier and therefore defining the vision. One of the most serious constraints currently in the drafting of an IDP is the lack of detailed information on a ward level. Most of the new information obtained, is only available on a municipal level. The problem is further exacerbated by the fact that ward boundaries are political boundaries and could potentially (and did, in preparation for the 2016 elections) change every 5 years.

For these reasons, the baseline information of ward plans will be the baseline information of the relevant local communities and rural areas. This information may at the time of approving the Fourth Generation IDP not be complete and will be updated continuously during the term of the IDP. A survey is currently in the final phase of completion and will enable the municipality to determine the estimated number of people and households in each ward. This will contribute to the development of a more reliable demographic profile for each ward.

However, to ensure a comparative analysis, the 2011-statistics (StatsSA) will form the base of an exercise to determine an estimated, projected demographic profile. The study undertaken by the Department of Agriculture in 2016 on households in the rural areas, will also be incorporated into a complete profile. It is therefore important to note that the ward plan is a collective of information of settlements/towns in the ward and the rural areas. The purpose of the ward plan is not to provide additional information to the situational analysis as contained in Chapter 4 of the IDP, but rather to:

- empower ward councillors and their ward committees with a tool to understand the ward;
- strategically plan the future of the wards, and
- monitor progress being made.

For the aforementioned purposes, the ward plans contain:

- A profile of the ward committee members with contact details;
- A brief demographic profile of the ward;
- A brief profile on the status quo of infrastructure of the ward;
- The needs identified by the community during the Third Generation IDP (that has not been completed due to budgetary constraints) and the needs identified in preparation of the Fourth Generation IDP;
- The provision in the capital budget for the ward for the 2017/18, 2018/19 and 2019/20 medium term budgetary framework; and
- Emergency and other important information for the residents in the ward.

Any changes to the ward plans during the year will therefore only affect the refinement of the demographic profile of towns/settlements and not any of the core elements of the IDP, including the vision, strategic goals and objectives, needs identified by the community and the budget provision for the ward.

7.1.2 WARD COMMITTEE MEMBERS



# Know your ward committee

A PROPERGEC COMMITTEE MEMBERS LIST WITH THEIR PHONE, MAIL AND EMAIL IN A 2-DIGIT NUMBER

MAIL ID: 1 FOR THE 1st LOCAL COUNCILOR FROM 1

**ROLE AND RESPONSIBILITIES OF WARD COMMITTEE, COUNCILORS AND COMMITTEE**

**WARD COMMITTEE**

- To create up to eight ward committees in a particular ward.
- To liaise with members of the ward, on a regular basis, to ensure that the ward committee is fully informed of the ward's needs.
- To ensure that the ward committee is fully informed of the ward's needs.
- To ensure that the ward committee is fully informed of the ward's needs.
- To ensure that the ward committee is fully informed of the ward's needs.

**Committee**

- To ensure that the ward committee is fully informed of the ward's needs.
- To ensure that the ward committee is fully informed of the ward's needs.
- To ensure that the ward committee is fully informed of the ward's needs.
- To ensure that the ward committee is fully informed of the ward's needs.

**WARD COUNCILOR**

- To ensure that the ward committee is fully informed of the ward's needs.
- To ensure that the ward committee is fully informed of the ward's needs.
- To ensure that the ward committee is fully informed of the ward's needs.
- To ensure that the ward committee is fully informed of the ward's needs.



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Ward Councilor Ward 1  
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Ward Councilor Ward 1  
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Ward Councilor Ward 1  
Mphahlele Mphahlele

**ROLE OF COMMITTEE MEMBERS**

To ensure that the ward committee is fully informed of the ward's needs.

To ensure that the ward committee is fully informed of the ward's needs.

To ensure that the ward committee is fully informed of the ward's needs.

To ensure that the ward committee is fully informed of the ward's needs.

WARD MEMBERS' CONTACT NUMBERS	
Ward 1 Councilor	011 462 1234
Ward 2 Councilor	011 462 1234
Ward 3 Councilor	011 462 1234
Ward 4 Councilor	011 462 1234
Ward 5 Councilor	011 462 1234
Ward 6 Councilor	011 462 1234
Ward 7 Councilor	011 462 1234
Ward 8 Councilor	011 462 1234
Ward 9 Councilor	011 462 1234
Ward 10 Councilor	011 462 1234

**EMERGENCY NUMBERS:**

PHONE 10101

AMBULANCE 06001

POLICE 10111

### 7.1.3 PROFILE OF WARD 1

#### 7.1.3.1 Geographical Description of Ward 1

Porterville is an unusual find in a magnificent setting at the foot of the Olifants River mountains, 27 km south-east of Piketberg. It is characterized by wide, tree-lined streets, neat homes and gardens, and some graciously restored Victorian houses. The town was established in 1863 and is classified as a central place. Sound infrastructure has contributed towards the establishment of Regional Kaap-Agri offices, as well as the Voorberg prison. Originally the region was inhabited by the San before the arrival of the Dutch Settlers centuries ago. Climatic conditions vary from dry, sizzling summers with powerful thermals followed by the dramatic scenic snow topped mountains during the winter.

The town made history when the yellow *Disa Uniflora* was discovered. The rare *Disa* flower grows wild here and blooms red and yellow in summer. Porterville serves as an ideal place for camping, hiking and breathing deeply as two rivers run through the beautiful landscape, home to Redfins and Yellowfins (both fish species). Bird life is plentiful and visitors can frolic in rock pools and waterfalls. The town of approximately 7 000 residents is already well-known abroad among the gliding fraternity as it annually plays host to a number of international and national competitions. The thermals of the mountains contribute to perfect paragliding conditions. Visitors can smell, taste and buy local produce, available in town and on surrounding farms, pick figs during season, see how pomegranate and the citrus products are processed or sample local olives, honey and almonds. Porterville also offers barrel fermented wines produced by garagists or wine at the Porterville depot of the Tulbagh Wine Cellar. The smell of fynbos can be enjoyed as you drive up the mountain and visit an export cut flowers farm - home to the endemic *Protea magnifica* (Queen Protea). Porterville offers all the necessary shops and amenities for easy living.

The town has been divided into two historical areas due to the apartheid dispensation. The historic white area is centred behind the main road and has easy access to the central business district which is predominantly in the main road. This area is geographically part of Ward 1. An historical coloured area, known as Monte Bertha, is further removed from the central business district as a remnant of the apartheid era and forms part of Ward 2.

The following is a demarcation map of Ward 1

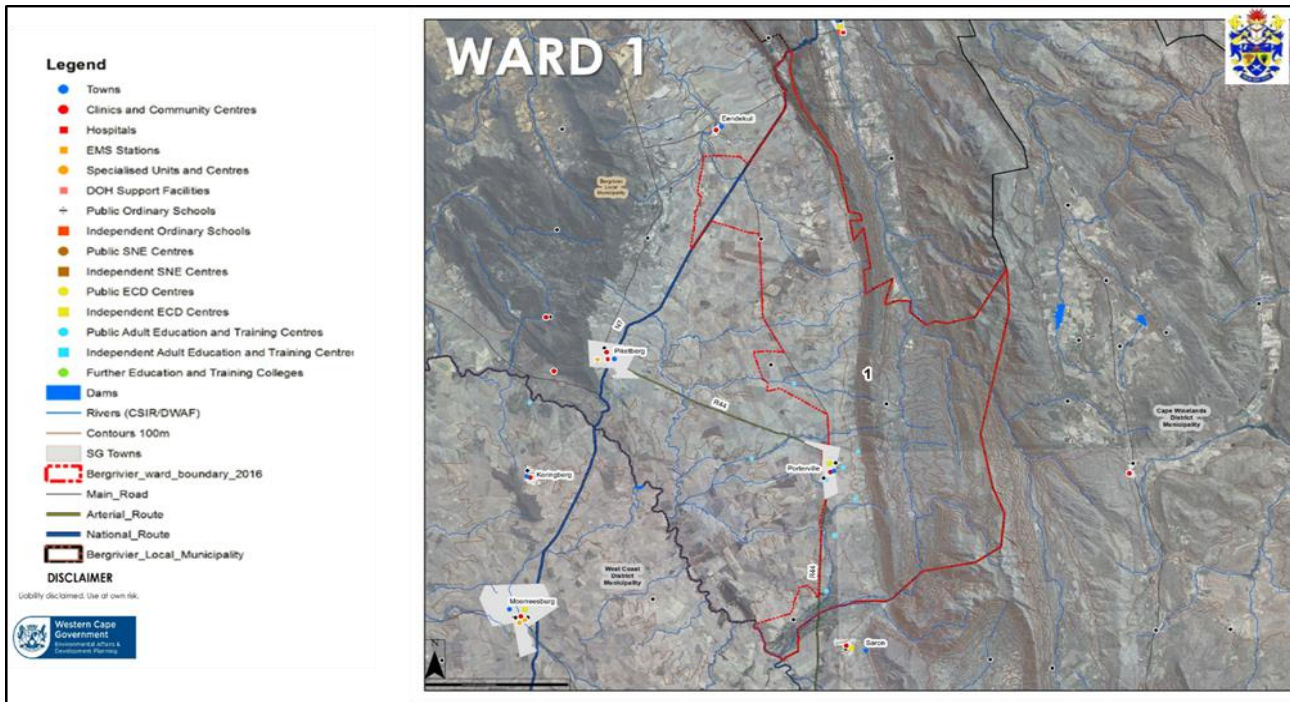
#### Area of Ward 1:

#### Porterville Town, Voorberg and the rural area to the North of Porterville

“Porterville is a picturesque town on the slopes of the beautiful Olifants River Mountains at the foot of Voorberg. Originally the region was inhabited by San (Bushmen) tribes, centuries before the arrival of the Dutch Settlers and the mountains in the region contain numerous relics of the past, the most enigmatic being a rock art painting of a sailing ship in the Groot Winterhoek Mountains east of Porterville.

This unspoilt country town is a land of extremes, offering diversity, hospitality and authenticity. The region is famous for the rarest of flowers, the *Disa Uniflora*. It is the only place in South Africa where one can see fields of these flowers in nature, the rarest being the sulphur-yellow *Disa*, which has been found only in one small colony in Porterville. “

Source: <http://www.portervilletourism.co.za/>



Aerial view of Porterville town showing main business area and Monte Bertha



7.1.3.2 Demographic Profile

The following is the demographic profile of Ward 1 based on a variety of sources, including the Community Survey of 2016, MERO 2015 and the survey conducted by the municipality in collaboration with the West Coast District Municipality, StatsSA and Provincial Treasury as at March 2017. Note that not all information is available per ward, and in the case of population statistics, it should be noted that the 2011 StatsSA statistics are based on the previous ward boundaries.

Population & Household

Population & Household projections 2011-2022

**STANDARD DISCLAIMERS APPLY** Julien.Rumbelow@westerncape.gov.za  
 Estimates of 2022 Ward data based on the municipal change 2011 to 2016

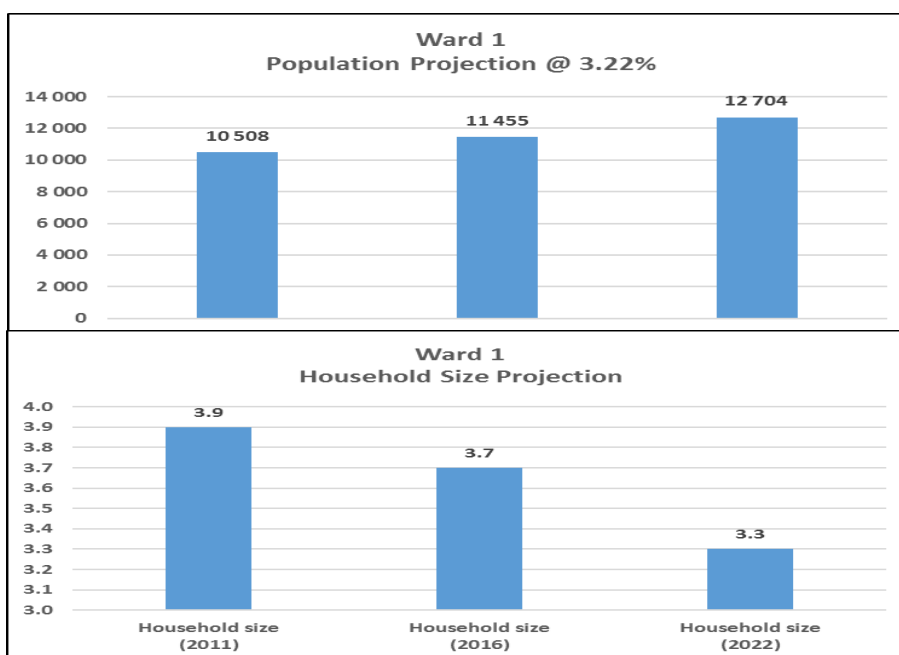
	2011 Actual			2016 Actual / Estimate			2022 Estimate			Actual / Estimate	
	Population (2011)	Households (2011)	Household size (2011)	Population (2016)	Households (2016)	Household size (2016)	Population (2022)	Households (2022)	Household size (2022)	pop. growth 2011-2016 per year	ht. growth 2011-2016 per year
Western Cape (WC)	5 822 734	1 634 000	3.6	6 279 730	1 933 876	3.2	6 875 714	2 367 230	2.9	1.52%	3.43%
West Coast DM	391 766	106 780	3.7	436 403	129 862	3.4	496 731	164 238	3.0	2.18%	3.99%
Bergrivier	61 897	16 275	3.8	67 474	19 072	3.5	74 834	23 070	3.2	1.74%	3.22%
ward 1	10 508	2 676	3.9	11 455	3 136	3.7	12 704	3 793	3.3	1.74%	3.22%
ward 2	5 210	1 238	4.2	5 679	1 451	3.9	6 299	1 755	3.6	1.74%	3.22%
ward 3	8 727	2 480	3.5	9 513	2 906	3.3	10 551	3 515	3.0	1.74%	3.22%
ward 4	9 460	1 975	4.8	10 312	2 314	4.5	11 437	2 800	4.1	1.74%	3.22%
ward 5	13 015	2 988	4.4	14 188	3 502	4.1	15 735	4 236	3.7	1.74%	3.22%
ward 6	3 646	1 212	3.0	3 975	1 420	2.8	4 408	1 718	2.6	1.74%	3.22%
ward 7	11 332	3 705	3.1	12 353	4 342	2.8	13 700	5 252	2.6	1.74%	3.22%
<b>TOTAL</b>	<b>61 898</b>	<b>16 274</b>	<b>3.8</b>	<b>67 475</b>	<b>19 071</b>	<b>3.5</b>	<b>74 835</b>	<b>23 069</b>	<b>3.2</b>	<b>1.74%</b>	<b>3.22%</b>

Notes:  
 a. Actual data from Census 2011 or Community Survey 2016. source: Stats SA (2011)  
 e. Estimate. Based on assumed equal pro-rata growth across all wards to a known municipal total in 2016 then continuing unchanged. Check against GIS pics.  
 i. Totals may not sum to 100% due to rounding.  
 ii. The WCG Price Waterhouse Coopers Study (PWC, 2014) on WC Population estimated Bergrivier's 2022 population at 72 375. The data above shows Bergrivier's population estimated at 74 835 in 2022 based on the observed 2011-2016 growth continuing unchanged from the 2016 ward estimates.  
 iii. The 2014 PWC Study estimated the total Bergrivier population at 66 847 in 2016 whereas Stats SA Community Survey measured this at 67 475.

Source: StatsSA2011

Population & Household Projections 2011-2022

(Based on above population table. Source: StatsSA2011)



Indigent Households

The municipality currently do not have statistics available of indigent households per ward. However, approximately 25% of all households in Bergrivier Municipal Area are indigent.

Population Groups

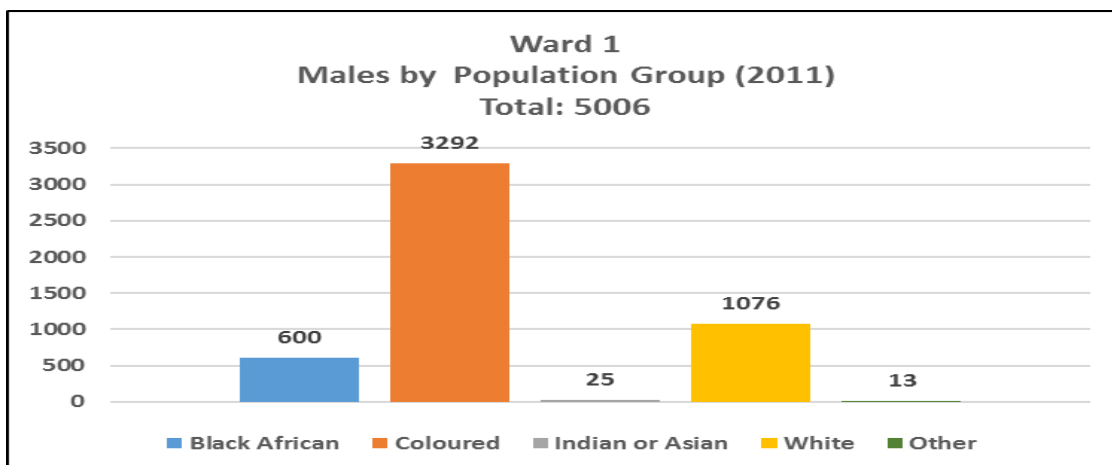
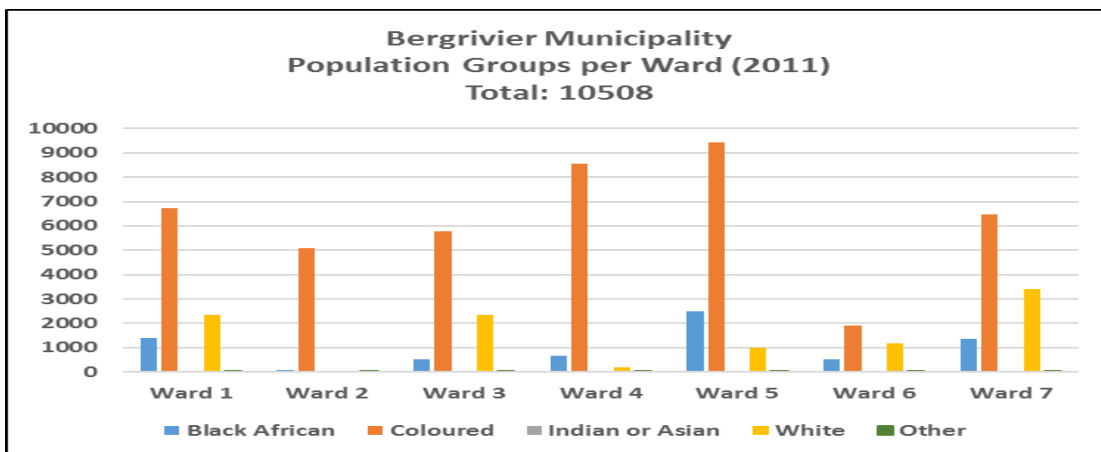
Population Groups 2011

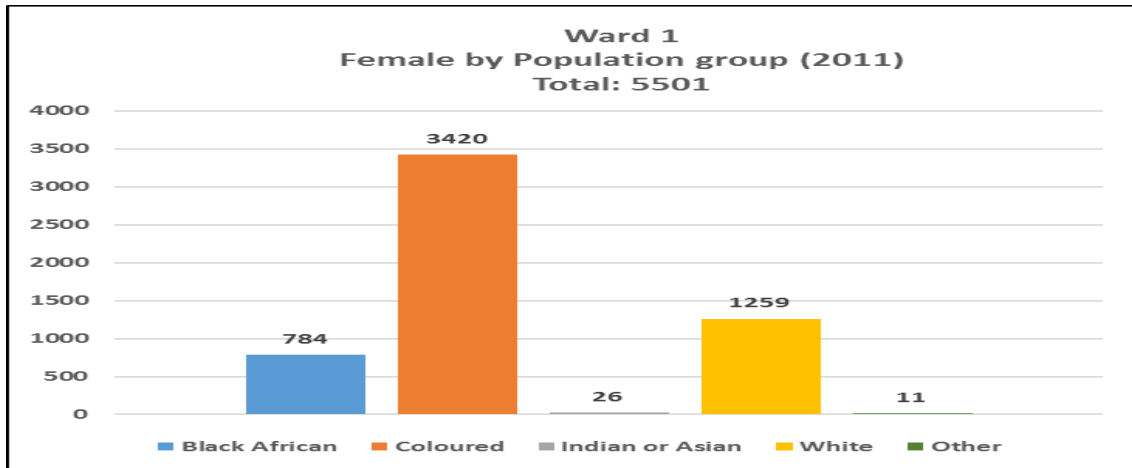
**Statistics South Africa**  
**Descriptive\_Electoral\_Wards**  
**Gender by Geography by Population group**  
**for Person weighted**

	Black African	Coloured	Indian or Asian	White	Other	Total
Western Cape	1912547	2840404	60761	915053	93969	5822734
DC1: West Coast	64110	260850	2181	61527	3098	391766
WC011: Matzikama	5705	50185	397	9968	892	67147
WC012: Cederberg	6308	37651	171	5462	175	49768
WC013: Bergrivier	7001	43915	256	10456	269	61897
Ward 1	1385	6712	51	2336	24	10507
Ward 2	67	5097	13	5	28	5209
Ward 3	511	5771	41	2345	59	8726
Ward 4	663	8540	41	175	41	9461
Ward 5	2509	9419	32	1011	44	13015
Ward 6	510	1922	24	1181	9	3646
Ward 7	1357	6455	53	3403	64	11333

Created on 17 May 2017  
 Statistics South Africa: Web page: [www.statssa.gov.za](http://www.statssa.gov.za)  
 Support: [info@statssa.gov.za](mailto:info@statssa.gov.za)  
 Copyright © 2010 Statistics South Africa. All rights reserved.

Source: StatsSA 2011





The following statistics have been obtained through the client satisfaction survey that is important for a ward. The household questionnaire survey was based on an area systematic proportional sample of at least 10 percent of all urban households. All urban settlements were subdivided into smaller homogeneous sub-areas based on population and housing characteristics. The percentage of households sampled in each town was compared to the 2011 census figures as well as the StatsSA Dwelling Frame data (2015). The field work for the household survey was undertaken by CK Rumboll and Partners and the tabulations by Prof. Larry Zietsman: A questionnaire was completed at each of the selected dwelling units. This questionnaire included questions about the demographic characteristics of household members, duration of residential occupancy and origin of previous residence if duration of residence was 5 years or less, as well as questions pertaining to the dwelling unit, such as type and ownership.

The geographical distribution of sampled households and sample size percentages were mapped to evaluate the coverage and representativeness of the sample. Based on this evaluation fieldworkers were directed to areas that appeared to have been overlooked. The survey was primarily designed to provide a rapid assessment of the population size in the various urban settlements of the Bergrivier Municipality. Consequently, the data does not contain information to develop detailed demographic and socio-economic profiles of the towns.

An overview of Bergrivier is first important as to contextualize each ward. The average growth rate of the urban population in the Bergrivier Municipality was 4.0% per annum. Dwarskersbos has the highest growth rate of all the towns (12.6%). This high growth rate was confirmed by the 2015 StatsSA Dwelling Frame data.

Table: Comparison of population growth rates per town

Urban Settlements	Compound Annual Growth Rates
Main Town	2017 Questionnaire Survey (2011-2017)
Aurora	5.3
Dwarskersbos	12.6



Urban Settlements	Compound Annual Growth Rates
Main Town	2017 Questionnaire Survey (2011-2017)
Eendekuil	2.6
Goedverwacht	4.7
Piketberg	2.8
Porterville	1.9
Redelinghuys	3.6
Velldrif	5.6
Wittewater	5.9
Other Small Places	5.5
<b>Total</b>	<b>4.0</b>

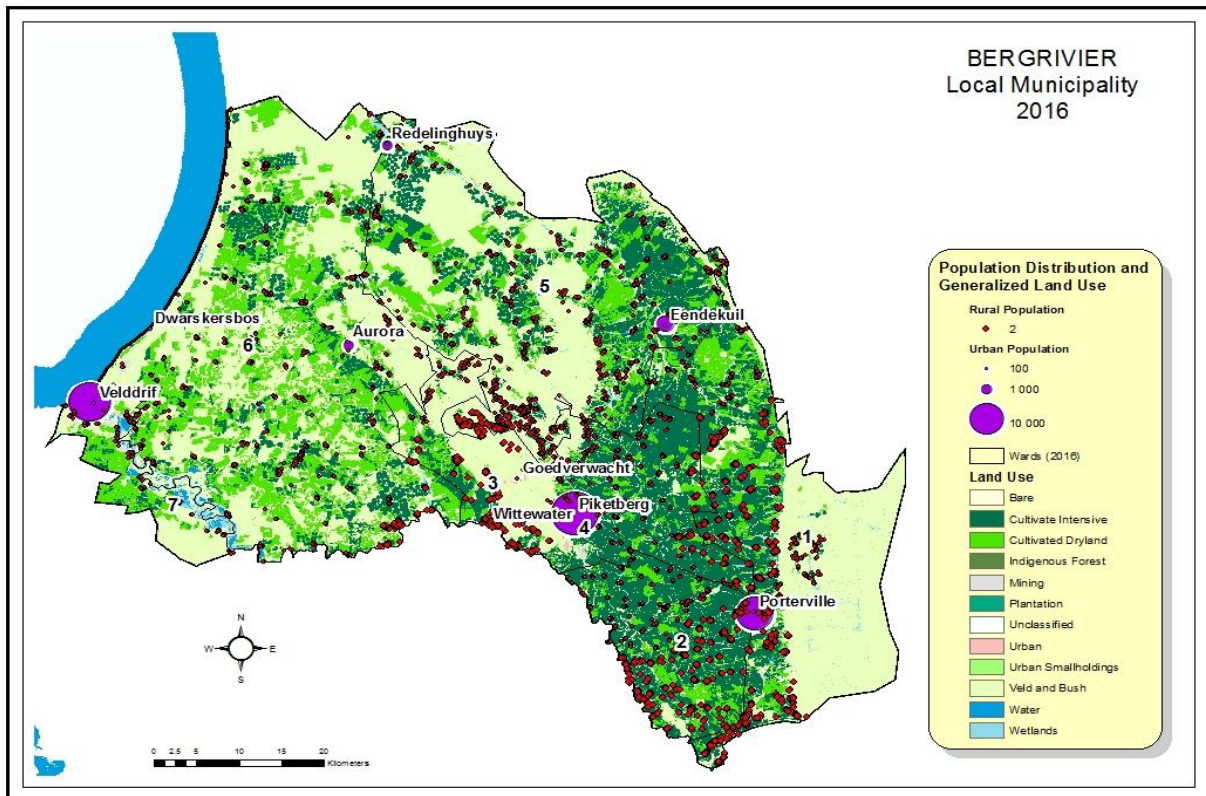
#### ESTIMATES OF 2017 WARD POPULATION TOTALS

The ward totals were estimated using the 2016 Community Survey totals per municipality and the distribution of dwellings according to the 2015 Dwelling Frame data. In general the population is concentrated in wards 2, 3 and 4. These three include the three largest towns, namely Velldrif, Piketberg and Porterville. Not only are they the most populous, but also have the largest concentrations of urban people. Velldrif is split between 6 and 7, Piketberg between 3 and 4 and Porterville between 1 and 2. The predominantly rural wards are wards 1 and 5.

*Table: Bergrivier Municipality – 2017 Estimates of ward population by area type*

Ward ID	Rural	Rural Percentage	Urban	Urban Percentage	Total Population
10103001	2934	46.4	3394	53.6	6329
10103002	1530	15.2	8522	84.8	10052
10103003	1897	18.8	8217	81.2	10114
10103004	0	0	15245	100	15245
10103005	3506	52.1	3222	47.9	6728
10103006	1223	9.8	11301	90.2	12524
10103007	279	4.3	6202	95.7	6481
<b>Total</b>	<b>11371</b>	<b>16.9</b>	<b>56103</b>	<b>83.1</b>	<b>67474</b>

Note: Estimated from StatsSA 2016 Community Survey Data and 2015 Dwelling Frame data



Demographic characteristics of the urban population by ward.

Table: Percentage and average age distribution of the urban population by ward

Ward	0 - 5 years	6 - 10	11 - 20	21 - 40	41 - 60	> 60 years	Total	Average Age (years)
1	3.5	5.6	10.1	23.7	33.3	23.7	100.0	42.4
2	10.0	10.1	17.2	28.4	24.5	9.8	100.0	31.2
3	6.8	8.5	13.2	26.6	28.3	16.6	100.0	36.5
4	9.4	12.5	16.6	28.2	23.7	9.6	100.0	30.7
5	15.3	10.8	10.2	27.8	24.4	11.4	100.0	31.3
6	4.0	9.1	10.9	18.2	28.1	29.6	100.0	42.7
7	7.7	7.9	17.8	23.0	26.0	17.5	100.0	35.6
<b>Grand Total</b>	<b>8.2</b>	<b>9.5</b>	<b>15.7</b>	<b>25.4</b>	<b>26.0</b>	<b>15.2</b>	<b>100.0</b>	<b>34.6</b>

Table: Average household size in urban areas by ward

Ward	Sample Size	Total Population Of Sample	Average Household Size
1	76	198	2.6
2	134	592	4.4
3	176	658	3.7

Ward	Sample Size	Total Population Of Sample	Average Household Size
4	235	1061	4.5
5	43	176	4.1
6	91	274	3.0
7	412	1502	3.6
<b>Grand Total</b>	<b>1167</b>	<b>4461</b>	<b>3.8</b>

Table: Home language spoken in urban areas by ward

Ward	Afrikaans	English	isiXhosa	Other	Total Percentage
1	98.5	1.5	0.0	0.0	100.0
2	100.0	0.0	0.0	0.0	100.0
3	98.5	1.5	0.0	0.0	100.0
4	99.8	0.0	0.2	0.0	100.0
5	100.0	0.0	0.0	0.0	100.0
6	97.4	2.6	0.0	0.0	100.0
7	90.9	3.4	5.5	0.1	100.0
<b>Average Percentage</b>	<b>96.5</b>	<b>1.6</b>	<b>1.9</b>	<b>0.0</b>	<b>100.0</b>

Table: Percentage of population in urban areas by duration of residency by ward

Ward	0 - 5 years	6 - 10	11 - 20	> 20 years	Total	Average Duration
1	17.7	15.7	35.9	30.8	100.0	19.3
2	11.7	10.1	37.0	41.2	100.0	23.1
3	20.5	11.7	24.3	43.5	100.0	22.4
4	16.0	17.7	31.4	34.9	100.0	20.4
5	2.3	5.1	64.8	27.8	100.0	21.3
6	26.6	28.8	26.3	18.2	100.0	14.1
7	22.5	16.5	34.1	26.9	100.0	17.7
<b>Grand Total</b>	<b>18.5</b>	<b>15.5</b>	<b>33.2</b>	<b>32.8</b>	<b>100.0</b>	<b>19.7</b>

Table: Percentage of households in urban areas by origin of previous residency by ward

Ward	No Move (Last 5 years)	Elsewhere in this town	Another town in Bergrivier Municipality	On a farm in Bergrivier Municipality	Elsewhere in South Africa	Another country	Total Percentage
1	86.8	6.6	2.6	1.3	2.6	0.0	100.0
2	88.8	7.5	0.0	1.5	2.2	0.0	100.0
3	83.5	6.8	2.8	1.1	4.5	1.1	100.0
4	82.6	9.4	3.8	0.4	3.4	0.4	100.0
5	97.7	2.3	0.0	0.0	0.0	0.0	100.0
6	70.3	7.7	4.4	0.0	15.4	2.2	100.0
7	74.3	11.2	1.2	1.2	12.1	0.0	100.0
<b>Average Percentage</b>	<b>80.4</b>	<b>8.8</b>	<b>2.1</b>	<b>0.9</b>	<b>7.3</b>	<b>0.4</b>	<b>100.0</b>

Table: Percentage distribution of people per dwelling type by ward

Ward	Single house	Town house / semi-detached house / apartment	Informal shack	Other	Total Percentage	Percentage of Backyard Dwellers
1	100.0	0.0	0.0	0.0	100.0	1.5
2	93.4	6.6	0.0	0.0	100.0	13.2
3	99.8	0.2	0.0	0.0	100.0	1.7
4	90.2	9.8	0.0	0.0	100.0	13.0
5	100.0	0.0	0.0	0.0	100.0	17.0
6	98.9	1.1	0.0	0.0	100.0	5.1
7	96.1	3.1	0.7	0.1	100.0	11.0
<b>Average Percentage</b>	<b>95.4</b>	<b>4.3</b>	<b>0.2</b>	<b>0.0</b>	<b>100.0</b>	<b>9.8</b>

Table: Percentage distribution of households per ownership type by ward

Ward	Owner	Renter	Staying Free	Other	Total Percentage
1	96.5	3.5	0.0	0.0	100.0
2	86.3	5.9	3.2	4.6	100.0
3	84.3	9.0	2.0	4.7	100.0
4	90.2	4.5	3.5	1.8	100.0
5	79.5	11.4	9.1	0.0	100.0

Ward	Owner	Renter	Staying Free	Other	Total Percentage
6	90.9	8.4	0.0	0.7	100.0
7	84.9	10.1	4.6	0.4	100.0
<b>Average Percentage</b>	<b>88.7</b>	<b>7.3</b>	<b>2.2</b>	<b>1.8</b>	<b>100.0</b>

Employment

Employment Status

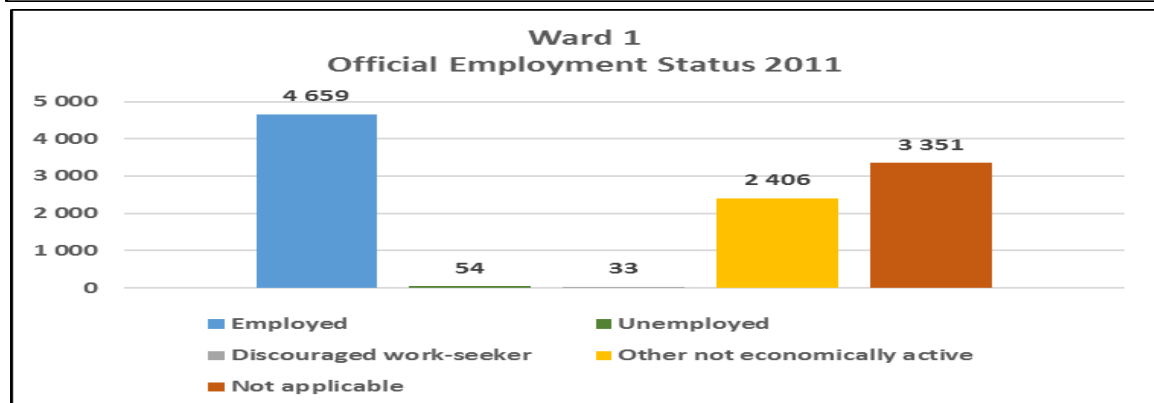
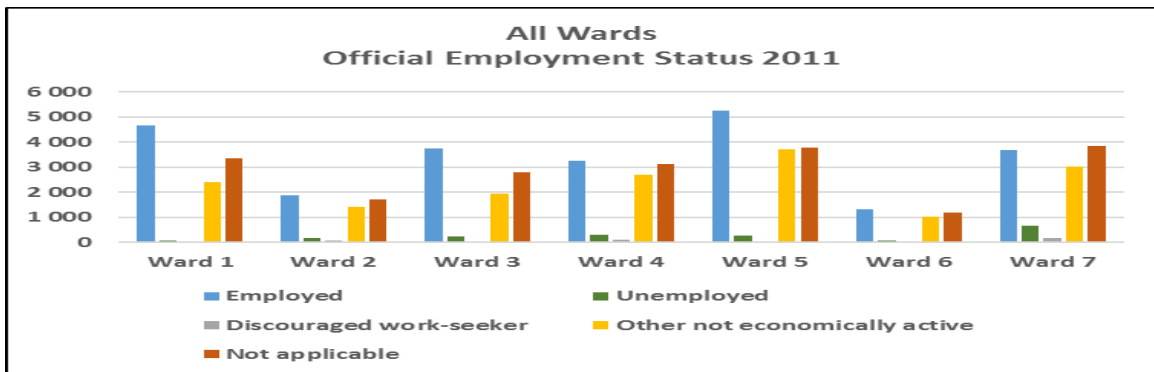
Source: StatsSA2011

Statistics South Africa  
Education\_Electoral\_Wards  
Table 1  
Geography by Official employment status  
for Person weighted

	Employed	Unemployed	Discouraged work-seeker	Other not economically active	Not applicable	TOTAL	employed %	unemployed broad %	unemployed narrow %	Other not economically active	Not applicable
Western Cape	2 010 699	552 732	122 754	1 330 518	1 806 033	5 822 736	34.5%	11.6%	9.5%	22.9%	31.0%
DC1: West Coast	141 117	24 204	5 526	97 632	123 288	391 767	36.0%	7.6%	6.2%	24.9%	31.5%
WC011: Matzikama	23 808	3 888	1 302	15 951	22 200	67 149	35.5%	7.7%	5.8%	23.8%	33.1%
WC012: Cederberg	18 540	2 187	657	12 477	15 909	49 770	37.3%	5.7%	4.4%	25.1%	32.0%
WC013: Bergrivier	23 760	1 731	462	16 185	19 758	61 896	38.4%	3.5%	2.8%	26.1%	31.9%
Ward 1	4 659	54	33	2 406	3 351	10 503	44.4%	0.8%	0.5%	22.9%	31.9%
Ward 2	1 863	153	54	1 419	1 719	5 208	35.8%	4.0%	2.9%	27.2%	33.0%
Ward 3	3 747	228	21	1 938	2 796	8 730	42.9%	2.9%	2.6%	22.2%	32.0%
Ward 4	3 234	309	111	2 688	3 117	9 459	34.2%	4.4%	3.3%	28.4%	33.0%
Ward 5	5 265	258	30	3 699	3 762	13 014	40.5%	2.2%	2.0%	28.4%	28.9%
Ward 6	1 326	75	42	1 017	1 182	3 642	36.4%	3.2%	2.1%	27.9%	32.5%
Ward 7	3 666	654	165	3 012	3 834	11 331	32.4%	7.2%	5.8%	26.6%	33.8%

All cells in this table have been randomly rounded to base 3

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### 7.1.3.3 Social Profile

There is currently limited information available on the indicators to determine the social-economic profile of a ward. Chapter 4 contains significant information on the social profile of Bergvriër municipal area. Information that could be obtained, include recent statistics from school and from the clinics:

#### Education and Skills

##### *Porterville High School*

Indicator	2014	2015	2016	2017
Number of learners	498	484	485	506
Average learner/teacher ratio	33%	32%	32%	34%
Average "dropout" rate	0%	0.4%	0%	0.1%
Drop % in FET phase	n/a	n/a	n/a	n/a
Number of primary schools	1	1	1	1
Number of secondary schools	n/a	n/a	n/a	n/a
Number of "no fee" schools	0	0	0	0
Pass rate for Senior Certificate	100%	100%	100%	100%

#### Health

Town/Area	Year			Total clients	Total tested for HIV	Total tested positive
	2014	2015	2016			
<b>Porterville clinic</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>			
Headcount 5 years and older	15 108	13 710	15 541	53 790		
Headcount under 5 years	3 438	2 857	3 136			
Total clients accepted HCT (incl antenatal)	2 381	2 199	2 268		6 848	
Total clients tested HIV pos (incl antenatal)	34	47	25			106
Diabetes patients put on treatment 18 years and older - new	6	12	5			
Diabetes patients put on treatment under 18 years - new	1	3	1			
Hypertension case put on treatment under 18 years - new	0	1	5			
Hypertension case put on treatment 18 years and older - new	62	35	40			
<b>Porterville Mobile clinic</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>Total clients</b>	<b>Total tested for HIV</b>	<b>Total tested positive</b>
Headcount 5 years and older	2 266	1 953	1 709		8 569	
Headcount under 5 years	1 018	869	754			
Total clients accepted HCT (incl antenatal)	286	325	354		965	
Total clients tested HIV pos (incl antenatal)	2	4	2			8
Diabetes patients put on treatment 18 years and older - new	0	0	0			
Diabetes patients put on treatment under 18 years - new	0	0	0			
Hypertension case put on treatment under 18 years - new	0	0	0			
Hypertension case put on treatment 18 years and older - new	0	0	0			

### 7.1.3.4 Access to Municipal Services

It is important to acknowledge the distinction between bulk and reticulation infrastructure as to understand the priorities engineers at the municipality place on development. The needs of the community reflect predominantly on infrastructure such as streets, pavements, street lighting, water and sanitation on a household and street level. Whereas it is the priority of the municipality to deliver and maintain these services, the focus is also to ensure sustainable bulk infrastructure. This requires specialist knowledge and a study was done in 2016/17 by the municipality on the status of infrastructure. The following is a snapshot of the status of infrastructure in Bergrivier municipal area and Porterville’s status can clearly be seen:

The legend of the snapshot is as follows:

- Red - Upgrading needed before 2020
- Yellow - Upgrading needed between 2020 and 2025
- Green - Upgrading needed between 2025 and 2035

Town	Water Source	WTW	WWTW	Electricity	Storage
<u>Piketberg</u>					
<u>Porterville</u>					
<u>Velddrif</u>					
<u>Eendekuil</u>					
<u>Redelinghuys</u>			Septic Tanks		
<u>Aurora</u>			Septic Tanks		
<u>Dwarskersbos</u>					

The following is a brief discussion on the status of various infrastructure being delivered and service levels in Porterville: (Note: the figure for the rural areas will be incorporated once the information has been obtained and verified)

- **Access to Piped Water**

Piped (tap) water inside dwelling /institution	Piped (tap) water inside yard	Piped (tap) water on community stand: distance less than 200m from dwelling/ institution	Piped (tap) water on community stand: distance between 200m and 500m from dwelling/ institution	Piped (tap) water on community stand: distance between 500m and 1000m (1km) from dwelling /institution	Piped (tap) water on community stand: distance greater than 1000m (1km) from dwelling /institution	No access to piped (tap) water
--	-------------------------------	--	---	--	--	--------------------------------

1715	225	1	-	-	-	8
------	-----	---	---	---	---	---

Source: StatsSA2011

- Energy or fuel for cooking**

Electricity	Gas	Paraffin	Wood	Coal	Animal dung	Solar	Other	None	Unspecified	Not applicable
1824	74	1	36	1	-	-	-	12	-	-

Source: StatsSA2011

- Energy or fuel for lighting**

Electricity	Gas	Paraffin	Candles (not a valid option)	Solar	None	Unspecified
1884	6	1	49	1	7	-

Source: StatsSA2011

- Refuse removal**

Removed by local authority/private company at least once a week	Removed by local authority/private company less often	Communal refuse dump	Own refuse dump	No rubbish disposal	Other
1937	1	2	8	-	1

Source: StatsSA2011

- Source of Water**

Regional/local water scheme (operated by municipality or water services provider)	Borehole	Spring	Rain water tank	Dam/pool/stagnant water	River/stream	Water vendor	Water tanker	Other
1934	2	2	1	2	-	-	1	7

Source: StatsSA2011

- Toilet facilities**

None	Flush toilet (connected to sewerage system)	Flush toilet (with septic tank)	Chemical toilet	Pit toilet with ventilation (VIP)	Pit toilet without ventilation	Bucket toilet	Other
10	1876	6	-	-	-	46	11

Source: StatsSA2011



## 7.1.4 INFRASTRUCTURE DEVELOPED and/or MUNICIPAL SERVICES DELIVERED IN WARD 1 & WARD 2 COMBINED

### 7.1.4.1 Access to Basic Services

The following services are being delivered to indigent households on a sustainable level

Water			Sanitation	
Urban	RDP	Informal	Septic tanks	Flush toilets
1 Basic + 6kl Water			1	1 Rating
Electricity			Refuse Removal	
Limited to 20 Amp=50 Units >20 Amp=0			1 x /week	

### 7.1.4.2 Capital spend on bulk infrastructure

Dept Description	DORP	PROJECT_OWN_DESCRIPTION	WYK	Requested BUD1819	Requested Funding 2018/19	Requested BUD1920	Requested Funding 2019/20	Requested BUD2021	Requested Funding 2020/21
Property Services	PV	Replace fence - commonage	1,2		cr	50 000	cr	50 000	cr
Solid Waste Removal	VD + PV	Weighbridge (VD,PV)	1,2,6,7				el		
Libraries and Archives	PV	Book Detection System	1				pawk	250 000	pawk
Cemetaries	PV	Gravel access roads - cemetery	1,2	80 000	cr			80 000	cr
Cemetaries	PV	Upgrade entrance and parking	1,2		cr	50 000	cr	65 000	cr
Cemetaries	PV	Fence new cemetery : Porterville	1,2		cr				
Cemetaries	PV	Fence - New cemetery	1,2	200 000	cr	100 000	cr		
Sewerage	PV	PV Pumpline	1	2 689 116	mig	1 846 651	mig	11 837 000	mig
Waste Water Treatment	PV	Refurbishment and upgrade of PV WWTW	1,2	9 155 884	mig				mig
Waste Water Treatment	PV	Refurbishment and upgrade of PV WWTW (own funding)	1,2			2 500 000	el		
Storm Water Management	PV	Low water bridge: Park Street	1	10 000	cr	15 000	cr	15 000	cr
Water Distribution	PV	Standby booster pump	1,2	125 000	cr				
Roads	PV	Walk Behind Roller	1,2			180 000	cr		
Roads	PV	Digger	1,2					900 000	el
Roads	1,2,6,7	Pave sidewalks (PV - 150 & VD - 200)	1,2,6,7	350 000	cr	400 000	cr	450 000	cr
Roads	1	Reseal/Construction of streets	1	150 000	el				
Electricity	PV	High tension pole replacements	1,2	50 000	cr	60 000	cr	80 000	cr
Electricity	PV	High tension circuit breakers	1,2	30 000	cr	40 000	cr	50 000	cr
Electricity	PV	Bulk meter replacement	1,2	60 000	cr	60 000	cr	80 000	cr
Electricity	PV	Install mini - sub for increased demand in industrial area	1	410 000	cr				

### 7.1.4.3 Housing applicants

Although the municipality is only an implementation agent for housing, it is important to highlight the backlog in housing in Ward 1:

Town	Applicants 2011/12	Applicants 2012/13	Applicants 2013/14	Applicants 2014/15	Applicants 2015/16	2016/17
Porterville	1000	953	980	1012	956	

Priority	Project	Town	Start	End	Capacity Until
3	GAP	PV	Des 19	Des 20	20
5	IRDP	PV	Des 21	Des 22	100
8	IRDP	PV	Jul 26	Jul 27	100
12	IRDP	PV	Jul 33	Jul 34	100

### 7.1.4.4 Libraries

The municipality delivers library services to the community on an agency basis and has a library in the town of Porterville and a mobile library in Berghof. The following information outlines these services:

#### ***Library books issued per annum***

LIBRARY	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17
Porterville	24 201	20 764	18 523	17 749	39 023	
Berghof	38 894	26 797	19 093	12 031	3 862	

#### ***Upgrades***

The following upgrades have been done in the Porterville library:

- Automated electronic library system and SLIMS;
- Fence for Porterville library; and
- Burglar bars for Porterville

#### ***Activities in the Library***

The library services in Bergrivier have a range of activities to offer to the community and mainly focuses on the children, youth and elderly groups in the community. The following activities are being offered by Porterville libraries:

- Regular story time for pre-school children.
- The libraries support and organize different reading circle

- Holiday Programmes include needlework, making Christmas cards and gift bags, listen to stories, decorating and eating cake, coloring in, playing games, be creative with recycled material, treasure hunt, Christmas tree decorations and gifts from scrap material, face painting and more;
- Library week – this includes visits to schools to invite children to libraries, promote libraries to community at local Spar and OK, tea served to library users, invite local school to visit library.
- Exhibitions - Exhibitions depends on the theme of the month. All libraries in Bergrivier are exposed to these exhibitions, except for smaller libraries. These exhibitions includes the following: Cancer, Book week, Heritage Day, Aids, Battered woman and children, Valentine’s day, Easter, Christmas, Authors, Books and Movies, Drugs, Africa Day, Marriage, Children’s books such as Dr. Seuss, Asterix, Art, Music, Mandela day.

#### 7.1.4.5 Museums

The Jan Danckaert Society was established in 1973 and the museum in 1979. The museum was named after the leader of the first expedition that travelled through this area in 1660. The building was built in 1879 and was initially used as the court and prison. The following number of visitors since 2012 have visited the museum:

Number of visits	2012/13	2013/14	2014/15	2015/16	2016/17
	1 323	2 518	2 072	2 134	

#### 7.1.4.6 Sport Development

The following sport facilities exist in Ward 1:

Rugby, Soccer, Athletics, Tennis, Netball, Bowls, Golf Swimming

#### 7.1.4.7 Law enforcement

The municipality is responsible for law enforcement and the following is a summary of law enforcement in Ward 1:

- Patrols in all towns have been increased and regular road blocks and joint operations are being held with the SAPS;
- The enforcement of speed in all the areas;
- The education and mentoring of Pre - School children to prepare themselves to be responsible road users in the future;
- The successful addressing and illumination of illegal squatters on Municipal open spaces;
- The signing of a contract between the SPCA and the Municipality to enhance better service delivery to address the animal needs and welfare. Regular Animal clinics being held;

- The renewing of a contract between the SPCA and the Municipality to enhance better service delivery to address the animal needs and welfare;
- The education and mentoring of Primary and Pre-school kids to prepare themselves to be responsible road users in the future. The “Daantjie Kat” training program was presented at various schools; and
- The sustained upgrading and refreshing of the road signage and markings in all the different areas of Bergrivier Municipality.

### 7.1.5 TOWN PLANNING

The management of planning and development within the Municipality takes place in accordance with National and Provincial legislation, combined with the Municipality’s applicable by-laws and policies. The Municipality’s by-laws and policies are aligned with National and Provincial directives and aim to facilitate sustainable urban and rural development within the jurisdiction area of the Municipality. Planning also includes all aspects pertaining to the management of municipal immovable property (land).

#### 7.1.5.1 Spatial Planning

The Spatial Development Framework (SDF) indicates which type of development should be allowed in the Municipality, where it should take place, and how such development should be undertaken to ensure the best possible outcomes for the Community. It is a spatial manifestation of the IDP and in terms of the legislative requirements the SDF must form an integral part of the IDP (MSA, 2000). There must therefore be alignment between the IDP and the SDF. The Municipal Council approved a new SDF on 26 February 2013 and the underlying principles throughout the SDF include the principles of spatial justice, spatial sustainability and efficiency and spatial resilience. The Bergrivier SDF strives to contribute to meet the following municipal objectives in all the Wards:

- Elimination of service and housing backlogs;
- Decrease in poverty;
- Elimination of social exclusion;
- Integration of human settlements;
- Stimulation of economic growth; and
- Development of skills levels.

The SDF is to be reviewed in 2018/2019.

#### 7.1.5.2 Land Use Management

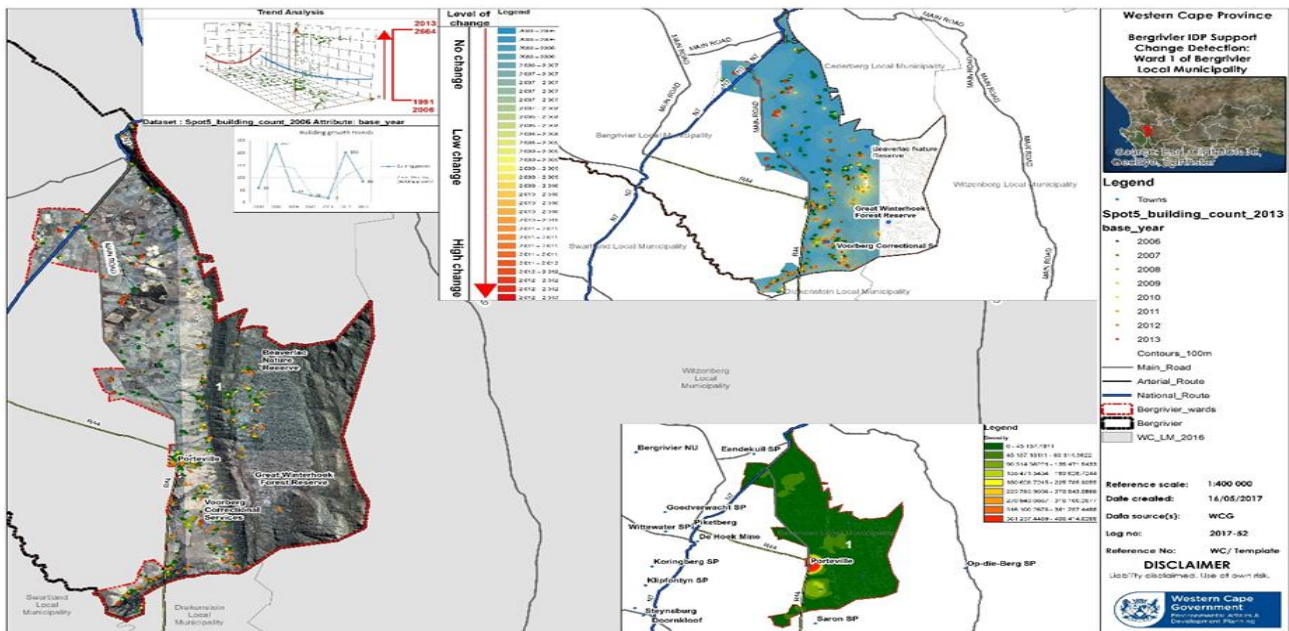
The following indicates the various planning applications which were finalised since 2012/13 – 2015/16 for ward 1 and 2 collectively:

TYPE OF APPLICATION	TOWN	SUBDIVISIONS	REZONINGS	CONSENT USES	DEPARTURES	REMOVAL OF RESTRICTIONS
---------------------	------	--------------	-----------	--------------	------------	-------------------------

Planning applications received	Porterville	4	10	2	10	-
Applications finalised/resolved	Porterville	3	4	5	13	0
Applications outstanding	Porterville	4	1	1	4	0

It is important (and legislatively required) to keep record of the various planning decisions made by the competent authority. By spatially depicting these decisions, a visual representation can over time be constructed, which could assist to identify trends, needs and gaps and to direct future decisions on development planning issues.

### 7.1.5.3 Change Detection



During 2016, the Department of Environmental Affairs and Development Planning embarked on a project to investigate change detection for building growth trends and hot spot analysis for Western Cape municipalities: “Detecting Building Hotspots”. With rapid changes in developments occurring over huge areas within the Western Cape Province, whereby many developments taking place unnoticed and unplanned shows an alarming signal that government planned infrastructure will soon be outrun, and this threatens government service delivery. Change detection is the assessment of the same area or object over specific different periods of time by means of quantitative analysis based on geo-metric registrations, radiometric normalisation, calibration, classification of change detection schemes, change detection methods and ground truth data (Mas, 1999).

Change detection was conducted through the use of the following methodologies: Data applied in these methodologies was the Eskom Spot 5 satellite building count data, and various geo-statistical analysis techniques were used as a spatial modelling tool to interpolate surface areas using SBC, and in terms of

modelling building density point pattern spatial analysis was also carried out using the same data. Trend analysis was included in this project, because it's also a very important technique to show the rate at which building growth patterns are increasing or diminishing, and in which area this is happening. The technical report for the project, dated March 2016, is available for more detailed investigation.

In Ward 1, the above map and illustrative graphs show that the more dense development in the ward can be found around Porterville town, with a slightly less dense area south of Porterville, in the location of Voorberg. This trend its density is to be expected, as it can be assumed by observation. Interestingly though, the building "hot spots" (the level of change) seem to be located more towards the mountainous area in the east of the ward, with a few red spots (more recent change) in the north. The study cannot predict the reason for these hot spots, but merely shows trends that decision makers should be aware of, its significance for service delivery. In the review of the Spatial Development Framework, closer investigation of these trends can direct the recommendations for the longer term.

#### 7.1.5.4 Development priorities

- Re-develop of Show Grounds and surrounding municipal land to optimise community integrated potential;
- Develop and implement a by-law on "problem buildings";
- Sourcing funds for the Precinct plans; and
- Local Economic Development.

#### 7.1.6 LOCAL ECONOMIC DEVELOPMENT

Although the Bergrivier Local Economic Development Strategy is for the municipal area as a whole, some projects will impact on Ward 1. Some of these projects include:

- Porterville CBD and Monte Bertha Precinct Plan;
- Enhancing local mobility;
- Informal trading - The municipality provides retail trading spaces at R 100 per month amount. Lease agreements run for a period of 12 months. The purpose of these facilities is to provide traders in the informal economic sector with the opportunity to trade in the central business zones;
- LED Training through the West Coast Business Development Centre, a SMME Forum is envisaged for Ward 1 and 2. The WCBDC is also responsible for a continuous programme of small business training.

According to a Business Climate Survey (2014) of the West Coast District, more than 60% of businesses were within the retail, wholesale trade, catering and accommodation sectors (MERO 2016 p38). The Small Enterprise Development Agency (SEDA) has also been offering assistance within the West Coast through providing

business development support for SMMEs. (MERO 2016, p38). Agri-parks are currently being developed within the West Coast District which will result in opportunities for vegetable and crayfish farmers (MERO 2016, p38).

There are also tourism opportunities within the West Coast in terms of small business offering cycling tours, opening up backpackers as well as transporting tourists to local communities to experience local life. (MERO 2016, p38). Government can assist in the development of SMMEs in the District through creating incentives for foreign store owners to form partnerships with local store owners. This will assist in decreasing the tension between locals and foreigners as well as prevent local store owners from having to shut down their businesses. (MERO 2016, p38).

Improved transportation connectivity between West Coast areas and the Saldanha Bay IDZ would provide opportunity for SMME growth in the District. The SMMEs, which are predominantly locally owned, fall into the following business types, namely engineering, construction, earth moving plant and tippers, transport and logistics, accommodation, catering, security, manufacturing and information technology. Challenges identified for the West Coast District were the lack of funding, lack of capacity as well as the lack of training. Despite these challenges, the West Coast Development Business Centre (WCBDC) identified that the number of developments in the West Coast District can bring about numerous opportunities for the SMMEs. Bergrivier Municipality has an agreement with the WCBDC to assist in the development of SMMEs as they are there to develop and enhance SMMEs through the delivery of quality and cost competitive service (West Coast Development Business Centre, 2016).

### 7.1.7 BERGRIVIER TOURISM

Bergrivier Tourism Organisation (BTO) - The Bergrivier Tourism Organisation (BTO) manages the tourism function on behalf of the municipality. BTO has offices in Piketberg, Velddrif, Porterville and Goedverwacht. The Municipality provides the BTO with a grant to cover for some of their operational costs during the financial years. The following activities and projects take place in ward 1 and still do on a yearly base:

- In Porterville a *Proudly Porterville Produce Route* is being explored;
- Porterville Tourism convinced the Tulbagh Wine Cellar to brand their Porter Mill Station export wine range, with a *visit Porterville – www.portervilletourism.co.za* wine bottle tag. This idea originated from the need expressed by product owners that visitors are looking for gifts and/or memorabilia of Porterville;
- Tourism Blue Print was contracted to design a website for Bergrivier Tourism and the URL [www.travelbergrivier.co.za](http://www.travelbergrivier.co.za) was registered as the official website address of the new site;
- BTO attend consumer shows such as the Outdoor Show, CTT Joint Marketing, Cape Town Getaway and the Namibian Tourism Expo. Most of these shows involve direct engagement with the public. With the exception of the Namibian Tourism Expo, BTO can attend these consumer shows at very low costs as most of the expenses are carried by the RTO; and

- Annual Paraglyding

### 7.1.8 CLIMATE CHANGE AND BIODIVERSITY

The Municipality has a **Climate Change Adaption Plan** which is based on each ward in the Bergrivier area. The Municipality also highlights issues such as continued conservation of coastal, estuary and biodiversity, sustainable water management, developing the alternative energy plan, establish a PPC biomass-to-energy initiative in Piketberg and provide resilient and low carbon low income housing. The Municipality considers the management and promotion of protected areas and critical biodiversity as a socio-economic development priority. Plans and actions which has been taken includes:

- Participation in the Local Action for Biodiversity Programme;
- Use of CBAs in spatial development planning;
- Conservation of the Berg Rivier Estuary;
- Adopt a street tree campaign;
- Coastal cleaning;
- Cleaning of the Porterville stream;
- Clearing of alien vegetation;
- The development and implementation of an Estuary and Integrated Coastal Management Plan;
- Biodiversity and training for Councillors, official and ward committee members and the municipal residents; and
- Plans of incorporating green energy, solar geysers and energy efficiency measures in low cost housing

Other biodiversity programmes include:

- Recycling in all towns and introduction composting;
- Ongoing efforts of addressing the rehabilitation of waste disposal sites;
- Plans of awareness campaigns among farmers and in public schools to increase awareness of the importance of waste minimization and recycling.

### 7.1.9 CLIENT SATISFACTION

A survey was conducted in 2016/17 on client satisfaction per ward and each ward was divided into sections to ensure with a 10% sampling per section. This ensures that the ward has been surveyed in totality and not limited to specific areas in a ward.

The following is a summary of the survey for Ward 1 & 2:

- Roads and streets

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	38	16	32	72	52	0	210



<b>answered question</b>	<b>210</b>
<b>skipped question</b>	<b>5</b>
<b>Answer Options</b>	
Tarring of roads	16,5%
Resurface roads (Improve quality of road surface)	22,7%
Fixing of potholes	17,5%
Sweeping of streets	24,7%
Provide street names, traffic signs and markers	6,2%
Build speed bumps	54,6%
Other (please specify)	8,2%
<b>answered question</b>	<b>97</b>
<b>skipped question</b>	<b>118</b>

- Street lights

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	4	4	14	109	78	1	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>
<b>Answer Options</b>		<b>Response Percent</b>		<b>Response Count</b>			
Installing street lights (none in street)		4,5%		1			
Provide additional street lights		9,1%		2			
Replace lights - faulty		68,2%		15			
Replace lights - too dim		18,2%		4			
Other (please specify)		9,1%		2			
<b>answered question</b>						<b>22</b>	
<b>skipped question</b>						<b>193</b>	

- Sidewalks

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	36	22	41	71	39	1	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>
<b>Answer Options</b>		<b>Response Percent</b>		<b>Response Count</b>			
Build additional sidewalks		37,2%		42			
Resurface existing sidewalks		23,9%		27			
Widen sidewalks		1,8%		2			
Keep sidewalks clean (Remove refuse)		31,0%		35			
Keep sidewalks clean (Remove weeds)		6,2%		7			
Other (please specify)		18,6%		21			
<b>answered question</b>						<b>113</b>	
<b>skipped question</b>						<b>102</b>	

- Stormwater

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	33	13	13	75	74	2	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>
Answer Options	Response Percent		Response Count				
Provide storm water channel curbs	59,0%		36				
Keep storm water channel curbs and drains clean	39,3%		24				
Capacity of existing storm water channel curbs to be enlarged	3,3%		2				
Other (please specify)	14,8%		9				
<b>answered question</b>			<b>61</b>				
<b>skipped question</b>			<b>154</b>				

- Provision of electricity

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	17	9	12	103	66	3	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>
Answer Options	Response Percent		Response Count				
Replace faulty/ old reticulation infrastructure incl. meters	10,3%		6				
Speed-up provision of electrical connections	1,7%		1				
Provide additional reticulation infrastructure	1,7%		1				
Enlarge capacity (to prevent outages)	1,7%		1				
Reduce price of electricity	84,5%		49				
Restoration of connections after outages	1,7%		1				
Other (please specify)	6,9%		4				
<b>answered question</b>			<b>58</b>				
<b>skipped question</b>			<b>157</b>				

- Provision of water

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	11	4	6	113	76	0	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>
Answer Options	Response Percent		Response Count				
Provide additional infrastructure	5,9%		2				
Enlarge capacity (reservoirs or sources)	0,0%		0				
Maintain infrastructure (Fix leaks and faulty meters)	2,9%		1				
Speed-up provision of connections	2,9%		1				
Improve water quality	5,9%		2				
Reduce price of water	70,6%		24				
Improve access to water / far from nearest tap	2,9%		1				
Fix low water pressure	0,0%		0				
Restoration after pipe bursts	0,0%		0				

Other (please specify)	11,8%	4
<b>answered question</b>		<b>34</b>
<b>skipped question</b>		<b>181</b>

- Provision of sanitation

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	9	3	3	101	94	0	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>

Answer Options	Response Percent	Response Count
Provide flush toilets & necessary infrastructure	28,6%	4
Speed-up provision of connections	0,0%	0
Enlarge sewer plant capacity	28,6%	4
Maintain infrastructure (Fix blockages)	7,1%	1
Attend to bad odours	0,0%	0
Speedy clearance of blockages	21,4%	3
Reduce price for sewerage services	0,0%	0
Other (please specify)	42,9%	6
<b>answered question</b>		<b>14</b>
<b>skipped question</b>		<b>201</b>

- Refuse removal

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	2	2	1	113	91	1	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>

Answer Options	Response Percent	Response Count
Removing waste	0,0%	0
Cleaning and upkeep of street waste bins	18,2%	2
Provide more waste bins	18,2%	2
Combat illegal dumping	9,1%	1
Implement re-cycling	0,0%	0
Removal of garden waste	0,0%	0
Other (please specify)	54,5%	6
<b>answered question</b>		<b>11</b>
<b>skipped question</b>		<b>204</b>

- Recreational facilities and play parks

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	31	13	30	35	14	87	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>

Answer Options	Response Percent	Response Count
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Provide additional sport fields	19,8%	17
Upgrade existing sport facilities	45,3%	39
Provide shade at sport fields (plant trees)	12,8%	11
Relocate sport fields/ recreational facilities	2,3%	2
Clean and maintain sport fields	12,8%	11
Provide and maintain recreational equipment for children	18,6%	16
Make play parks safe for children	36,0%	31
Clean and maintain play parks	14,0%	12
Maintenance of municipal swimming pool	2,3%	2
Cleanliness of municipal swimming pool	8,1%	7
Other (please specify)	22,1%	19
<b>answered question</b>		<b>86</b>
<b>skipped question</b>		<b>129</b>

- Resorts: Caravan parks and camping sites

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	12	1	5	15	2	175	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>
Answer Options	Response Percent		Response Count				
Keep terrain and buildings clean and tidy	56,3%		9				
Maintain ablution facilities	37,5%		6				
Provide security	6,3%		1				
Provide shade and landscape facility	18,8%		3				
Other (please specify)	43,8%		7				
<b>answered question</b>				<b>16</b>			
<b>skipped question</b>				<b>199</b>			

- Beautification

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	30	23	47	63	30	17	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>
Answer Options	Response Percent		Response Count				
Clean and maintain Open Spaces	58,5%		69				
Clean and maintain cemeteries	61,0%		72				
Provide and maintain garden furniture (benches & bins)	11,9%		14				
Plant trees and shrubs (landscape) cemeteries	24,6%		29				
Plant trees and shrubs (landscape) along streets	4,2%		5				
Clean and Maintain municipal buildings and infrastructure	0,8%		1				
Other (please specify)	16,9%		20				
<b>answered question</b>				<b>118</b>			
<b>skipped question</b>				<b>97</b>			

- Libraries, museums and municipal buildings

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	2	3	4	102	72	27	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>

Answer Options	Response Percent	Response Count
Provide community hall	18,2%	2
Improve library service	36,4%	4
Clean and maintain library	18,2%	2
Improve access to libraries	9,1%	1
Improve museum service	9,1%	1
Clean and maintain and develop museum	18,2%	2
Improve access to museums	0,0%	0
Appropriate use of municipal buildings and grounds	9,1%	1
Clean and maintain municipal buildings	0,0%	0
Other (please specify)	18,2%	2
<b>answered question</b>		<b>11</b>
<b>skipped question</b>		<b>204</b>

- Traffic services

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	15	5	11	106	72	1	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>

Answer Options	Response Percent	Response Count
Improve vehicle registrations and licencing	4,5%	2
Improve efficiency of vehicle licence renewals	4,5%	2
More visible patrolling	29,5%	13
Control those who speed / drive recklessly	45,5%	20
More friendly service	9,1%	4
Improve road-side support	2,3%	1
Other (please specify)	22,7%	10
<b>answered question</b>		<b>44</b>
<b>skipped question</b>		<b>171</b>

- Emergency Services

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	24	10	17	74	39	46	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>

Answer Options	Response Percent	Response Count
Improve availability	43,1%	22
Improve reaction times	90,2%	46
Improve training of emergency staff	0,0%	0

Improve support during emergencies	9,8%	5
Other (please specify)	2,0%	1
<b>answered question</b>		<b>51</b>
<b>skipped question</b>		<b>164</b>

- Building Plan Approval and Control

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	2	3	10	40	11	144	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>

Answer Options	Response Percent	Response Count
Shorten time taken to approve building plans	68,8%	11
Undertake compliance inspections of completed buildings	31,3%	5
Improve awareness of requirements to submit building plans	25,0%	4
Improve awareness of procedure to submit building plan applications	43,8%	7
Improve access to status of applications	6,3%	1
Other (please specify)	6,3%	1
<b>answered question</b>		<b>16</b>
<b>skipped question</b>		<b>199</b>

- Land Use Planning and Control

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	5	4	5	22	14	160	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>

Answer Options	Response Percent	Response Count
Improve land use (re-zoning and subdivision) applications process	40,0%	4
Improve clarity re land use application procedure and requirements	30,0%	3
Improve access to status of land use applications	20,0%	2
Improve procedure to issue zoning certificates	50,0%	5
Improve correctness of zoning certificates	10,0%	1
Improve awareness of spatial development framework provisions	0,0%	0
Improve awareness of town plans	0,0%	0
Improve the process of land transactions and letting	10,0%	1
Improve the process of property valuation	50,0%	5
Improve property tax administration	10,0%	1
Other (please specify)	0,0%	0
<b>answered question</b>		<b>10</b>
<b>skipped question</b>		<b>205</b>

- Administration and Communication

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	29	8	9	71	73	20	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>
Answer Options	Response Percent					Response Count	
Improve response to general enquiries	17,8%					8	
Improve communication with the public	48,9%					22	
Improve financial administration	0,0%					0	
Improve skills to solve account queries	2,2%					1	
Improve internal communication	6,7%					3	
Alleviate financial burden of unemployed debtors	22,2%					10	
Ward councillor does not serve the community	40,0%					18	
Improve the effectiveness of ward councillors	11,1%					5	
Other (please specify)	8,9%					4	
<b>answered question</b>						<b>45</b>	
<b>skipped question</b>						<b>170</b>	

- Municipal Staff

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	4	3	8	106	86	3	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>
Answer Options	Response Percent					Response Count	
Improve telephone etiquette	17,6%					3	
Improve friendliness	41,2%					7	
Improve helpfulness	17,6%					3	
Improve skills	35,3%					6	
Improve respectfulness	11,8%					2	
Improve knowledge (related to municipality and its functions)	11,8%					2	
Other (please specify)	5,9%					1	
<b>answered question</b>						<b>17</b>	
<b>skipped question</b>						<b>198</b>	

- Preferred mode of communication

Answer Options	Response Percent	Response Count
Staff member at Office	3,8%	8
Public meetings	8,6%	18
Community Development Workers	1,4%	3
Pamphlets and newsletters	34,3%	72
SMS	27,1%	57
Local Newspapers	8,1%	17
Municipal Accounts	8,6%	18

Municipal Website	0,0%	0
Social Media (Facebook, Twitter)	7,6%	16
Other (please specify)	0,5%	1
<b>answered question</b>		<b>210</b>
<b>skipped question</b>		<b>5</b>

- Housing

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	76	31	47	19	9	28	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>

Answer Options	Response Percent	Response Count
Provide more housing for low income families	90,9%	149
Support residents to fix badly built subsidized (before 1996) houses	29,3%	48
Provide more GAP housing	25,0%	41
Too few rooms	12,8%	21
Provide ablution facilities	6,1%	10
Other (please specify)	6,7%	11
<b>answered question</b>		<b>164</b>
<b>skipped question</b>		<b>51</b>

- SMME/Local Economic Development

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	6	2	7	15	2	178	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>

Answer Options	Response Percent	Response Count
Provide land for emerging farmers	65,4%	17
Facilitate partnerships with commercial farmers	23,1%	6
Provide trading stalls	30,8%	8
Property tax rebates for small businesses	0,0%	0
Provide beehives for small manufacturing enterprises	3,8%	1
Provide technical support	3,8%	1
Provide infrastructure for fishermen (slipway)	3,8%	1
Assist fishermen with acquisition of equipment/boats	3,8%	1
Other (please specify)	7,7%	2
<b>answered question</b>		<b>26</b>
<b>skipped question</b>		<b>189</b>

Answer Options	Response Percent	Response Count
Provide more jobs	96,5%	191
Provide/Support skills development programmes	46,5%	92
Provide/Support adult education	44,9%	89
Other (please specify)	3,0%	6
<b>answered question</b>		<b>198</b>
<b>skipped question</b>		<b>17</b>



• Tourism

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	15	3	12	28	44	108	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>
Answer Options						Response Percent	Response Count
Promote the tourism sector						77,8%	28
Support local tourism organizations						19,4%	7
Assist initiatives to generate jobs in the hospitality sector						16,7%	6
Improve signage						8,3%	3
Enhance celebration of heritage (all aspects)						8,3%	3
Efficiency and helpfulness of Tourism Information Bureaus.						5,6%	2
Other (please specify)						8,3%	3
<b>answered question</b>							<b>36</b>
<b>skipped question</b>							<b>179</b>

• Youth Development

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	96	31	27	22	3	31	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>
Answer Options						Response Percent	Response Count
Provide / Support youth development programmes						82,9%	126
Provide employment						58,6%	89
Provide social health programmes						54,6%	83
Combat drug and substance abuse						59,9%	91
Provide sport and recreation facilities						33,6%	51
Employ a youth coordinator						19,7%	30
Other (please specify)						1,3%	2
<b>answered question</b>							<b>152</b>
<b>skipped question</b>							<b>63</b>

• Sport development

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	42	16	30	53	27	42	210
<b>answered question</b>							<b>210</b>
<b>skipped question</b>							<b>5</b>
Answer Options						Response Percent	Response Count
Provide/support sport development programmes						88,6%	78
Support local sport clubs						43,2%	38
Encourage recreational sport						33,0%	29

Other (please specify)	4,5%	4
<b>answered question</b>		<b>88</b>
<b>skipped question</b>		<b>127</b>

- Education

Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	32	8	15	77	49	29	210
	<b>answered question</b>						<b>210</b>
	<b>skipped question</b>						<b>5</b>
Answer Options						Response Percent	Response Count
Improve access to education						66,1%	37
Support maintenance of educational facilities						42,9%	24
Provide financial assistance to educational institutions						37,5%	21
Provide after school care facilities						39,3%	22
Other (please specify)						26,8%	15
	<b>answered question</b>						<b>56</b>
	<b>skipped question</b>						<b>159</b>

- Health issues

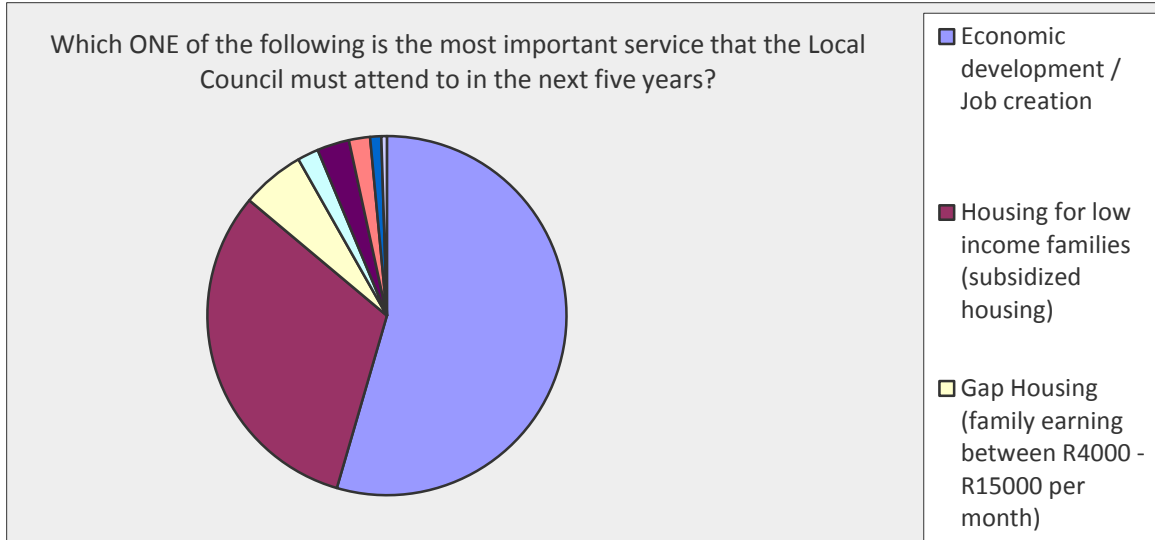
Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	42	20	18	49	20	61	210
	<b>answered question</b>						<b>210</b>
	<b>skipped question</b>						<b>5</b>
Answer Options						Response Percent	Response Count
Provide buildings for clinics						26,2%	22
Employ more health care staff						64,3%	54
Inspect fresh food outlets more regularly						4,8%	4
Apply health regulations						8,3%	7
Improve service at health facilities						53,6%	45
Vaccinate/sterilize stray animals						3,6%	3
Other (please specify)						11,9%	10
	<b>answered question</b>						<b>84</b>
	<b>skipped question</b>						<b>131</b>

- Creches

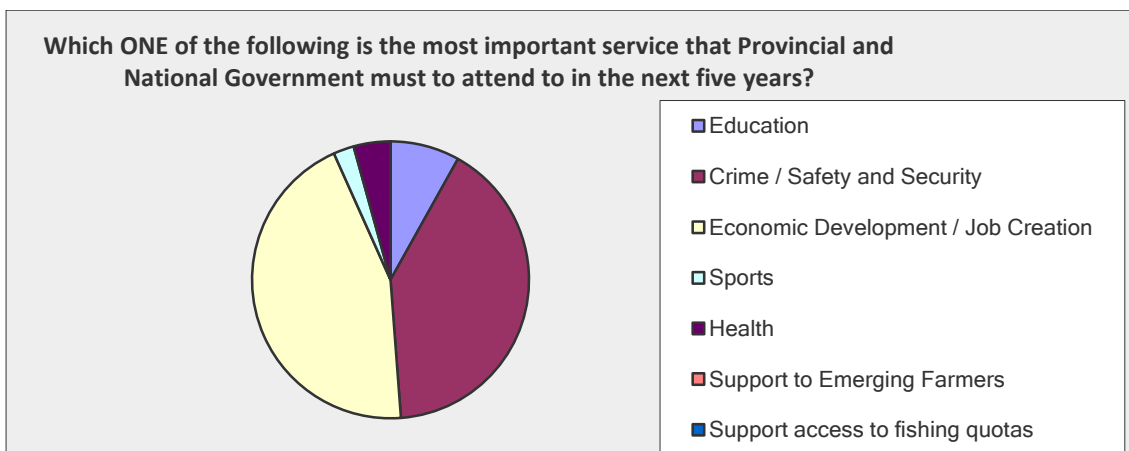
Answer Options	Poor	Below average	Average	Above average	Excellent	Don't know	Response Count
Rating	4	4	9	92	22	79	210
	<b>answered question</b>						<b>210</b>
	<b>skipped question</b>						<b>5</b>
Answer Options						Response Percent	Response Count
Provide buildings for local crèches						68,8%	11
Provide training and enrichment programmes						43,8%	7
Support local crèches with educational materials						50,0%	8

Other (please specify)	0,0%	0
<b>answered question</b>		<b>16</b>
<b>skipped question</b>		<b>199</b>

• Priorities for Ward 1



Answer Options	Response Percent	Response Count
Economic development / Job creation	54,5%	114
Housing for low income families (subsidized housing)	31,6%	66
Gap Housing (family earning between R4000 - R15000/ month)	5,7%	12
Roads and storm water	1,9%	4
Electricity	2,9%	6
Potable water	1,9%	4
Sewerage	1,0%	2
Refuse removal	0,5%	1
<b>answered question</b>		<b>209</b>
<b>skipped question</b>		<b>6</b>



Answer Options	Response Percent	Response Count
Education	8,1%	17
Crime / Safety and Security	40,7%	85

Economic Development / Job Creation	44,5%	93
Sports	2,4%	5
Health	4,3%	9
Support to Emerging Farmers	0,0%	0
Support access to fishing quotas	0,0%	0
<b>answered question</b>		<b>209</b>
<b>skipped question</b>		<b>6</b>

### 7.1.10 NEEDS IDENTIFIED BY WARD 1 FOR THE FOURTH GENERATION IDP

Community developmental needs identified and addressed						
FINANCIAL SERVICES	CORPORATE SERVICES	TECHNICAL SERVICES	OFFICE OF MUNICIPAL MANAGER			
Households receive indigent grants (Can't be quantified per ward)	Sport facilities in Porterville (Rugby, soccer athletics, netball, bowling, golf and swimming)	Park street between West and Porter street	Climate change plan			
Payment rate for services 100,82 %	Better signage and marking of roads	Upgrade water infrastructure R 15,10 mil				
	Develop Precinct plan CBD & Monte Bertha	Infrastructure plans				
	Electronic system in libraries - "book detection"	Replace fencing of commonage				
	Animal clinic 3 visits/ annum	Recycling of waste				
	POP Centre	Electricity network R 650 000				
	Burglar bars for libraries	Upgrading of entrance parking - cemetery				
	Modular library - Berghof	Replace fencing of commonage				
	BTO – Development of products-annual program	Recycling of waste				
	Law enforcement - Patrolling, road blocks, education, contract DBV	Electricity network R 650 000				
	Uniform zoning scheme	Infrastructure plans				
	Programmes in library	Upgrading of sewerage works R 30 m				
		Safety report of dam				
		Replace electricity meters with prepaid R 1,75 M				

		Access road to gravel - cemetery				
		Development of recreational facilities- at the dam				
<b>COMMUNITY DEVELOPMENTAL NEEDS IDENTIFIED, BUT NOT YET ADDRESSED</b>						
<b>FINANCIAL SERVICES</b>	<b>CORPORATE SERVICES</b>	<b>TECHNICAL SERVICES</b>	<b>OFFICE OF MUNICIPAL MANAGER</b>			
	Fire equipment	Build of Theron street (Waterkant street)				
	Review planning of show grounds	Irrigation of parks				
	Upgrading of Libraries	Build of Theron street (Waterkant street)				
	Upgrade tennis courts (Porterville)	Enlarge oxidation dams				
		Pump line - sewerage				
		Storm water Voor-trekker street				
		Greener Porterville				
		MOU WCBDC (small businesses)				
		Local Drug Action Committee				
		TUK-TUKS				
		Implementation of "Precinct Plan"				
<b>NEW COMMUNITY DEVELOPMENTAL NEEDS IDENTIFIED</b>						
<b>FINANCIAL SERVICES</b>	<b>CORPORATE SERVICES</b>	<b>TECHNICAL SERVICES</b>	<b>OFFICE OF MUNICIPAL MANAGER</b>			
	Website for Porterville Tourism needs upgrading	Wood bridge Rose and Basson street	Economic Development			
	Law enforcement - Visible and vigilant (vehicles not used for correct use)	Complete edging on road between Basson en Park street	Communication improvement			
	Website (Bergrivier) easier to find documents - progress chart?	Lighting Lang street security house, wine cellar, grave yard	Parking central for heavy vehicles, passenger transport to farms and access roads to farms			
	Show grounds plans (Integration committee)	Speed bumps Park street – traffic control	Computer centre			

	By-Law on condition of building CBD	Electricity needed at farm-workers houses	Youth centrum			
	Investigate Franklaan/dam issue (criminal)	Production of compost (EPWP)	Truck stop – town full of trucks at night with no washing facilities			
	Restoration of museum building	Tar of road in Park street (slot)	Businesses – more variety of shops			
	Vandalism at cemetery	Water taps for public use	Cleaning of empty plots. Uncontrolled growth of trees create security problems			
	Speed calming Basson/ West street	Facilities for babies at existing public toilets				
	Speed calming Mark Street	Dead trees to be replaced ((Basson street)				
	Sport equipment on farms					
	Frank lane - dam-noise (music, load screaming, littering)					
	Liquor stores to be closed earlier – too many liquor licenses					
	Mobile libraries on farms					
	Show grounds - neatness of people living there					
	Traffic – no control over vehicles without lights					
	Dam – no access to be allowed after payment on Fridays					
<b>OTHER GOVERNMENT DEPARTMENTS</b>						
<b>DEPARTMENT OF EDUCATION</b>	<b>DEPARTMENT OF HEALTH</b>	<b>DEPARTMENT SOCIAL SERVICES</b>	<b>DEPT HUMAN SETTLEMENT</b>	<b>DEPT WATER OR DEPT OF AGRICULTURE</b>	<b>DEPT OF TRANSPORT PUBLIC WORKS</b>	<b>DEPT OF SAFETY</b>
High school (government)	Clinic/health care on farms	Crèches on farms	Housing on farms	Sewerage system for farm	Road signs for school children -	Magistrate effectivity

				worker houses	farms De Draai and Rietvlei	to be investigated
					Building and tar of Dasklip pass	Local Police to be investigated
					Repair of Voortrekker street	

### 7.1.10 BUDGET & CAPITAL PROGRAMME: 2017/18 – 2019/2020

This section outlines the budgetary provision for Ward 1. It should be noted that a single amount is being budgeted for the development of streets, pavements and street lights. Once the budget has been approved in May 2017, the Directorate Technical Services will develop the annual programme for pavements, streets and street lights in each ward. This draft programme will be communicated with the ward committees as to ensure that the needs as expressed by the community on where these infrastructure needs to be developed, are aligned. This programme will then be worked into the ward plan.

The following is the capital programme for Ward 1

Dep Description	DORP	PROJECT_OWN_DESCRIPTION	WYK	Requested BUD1819	Requested Funding 2018/19	Requested BUD1920	Requested Funding 2019/20	Requested BUD2021	Requested Funding 2020/21
Property Services	PV	Replace fence - commonage	1,2		cr	50 000	cr	50 000	cr
Solid Waste Removal	VD + PV	Weighbridge (VD,PV)	1,2,6,7				el		
Libraries and Archives	PV	Book Detection System	1				pawk	250 000	pawk
Cemetaries	PV	Gravel access roads - cemetery	1,2	80 000	cr			80 000	cr
Cemetaries	PV	Upgrade entrance and parking	1,2		cr	50 000	cr	65 000	cr
Cemetaries	PV	Fence new cemetery : Porterville	1,2		cr				
Cemetaries	PV	Fence - New cemetery	1,2	200 000	cr	100 000	cr		
Sewerage	PV	PV Pumpline	1	2 689 116	mig	1 846 651	mig	11 837 000	mig
Waste Water Treatment	PV	Refurbishment and upgrade of PV WWTW	1,2	9 155 884	mig				mig
Waste Water Treatment	PV	Refurbishment and upgrade of PV WWTW (own funding)	1,2			2 500 000	el		
Storm Water Management	PV	Low water bridge: Park Street	1	10 000	cr	15 000	cr	15 000	cr
Water Distribution	PV	Standby booster pump	1,2	125 000	cr				
Roads	PV	Walk Behind Roller	1,2			180 000	cr		
Roads	PV	Digger	1,2					900 000	el
Roads	1,2,6,7	Pave sidewalks (PV - 150 & VD - 200)	1,2,6,7	350 000	cr	400 000	cr	450 000	cr
Roads	1	Reseal/Construction of streets	1	150 000	el				

Dep Description	DORP	PROJECT_OWN_DESCRIPTION	WYK	Requested BUD1819	Requested Funding 2018/19	Requested BUD1920	Requested Funding 2019/20	Requested BUD2021	Requested Funding 2020/21
Electricity	PV	High tension pole replacements	1,2	50 000	cr	60 000	cr	80 000	cr
Electricity	PV	High tension circuit breakers	1,2	30 000	cr	40 000	cr	50 000	cr
Electricity	PV	Bulk meter replacement	1,2	60 000	cr	60 000	cr	80 000	cr
Electricity	PV	Install mini - sub for increased demand in industrial area	1	410 000	cr				

Job creation: EPWP and CWP					
			2018/19	2019/20	2020/2021
EPWP: Waste Management	Collecting and sorting of solid waste		125 000		
EPWP: Electric works	Replace overhead lines with cables (Park Street)		36 000		
EPWP: Electric works	Replace overhead lines with cables and reroute HT cables (Mark/Park Street)		36 000		
EPWP: Waste Management	Sweeping and cleaning of refuse on sidewalks and furrows		80 000		
EPWP: Environment and Culture projects	Fire preventing; cleaning vegetation and dry trees around the main water pipeline.		45 000		
EPWP: Infrastructure	Development and maintenance of buildings		15 300		
EPWP: Environment and Culture projects	Maintenance and cleaning of parks and gardens		40 000		
EPWP: Environment and Culture projects	Cleaning and picking up litter in town		85 000		
EPWP: Community Safety	Traffic and Law Enforcement - Total for BRM		180 000		
EPWP: Community Safety	Fire Services and Disaster Management - Total for BRM		159 000		
Law Enforcement					



Speed bumps	Speed calming measures.		To be determined		
Social and Youth Development					
POP Centre	To be developed by Goedgedacht Trust. To be completed by Dec. 2017.				
Ward projects					
Cleaning	Cleaning of public park		2018/19 projects to be determined		
By-laws	By-law on dilapidated buildings and upkeep of property				
Department of Transport					
Piketberg/Porter-ville Road	To be completed in first semester of 2018		Still in process of completion		
Department of Education					
None					
Department of Health					
					Maintenance of Lapa Munnik hospital
Department of Social Services					
None					

### 7.1.11 EMERGENCY NUMBERS AND OTHER CONTACT DETAILS

Warc Councillor	Cell 084 941 3133, Email <a href="mailto:danielsj@bergmun.org.za">danielsj@bergmun.org.za</a> Office 022 931 3047
SAPS Porterville	022 931 8700/ 10111
Ambulance Porterville	022 931 2601/10177
Fire brigade	083 272 3714/10177
Municipality Porterville	022 931 2100
For counselling contact ACVV office	022 931 2789 or SAPS
Badisa	022 931 2516
Combined Primary/High School Porterville	022 931 2174
Clinic	022 931 2711
Porterville Hospital	022 931 2140
Cape Nature	022 931 2900

**EMERGENCY NUMBER** **10177**