

7.7.1 PURPOSE OF WARD PLAN

The Fourth Generation IDP (Chapter 4) has significant updated information on the demographic profile of the Bergrivier municipal area. This information forms the baseline to make informed decisions on the future of Bergrivier and therefore defining the vision. One of the most serious constraints currently in the drafting of an IDP is the lack of detailed information on a ward level. Most of the new information obtained, is only available on a municipal level. The problem is further exacerbated by the fact that ward boundaries are political boundaries and could potentially (and did, in preparation for the 2016 elections) change every 5 years.

For these reasons, the baseline information of ward plans will be the baseline information of the relevant local communities and rural areas. This information may at the time of approving the Fourth Generation IDP not be complete and will be updated continuously during the term of the IDP. A survey is currently in the final phase of completion and will enable the municipality to determine the estimated number of people and households in each ward. This will contribute to the development of a more reliable demographic profile for each ward.

However, to ensure a comparative analysis, the 2011-statistics (StatsSA) will form the base of an exercise to determine an estimated, projected demographic profile. The study undertaken by the Department of Agriculture in 2016 on households in the rural areas, will also be incorporated into a complete profile. It is therefore important to note that the ward plan is a collective of information of settlements/towns in the ward and the rural areas. The purpose of the ward plan is not to provide additional information to the situational analysis as contained in Chapter 4 of the IDP, but rather to:

- empower ward councillors and their ward committees with a tool to understand the ward;
- strategically plan the future of the wards, and
- monitor progress being made.

For the aforementioned purposes, the ward plans contain:

- A profile of the ward committee members with contact details;
- A brief demographic profile of the ward;
- A brief profile on the status quo of infrastructure of the ward;
- The needs identified by the community during the Third Generation IDP (that has not been completed due to budgetary constraints) and the needs identified in preparation of the Fourth Generation IDP;
- The provision in the capital budget for the ward for the 2017/18, 2018/19 and 2019/20 medium term budgetary framework; and
- Emergency and other important information for the residents in the ward.

Any changes to the ward plans during the year will therefore only affect the refinement of the demographic profile of towns/settlements and not any of the core elements of the IDP, including the vision, strategic goals and objectives, needs identified by the community and the budget provision for the ward.

7.7.2 WARD COMMITTEE MEMBERS

BERGRIVIER

Know your ward committee A PROSPEROUS COMMUNEY WHERE ALL WANT TO LIVE, WORK, PLAY A NO LEARN IN A DIGMINED MANNER.

WARD 7 VEIDDRIF, PORT OWER AND LAARLES.

ROLES AND RESPONSIBILITIES OF WARD COMMITTEES, COUNCILLOR AND COMMUNITY

WARD COMMITTEE

is made up of representatives of a particular word,
is the representative of the word, and not politically oligned, is responsible for arranging a schedule and increases the participation of local residents in municipal calling word Committee meetings,

decision making.

Can identify and inside projects to improve the sives of people in the word e.g. IDP, Budget etc.

Can monitor the performance of the municipality and raise bases of concern to the local Word Councillor For accountability purposes, ward committee members are required to hold their sector report meetings etc.

COMMUNITY

Should be responsible differs by actively participating in the offals of the municipality, Should take charge of their livelihood e.g. schools, clinics, community halls and libraries.

WARDCOUNCILLOR

- is responsible to haid community report back meetings. Works with the word committee to ensure that

- there is an annual plan of activities.

 Is responsible for handing service delivery queries and complaints in the word.

 Is responsible for addressing service delivery issues emanating from word committee meetings.
- is fully involved in an community activities that is for the word committee.

BOLE OF COMMUNITY DEVELOPMENT WORKERS (CDWS) IN SUPPORTING WARD COMMITTE PUNCTIONALITY CDWS SHOULD:

Be ex-officia members of word committee

We serve with pride:

- Serve as information resource persons and complement the work of word committees and Ward Councillors:

 Render administrative support to word committees, as determined by the Municipality, e.g. drafting of minutes;

 Monitor word committee functionality through attendance of scheduled word committee meetings;
- Provide advice and support to ward committees on any service delivery issues within the respective wards. Support with the identification and facilitation of community development projects.

 Support with the mobilitation of communities and ensure meaningful participation in the integrated Development Plan (IDP).
- and Local Sconamic Development (LED) processes and; Increase attendance & meaningful participation in the Ward Councillor Quarterly Community Report Back meetings through active mobilization of communities.



























BEFOREN WEREN TYPEN HERS

Metan F Clean SAPS Louighook Bradingerdment 664 STR STRATEGY

EMERGENCY NUMBERS: FIRE 10177 AMBULANCE 10177 POLICE 10111

7.7.3 PROFILE OF WARD 7

7.7.3.1 Geographical Description of Ward 7

Watd 7 is predominantly urban coastal settlement and comprises Velddrif which includes Port Owen and Laaiplek.

Velddrif is a coastal town which functions as a focal point for the fishing industry. The meandering Berg River reflects the tranquillity of this fishing village. A birder's mecca, wader hotspot and fishermen, bokkoms and beaches, this is what life is all about. Before the Carinus Bridge was built over the Bergrivier a 'pont' operated at this spot which was an ideal place for crossing the "drif in die veld' hence Velddrif. Cerebos has many salt pans here which attract wide a variety of birdlife such as Greater and Lesser Flamingos, Great White Pelicans, Chestnut Banded

Area of Ward 7:

Velddrif which includes Port Owen and Laaiplek

"Peace, silence, tranquillity and lots of space to explore are only some of the terms to describe the beautiful West Coast. And if you throw in the Carinus Bridge, bokkoms, flamingos, fisherfolk and stunning long pristine beaches, then you know you're in Velddrif!"

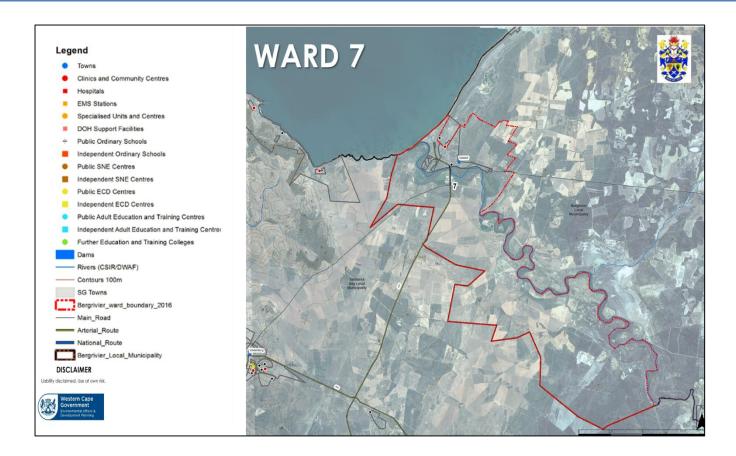
http://www.savenues.com/attractionswc/velddrif.php

Plovers, to name but a few and in October one may have a rare opportunity to see a Red Necked Phalarope. Swartjiesbaai offers an ardent birder larks, maybe a Fish Eagle, Pied Kingfishers, Avocets, along with Black Winged Stilts. If you find yourself at the Carinus Bridge in the middle of July you will see the end of the Bergrivier Canoe Marathon. This event takes place over 4 days starting in Paarl and ending at the Carinus Bridge. The first Berg River Canoe Marathon was held in 1962 and has gained a reputation for being one of the toughest courses in the world, also being the longest in South Africa. As we carry on upstream we pass the bird hide and arrive at 'Bokkom Laan' where bokkoms (dried fish) are made in the same traditional way which dates back more than 300 years. The local fishers are only too happy to share the process with the visitor if asked. A meal at one of the eateries along here is a must.

Port Owen, situated on the banks of the marina and its striking canals, gives opportunity for sailing, due to its sheltered nature and orientation to the prevailing summer wind as it gives access to both the river and the sea.

The harbour at Laaiplek is home to one of two dry docks in South Africa where wooden hulled fishing boats are maintained and refurbished. The harbour is also a buzz with light industries, eateries and curio shops.

The following is a demarcation map of Ward 7:



7.7.3.2 Demographic Profile

The following is the demographic profile of Ward 7 based on a variety of sources, including the Community Survey of 2016, MERO 2015 and the survey conducted by the municipality in collaboration with the West Coast District Municipality, StatsSA and Provincial Treasury as at March 2017. Note that not all information is available per ward, and in the case of population statistics, it should be noted that the 2011 StatsSA statistics are based on the previous ward boundaries.

Population & Household

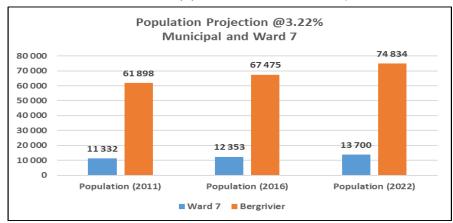
Population & Household projections

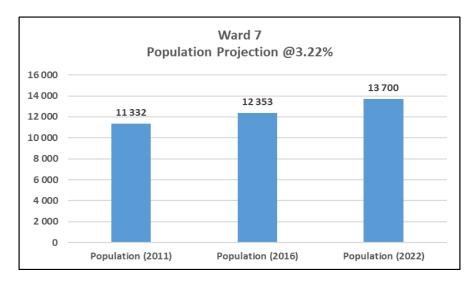
		20	011 Actual			J٤	201	16 A	ctual / Esti	mat	e	IJ		20	22 Estimat	te		JL	Actual	/ Es	timate	
	Population (2011)		Households (2011)		Househok size (2011)	d	Population (2016)		Households (2016)		Household size (2016)		Population (2022)		Households (2022)		Household size (2022)		pop. growth 2011-2016 per year		hh. growth 2011-2016 per year	5
Western Cape (WC)	5 822 734		1 634 000		3.6		6 279 730		1 933 876		3.2		6 875 714		2 367 230		2.9		1.52%		3.43%	
West Coast DM	391 766		106 780		3.7		436 403		129 862		3.4		496 731		164 238		3.0		2.18%		3.99%	
Bergrivier	61 897	a.	16 275	a.	3.8	a.	67 474	a.	19 072	a.	3.5	a.	74 834		23 070		3.2	a.	1.74%	a.	3.22%	
ward 1	10 508	G.	2 676		3.9	a.			3 136	2	3.7	•	12 704		3 793		3.3	€.	1.74%	•	3.22%	
ward 2 ward 3	5 210 8 727	a.	1 238 2 480		4.2 3.5	a.	5 679 9 513	•	1 451 2 906		3.9 3.3		6 299 10 551	0.	1 755 3 515		3.6	•	1.74%	0.	3.22%	
ward 4	9 460	a.		a.	4.8	a.	10 312	-	2 314	•	4.5		11 437		2 800		4.1	-	1.74%	•	3.22%	
ward 5	13 015	a.	2 988	a.	4.4	a.	14 188	-	3 502	-	4.1	-			4 2 3 6		3.7	-	1.74%	-	3.22%	
ward 6	3 646	a.	1 212	a.	3.0	a.	3 975	-	1 420	-	2.8	-	4 408	-	1718	-	2.6	-	1.74%	-	3.22%	
ward 7	11 332		3 705	-	3.1	-	12 353	-	4 342	-	2.8	-	13 700	-	5 252	-	2.6	-	1.74%	-	3.22%	
	61 898		16 274	_a.	3.8	a.			19 071	-a-	3.5	-a			23 069		3.2		1.74%		3.22%	_
otes:																						-
Actual data from Ce	enus 2011 or C	omm	unity Survey	2016	i.														source:	Stat	s SA (201:	1
Estimate. Based on	assumed equa	l pro	rata growth	acros	s all ward	is to a	known minic	cipal	total in 2016	then	continuir	g ur	changed. Ch	eck:	against GIS p	ics.						
	to 100% due t			acros	S all ware	is to a	known minic	pai	total in 2016	then	Continuir	ig ur	ichangeo. Ch	ECK	against GIS p	.						

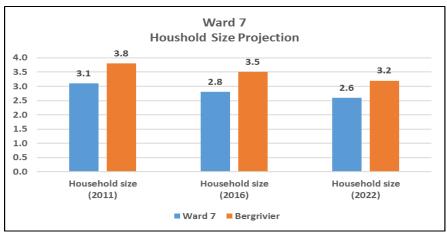
Source: StatsSA 2011

Population & Household Projections

Based on above population table. Source: StatsSA2011)







Indigent Households

The municipality currently do not have statistics available of indigent households per ward. However, approximately 25% of all households in Bergrivier Municipal Area are indigent.

Population Groups

Population Groups 2011

Statistics South Africa
Descriptive_Electoral_Wards
Gender by Geography by Population group
for Person weighted

	Black African	Coloured	Indian or Asian	White	Other	Total
Western Cape	1912547	2840404	60761	915053	93969	5822734
DC1: West Coast	64110	260850	2181	61527	3098	391766
WC011: Matzikama	5705	50185	397	9968	892	67147
WC012: Cederberg	6308	37651	171	5462	175	49768
WC013: Bergrivier	7001	43915	256	10456	269	61897
Ward 1	1385	6712	51	2336	24	10507
Ward 2	67	5097	13	5	28	5209
Ward 3	511	5771	41	2345	59	8726
Ward 4	663	8540	41	175	41	9461
Ward 5	2509	9419	32	1011	44	13015
Ward 6	510	1922	24	1181	9	3646
Ward 7	1357	6455	53	3403	64	11333

Created on 17 May 2017

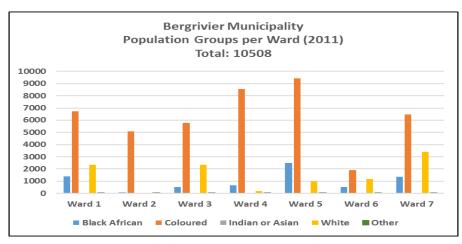
Statistics South Africa: Web page: www.statssa.gov.za

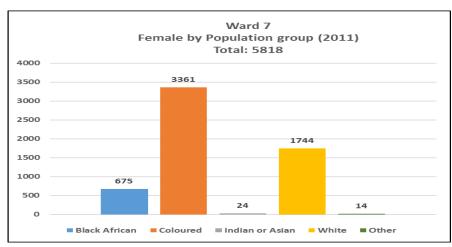
Support: info@statssa.gov.za

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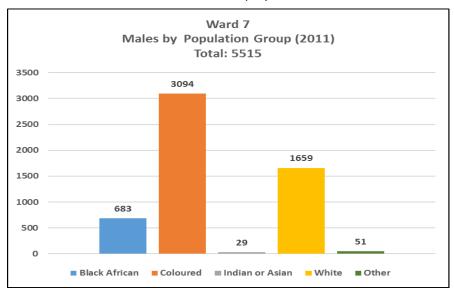
StatsSA 2011

(Based on above population table. Source: StatsSA2011)





Employment



Employment status

Statistics South Africa

Education_Electoral_Wards

Table 1

Geography by Official employment status

for Person weighted

	Employed	Unemployed	Discouraged work-seeker	Other not economically active	Not applicable	TOTAL	employed %	unemployed broad %	unemployed narrow %	Other not economically active	Not applicable
Western Cape	2 010 699	552 732	122 754	1 330 518	1 806 033	5 822 736	34.5%	11.6%	9.5%	22.9%	31.0%
DC1: West Coast	141 117	24 204	5 526	97 632	123 288	391 767	36.0%	7.6%	6.2%	24.9%	31.5%
WC011: Matzikama	23 808	3 888	1 302	15 951	22 200	67 149	35.5%	7.7%	5.8%	23.8%	33.1%
WC012: Cederberg	18 540	2 187	657	12 477	15 909	49 770	37.3%	5.7%	4.4%	25.1%	32.0%
WC013: Bergrivier	23 760	1 731	462	16 185	19 758	61 896	38.4%	3.5%	2.8%	26.1%	31.9%
Ward 1	4 659	54	33	2 406	3 351	10 503	44.4%	0.8%	0.5%	22.9%	31.9%
Ward 2	1 863	153	54	1 419	1 719	5 208	35.8%	4.0%	2.9%	27.2%	33.0%
Ward 3	3 747	228	21	1 938	2 796	8 730	42.9%	2.9%	2.6%	22.2%	32.0%
Ward 4	3 234	309	111	2 688	3 117	9 459	34.2%	4.4%	3.3%	28.4%	33.0%
Ward 5	5 265	258	30	3 699	3 762	13 014	40.5%	2.2%	2.0%	28.4%	28.9%
Ward 6	1 326	75	42	1 017	1 182	3 642	36.4%	3.2%	2.1%	27.9%	32.5%
Ward 7	3 666	654	165	3012	3 834	11 331	32.4%	7.2%	5.8%	26.6%	33.8%

All cells in this table have been randomly rounded to base 3

Created on 18 May 2017

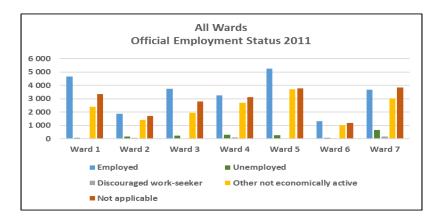
Statistics South Africa: Web page: www.statssa.gov.za

Support: info@statssa.gov.za

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Source: StatsSA2011

(Based on above employment status table. Source: StatsSA2011)



The following statistics have been obtained through the client satisfaction survey in 2016/17 that is important for a ward:

Is the head of the house the legal owner or a re		dicate in which of the	e following cate	gories
Answer Choices	household head falls:	Despera		
		Responses		450
Owner		89,63%	•	458
Renter		8,02%		41
Staying free		1,96%		10
Other (please specify)	kyard dweller(s) on you	0,39%		2
Answer Choices	kyard dweller(s) on you	Responses		
Yes		13,50%		69
No		86,50%		442
NO	Answered	80,30%		511
What is the mi	ain language spoken in	the home?		311
Answer Choices	am language spoken in	Responses		
Afrikaans		92,17%		471
English		4,50%		23
Xhosa		3,13%		16
Other (please specify)		0,20%		10
Other (please specify)	Answered	0,2076		511
How many occupants of this du		e following age cates	ories?	311
Answer Choices	Average Number	Total Number	Response	ıς
0 - 5	1,31	131	19,57%	100
6 - 10	1,065420561	114	20,94%	107
11 - 20	1,595744681	300	36,79%	188
21 - 40	1,692307692	396	45,79%	234
41 - 60	1,588815789	483	59,49%	304
61 +	1,605150215	374	45,60%	233
	,		nswered	511
How many years has the head o	f this household been l	iving at the present a	ddress?	
Answer Choices		Responses		
0 - 5		26,42%		135
6 - 10		16,44%		84

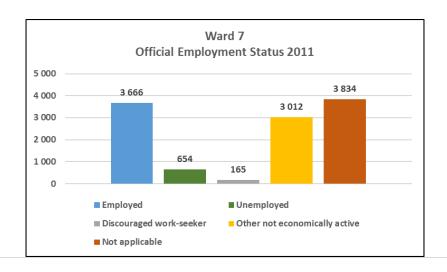
21+	Answered 27,40%	511
21+	27 400/	140
11 - 20	29,75%	152

If between 0 and 5 years, where did h	ne/she live previously?	
Answer Choices	Responses	
Not applicable (longer than 5 years)	73,97%	378
Elsewhere in this town	10,37%	53
In another town in the Bergrivier Municipality	1,57%	8
On a farm in the Bergrivier Municipality	1,57%	8
Elsewhere in South Africa	12,13%	62
Another country	0,39%	2
	Answered	511

How many occupants have one or more of the following disabilities?	(leave blank if NONE)	
Answer Choices	Responses	
Difficulty seeing	54,40%	278
Difficulty hearing	7,63%	39
Difficulty communicating	3,33%	17
Difficulty walking	6,26%	32
Difficulty remembering	2,94%	15
Difficulty with self-care	2,94%	15
Use eyeglasses or contact lenses	23,09%	118
Use a hearing aid	2,74%	14
Use a walking stick, walking frame or crutches	3,52%	18
Use a wheelchair	3,52%	18
Have mental or psychological disabilities	3,13%	16
Other (Number and specify)	23,68%	121
	Answered	511

7.7.3.3 Social Profile

There is currently limited information available on the indicators to determine the social-economic profile of a ward. Chapter 4 contains significant information on the social profile of Bergrivier municipal area. Information that could be obtained, include recent statistics from the local school and from the clinics:



Education and Skills

Velddrif High School

Indicator	2014	2015	2016	2017
Number of learners	419	404	424	466
Average learner/teacher ratio	1/29.2	1/28.8	1/30.2	1/33.2
Average "dropout" rate	n/a	n/a	n/a	n/a
Drop % in FET fase	0%	1%	2%	0%
Number of primary schools	0	0	0	0
Number of secondary schools	1	1	1	1
Number of "no fee" schools	n/a	n/a	n/a	n/a
Pass rate for Senior Certificate	100%	96%	100%	-

Health

Velddrif clinic	2014	2015	2016	Total clients	Total tested for HIV	Total HVI positive
Headcount 5 years and older	18 765	19 022	17 546	64 591		
Headcount under 5 years	3 308	3 430	2 520	04 391		
Total clients accepted HCT (incl antenatal)	2 106	2694	2 531		7 331	
Total clients tested HIV pos (incl antenatal)	36	48	49		133	133
Diabetes patients put on treat- ment 18 years and older - new	2	5	12			
Diabetes patients put on treatment under 18 years - new	0	1	0			
Hypertension case put on treatment under 18 years - new	0	1	0			
Hypertension case put on treat- ment 18 years and older - new	21	22	27			

7.7.3.4 Access to Municipal Services

It is important to acknowledge the distinction between bulk and reticulation infrastructure as to understand the priorities engineers at the municipality place on development. The needs of the community reflect predominantly on infrastructure such as streets, pavements, street lighting, water and sanitation on a household and street level. Whereas it is the priority of the municipality to deliver and maintain these services, the focus is also to ensure sustainable bulk infrastructure. This requires specialist knowledge and a study was done in 2016/17 by the municipality on the status of infrastructure. The following is a snapshot of the status of infrastructure in Bergrivier municipal area and Velddrif's status can clearly be seen:

The legend of the snapshot is as follows:

Red - Upgrading needed before 2020

Yellow - Upgrading needed between 2020 and 2025

Town	Water Source	WTW	WWTW	Electricity	Storage
Piketberg	00				00
Porterville			00		
Velddrif			00	00	00
Eendekuil			•		
Redelinghuys			Septic Tanks		
Aurora			Septic Tanks		
Dwarskersbos	••			<u></u>	(!)

• Green - Upgrading needed between 2025 and 2035

The following is a brief discussion on the services delivered and service levels in Velddrif which is the statistics for Velddrif, Laaiplek and Noordhoek. Statistics on only Velddrif is not available:

Access to Piped Water

Piped (tap) water inside dwelling/institution	Piped (tap) water inside yard	Piped (tap) water on community stand: distance less than 200m from dwelling/institution	Piped (tap) water on community stand: distance between 200m and 500m from dwelling/institution	Piped (tap) water on community stand: distance between 500m and 1000m (1km) from dwelling /institution	Piped (tap) water on community stand: distance greater than 1000m (1km) from dwelling/institution	No access to piped (tap) water
3206	314	7	3	77	-	15

Source: StatsSA2011

Energy or fuel for cooking

Electricity	Gas	Paraffin	Wood	Coal	Animal dung	Solar	Other	None	Unspecified	Not applicable
3318	247	12	8	-	-	11	1	26	-	-

Source: StatsSA2011

• Energy or fuel for lighting

Electricity	Gas	Paraffin	Candles (not a valid option)	Solar	None	Unspecified
3539	2	7	23	5	45	-

Source: StatsSA2011

Refuse removal

Removed by local authority/private company at least once a week	Removed by local authority/private company less often	Communal refuse dump	Own refuse dump	No rubbish disposal	Other
3568	2	2	46	4	-

Source: StatsSA2011

Source of Water

Regional/local water scheme (operated by municipality or water services provider)	Borehole	Spring	Rain water tank	Dam/pool/ stagnant water	River/stream	Water vendor	Water tanker	Other
3519	74	1	2	4	1	1	10	11

Source: StatsSA2011

Toilet facilities

None	Flush toilet (connected to sewerage system)	Flush toilet (with septic tank)	Chemical toilet	Pit toilet with ventilation (VIP)	Pit toilet without ventilation	Bucket toilet	Other
76	2865	503	2	4	5	61	106

Source: StatsSA2011

7.7.4 INFRASTRUCTURE DEVELOPED AND/OR MUNICIPAL SERVICES DELIVERED IN WARD 7

7.7.4.1 Access to Basic Services

The following services are being delivered to indigent households on a sustainable level in Ward 7

	Water		Sanitation			
Urban	RDP	Informal	Septic tanks	Flush toilets		
1	Basic + 6kl Water		1 1 Heffing			
	Electricity		Refuse R	emoval		

Limited to 20 Amp=50 Units	1 x/week
>20 Amp=0	

7.7.4.2 Capital spend on bulk infrastructure

Dept Description	PROJECT_OWN_ DESCRIPTION	WYK	Requested BUD1819	Requested Funding 2018/19	Requested BUD1920	Requested Funding 2019/20	Requested BUD2021	Requested Funding 2020/21
Solid Waste Removal	Weighbridge (VD,PV)	1,2,6,7				el		
Solid Waste Removal	Fence at Transfer Station	6,7	250 000	cr	250 000	cr	250 000	cr
Sewerage	Replace rising mains in pump stations	6,7	150 000	cr	200 000	cr	200 000	cr
Sewerage	Fencing Sewer Pump Stations	6,7	60 000	cr	100 000	cr	250 000	cr
Sewerage	New Vacuum Tanker Truck	6,7					1 000 000	el
Sewerage	Switchgear and pumps	6,7	120 000	cr	200 000	cr	200 000	cr
Sewerage	Telemetry at pump stations	6,7	150 000	cr	150 000	cr	150 000	cr
Sewerage	Sewerage stand by pumps	6,7	180 000	cr	40 000	cr	250 000	cr
Waste Water Treatment	Security at WWTW	6,7	50 000	cr	50 000	cr		
Waste Water Treatment	Roof at Inlet Works (Green Drop requirements)	6,7	30 000	cr			300 000	cr
Waste Water Treatment	Basket screens for pumpstations	6,7		cr		cr		
Holiday Resorts	Sound System for Beach Resorts	6,7		cr	15 000	cr	30 000	cr
Holiday Resorts	Paving at ablution facilities at Beach Resorts	6,7	10 000	cr				
Holiday Resorts	Recreational Equipment (Games)	6,7		cr	50 000	cr	50 000	cr
Holiday Resorts	Furniture & Equipment - Holiday Resorts	6,7	100 000	cr	300 000	cr	250 000	cr
Holiday Resorts	Replace Cupboards of chalets at Beach Resorts	6,7	50 000	cr	50 000	cr		
Holiday Resorts	Extend Laundry room at Stywelyne Beach Resort	7		cr				
Holiday Resorts	Upgrading of ablution blocks at resorts	6,7	270 000	cr	150 000	cr	200 000	cr
Roads	Chemical sprayer mounted on LDV	6,7		cr	100 000	cr	100 000	cr
Roads	Pave sidewalks (PV - 150 & VD - 200)	1,2,6,7	350 000	cr	400 000	cr	450 000	cr
Roads	Reseal/Construction of streets	7	200 000	el				
Electricity	Mid block lines	6,7		cr	340 000	cr	400 000	cr
Electricity	Larger HT Switches - standby battery cell	6,7	70 000	cr				

7.7.4.3 Housing applicants

Although the municipality is only an implementation agent for housing, it is important to highlight the backlog in housing in Ward 7:

Town	Applicants 2011/12	Applicants 2012/13	Applicants 2013/14	Applicants 2014/15	Applicants 2015/16
Velddrif(including Noordhoek, Laaiplek, Port Owen)	900	827	1087	1178	1149

Priority	Project	Town	Start	End	Capacity Until
7	IRDP	VD	Jul 23	Jul 24	100

7.7.4.4 Libraries

The municipality delivers library services to the community on an agency basis and has a library in the town of Velddrif and Noordhoek. The following information outlines these services:

Library books issued per annum

LIBRARY	2011/12	2012/13	2013/14	2014/15	2015/16
Velddrif	68 899	68 320	67 217	63 023	65 79

7.7.4.5 SA Fisheries Museum

The municipality gave an amount of R 19 000 as a grant in aid to the SA Fisheries Museum in Velddrif. The Municipality plays an active role on the Museum Committee. The following indicates the total amount of visits of SA Fisheries Museum in the years 2012/13, 2013/14 and 2014/15:

Number of visits	2012/13	2013/14	2014/15	2015/16
	-	5 764	3 437	3 501

7.7.4.6 Sport Development

The following sport facilities exist in Ward 7:

Rugby, Soccer, Athletics, Tennis, Netball, Bowls, Golf, Swimming, Bowls, Racing pigeons, Angling, Jukskei.

7.7.4.7 Law enforcement

The municipality is responsible for law enforcement and the following is a summary of law enforcement in Ward 7:

- Patrols in all towns have been increased and regular road blocks and joint operations are being held with the SAPS;
- The enforcement of speed in all the areas;
- The education and mentoring of Pre School children to prepare themselves to be responsible road users in the future;
- The successful addressing and illumination of illegal squatters on Municipal open spaces;
- The signing of a contract between the SPCA and the Municipality to enhance better service delivery to address the animal needs and welfare. Regular Animal clinics are being held;
- The renewing of a contract between the SPCA and the Municipality to enhance better service delivery to address the animal needs and welfare;
- The education and mentoring of Primary and Pre-school kids to prepare themselves to be responsible road users in the future. The "Daantjie Kat" training program was presented at various schools; and
- The sustained upgrading and refreshing of the road signage and markings in all the different areas of Bergrivier Municipality.

7.7.5 TOWN PLANNING

The management of planning and development within the Municipality takes place in accordance with National and Provincial legislation, combined with the Municipality's applicable by-laws and policies. The Municipality's by-laws and policies are aligned with National and Provincial directives and aim to facilitate sustainable urban and rural development within the jurisdiction area of the Municipality. Planning also includes all aspects pertaining to the management of municipal immovable property (land).

7.7.5.1 Spatial Planning

The Spatial Development Framework (SDF) indicates which type of development should be allowed in the Municipality, where it should take place, and how such development should be undertaken to ensure the best possible outcomes for the Community. It is a spatial manifestation of the IDP and in terms of the legislative requirements the SDF must form an integral part of the IDP (MSA, 2000). There must therefore be alignment between the IDP and the SDF. The Municipal Council approved a new SDF on 26 February 2013 and the underlying principles throughout the SDF include the principles of spatial justice, spatial sustainability and efficiency and spatial resilience. The Bergrivier SDF strives to contribute to meet the following municipal objectives in all the Wards:

- Elimination of service and housing backlogs;
- Decrease in poverty;
- Elimination of social exclusion;

- Integration of human settlements;
- Stimulation of economic growth; and
- Development of skills levels.

The SDF is to be reviewed in 2018/2019.

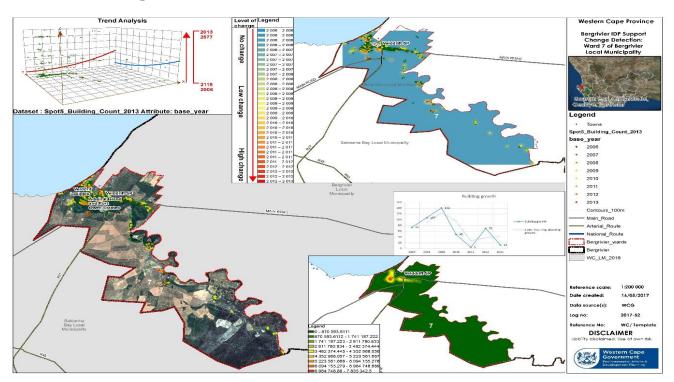
7.7.5.2 Land Use Management

The following indicates the various planning applications which were finalised from 2012 - 16 for ward 5:

TYPE OF APPLICATION	TOWN	SUBDIVISIONS	REZONINGS	CONSENT USES	DEPARTURES	REMOVAL OF RESTRICTIONS
Planning applications received	Velddrif	10	2	3	4	6
	Laaiplek	7	7	10	8	7
Applications	Velddrif	14	4	6	5	7
finalised/resolved	Laaiplek	6	6	6	4	4
Applications	Velddrif	8	-	-	1	4
outstanding	Laaiplek	3	3	3	4	4

It is important (and legislatively required) to keep record of the various planning decisions made by the competent authority. By spatially depicting these decisions, a visual representation can over time be constructed, which could assist to identify trends, needs and gaps and to direct future decisions on development planning issues.

7.7.5.3 Change Detection



During 2016, the Department of Environmental Affairs and Development Planning embarked on a project to investigate change detection for building growth trends and hot spot analysis for Western Cape municipalities: "Detecting Building Hotspots". With rapid changes in developments occurring over huge areas within the Western Cape Province, whereby many developments taking place unnoticed and unplanned shows an alarming signal that government planned infrastructure will soon be outrun, and this threatens government service delivery. Change detection is the assessment of the same area or object over specific different periods of time by means of quantitative analysis based on geo-metric registrations, radiometric normalisation, calibration, classification of change detection schemes, change detection methods and ground truth data (Mas, 1999).

Change detection was conducted through the use of the following methodologies: Data applied in these methodologies was the Eskom Spot 5 satellite building count data, and various geo-statistical analysis techniques were used as a spatial modelling tool to interpolate surface areas using SBC, and in terms of modelling building density point pattern spatial analysis was also carried out using the same data. Trend analysis was included in this project, because it's also a very important technique to show the rate at which building growth patterns are increasing or diminishing, and in which area this is happening. The technical report for the project, dated March 2016, is available for more detailed investigation.

In Ward 7, the above map and illustrative graphs show that the densest development in the Ward can be found around Velddrif town, with other denser spots of development around the banks of the Berg River. This trend

ito density is to be expected, and can be assumed by observation. Interestingly though, the building "hot spots" (the level of change) seem to be trending towards the north of the Ward, closer to the coastline. Change detection within a Ward should always be viewed in context with the rest of the Municipal area and cross municipal boundaries. The study cannot predict the reason for these hot spots, but merely shows trends that decision makers should be aware of, ito significance for service delivery or other relevant considerations, such as sea level rise and spatial justice. In the review of the Spatial Development Framework, closer investigation of these trends can direct the recommendations for the longer term.

7.7.5.4 Development Priorities

Development priorities include:

The Precinct Plan for Velddrif, including Noordhoek (Ward 6) and the application for funding.

7.7.6 LOCAL ECONOMIC DEVELOPMENT

Although the Local Economic Development Strategy is for Bergrivier as a whole, some projects will impact on Ward 7. Some of these projects include:

- * Enhancing local mobility
- * Informal trading The municipality provides retail trading spaces at R 100 per month amount. Lease agreements run for a period of 12 months. The purpose of these facilities is to provide traders in the informal economic sector with the opportunity to trade in the central business zones.
- * LED Training Through the West Coast Business Development Centre, a SMME Forum was established in Piketberg and the WCBDC is also responsible for a continuous programme of small business training in all of the other towns in Bergrivier.

According to a Business Climate Survey (2014) of the West Coast District, more than 60% of businesses were within the retail, wholesale trade, catering and accommodation sectors (MERO 2016 p38). The Small Enterprise Development Agency (SEDA) has also been offering assistance within the West Coast through providing business development support for SMMEs. (MERO 2016, p38). Agri-parks are currently being developed within the West Coast District which will result in opportunities for vegetable and crayfish farmers (MERO 2016, p38).

There are also tourism opportunities within the West Coast in terms of small business offering cycling tours, opening up backpackers as well as transporting tourists to local communities to experience local life. (MERO 2016, p38). Government can assist in the development of SMMEs in the District through creating incentives for foreign store owners to form partnerships with local store owners. This will assist in decreasing the tension between locals and foreigners as well as prevent local store owners from having to shut down their businesses. (MERO 2016, p38).

Improved transportation connectivity between West Coast areas and the Saldanha Bay IDZ would provide opportunity for SMME growth in the District. The SMMEs, which are predominantly locally owned, fall into the

following business types, namely engineering, construction, earth moving plant and tippers, transport and logistics, accommodation, catering, security, manufacturing and information technology. Challenges identified for the West Coast District were the lack of funding, lack of capacity, as well as the lack of training. Despite these challenges, the West Coast Development Business Centre (WCBDC) identified that the number of developments in the West Coast District can bring about numerous opportunities for the SMMEs. Bergrivier Municipality has an agreement with the WCBD to assist in the development of SMMEs as they are there to develop and enhance SMMEs through the delivery of quality and cost competitive service (West Coast Development Business Centre, 2016).

7.7.7 BERGRIVIER TOURISM

Bergrivier Tourism Organisation (BTO) - The Bergrivier Tourism Organisation (BTO) manages the tourism function on behalf of the municipality. BTO has offices in Piketberg, Velddrif, Porterville and Goedverwacht. The Municipality provides the BTO with a grant to cover for some of their operational costs during the financial years. The following activities and projects take place in ward 1 and still do on a yearly base:

- Tourism Blue Print was contracted to design a website for Bergrivier Tourism and the URL www.travelbergrivier.co.za was registered as the official website address of the new site;
- BTO attend consumer shows such as the Outdoor Show, CTT Joint Marketing, Cape Town Getaway and
 the Namibian Tourism Expo. Most of these shows involve direct engagement with the public. With the
 exception of the Namibian Tourism Expo, BTO can attend these consumer shows at very low costs as
 most of the expenses are carried by the RTO; and
- The annual Bergrivier Canoe Marathon.

7.7.8 CLIMATE CHANGE AND BIODIVERSITY

The Municipality has a **Climate Change Adaption Plan** which is based on each ward in the Bergrivier area. The Municipality also highlights issues such as continued conservation of coastal, estuary and biodiversity, sustainable water management, developing the alternative energy plan, establish a PPC biomass-to-energy initiative in Piketberg and provide resilient and low carbon low income housing. The Municipality considers the management and promotion of protected areas and critical biodiversity as a socio-economic development priority. Plans and actions which has been taken includes:

- a) Participation in the Local Action for Biodiversity Programme
- b) Use of CBAs in spatial development planning
- c) Conservation of the Berg River Estuary
- d) Adopt a street tree campaign
- e) Coastal cleaning
- f) Cleaning of the Porterville stream

- g) Clearing of alien vegetation
- h) The development and implementation of an Estuary and Integrated Coastal Management Plan
- i) Biodiversity and training for Councillors, official and ward committee members and the municipal residents
- j) Plans of incorporating green energy, solar geysers and energy efficiency measures in low cost housing.Other biodiversity programmes include:
 - Recycling in all towns and introduction composting
 - Ongoing efforts of addressing the rehabilitation of waste disposal sites
 - Plans of awareness campaigns among farmers and in public schools to increase awareness of the importance of waste minimization and recycling

7.7.9 CLIENT SATISFACTION

A survey was conducted in 2016/17 on client satisfaction per ward and each ward was divided into sections to ensure with a 10% sampling per section. This ensures that the ward has been surveyed in totality and not limited to specific areas in/of a ward. A sample of 10% is regarded as a fair reflection of the sentiments in a community as a whole.

The following is a summary of the survey for Ward 7:

VELDDRIF

Roads and streets

			Belo	W									
	Poor		avera	ige	Avera	ge	Above a	verage	Excelle	ent	Don't k	now	Total
Rating	12.23%	62	12.62%	64	15.38%	78	16.96%	86	41.42%	210	1.38%	7	507
		An	swer Choi	ces					Respor	ises			
Tarring o	of roads										10.00%	21	
Resurfac	ce roads (Impr	ove qualit	ve quality of road surface)							22.86%	48	
Fixing of	potholes										34.29%	72	
Sweepin	g of stree	ts									30.48%	64	
Provide	street nar	nes,	traffic sigi	ns and i	markers						6.67%	14	
Build sp	eed bump)S						32.38%					
Other (p	er (please specify)					•					13.81%	29	

Street lights

	Poo	r	Below a	average	Ave	rage	Above a	average	Excell	ent	Don't	know	Total
Rating	4.54%	23	6.51%	33	8.88%	45	26.04%	132	53.45%	271	0.59%	3	507
	Ans	wer C	hoices					Respor	ises				
Installing str	eet lights	(non	e in stree	t)						8.70%	8		
Provide add	itional str	eet li	ghts						1	16.30%	15		
Replace light	ts - faulty	,							7	75.00%	69		

Replace lights - too dim	21.74%	20
Other (please specify)	8.70%	8

Sidewalks

	_												
	Poor		Below a	verage	Avera	ge	Above a	verage	Excelle	ent	Don'	know	Total
Rating	13.02%	66	15.58%	79	18.34%	93	15.58%	79	35.90%	182	1.58%	8	507
			Answer	Choices					Response	!S			
Build add	itional side	ewalk	(S						20.51%	5 4	8		
Resurface	e existing s	idew	alks						11.11%	5 2	16		
Widen sid	dewalks								7.26%	5 1	.7		
Keep side	walks clea	ın (Re	move refu	ıse)					54.70%	12	.8		
Keep side	walks clea	ın (Re	emove wee	eds)					31.62%	7	' 4		
Other (pl	ease speci	fy)							22.22%	5	52		

Storm water

	Poor		Belov avera		Avera	ge	Abo avera		Excel	lent	Don knov		Total
Rating	5.92%	30	3.35%	17	3.16%	16	25.44%	129	57.79%	293	4.34 %	22	507
		Ar	swer Cho	oices					Response	S			
Provide sto	rm water c	hann	el curbs						35.85%	19			
Keep storm	water cha	nnel d	curbs and	drains	s clean				30.19%	16			
Capacity of	existing sto	orm v	rater channel curbs to be enlarged						5.66%	3			
Other (plea	se specify)								39.62%	21			

Provision of electricity

			Bel	ow							Don'	t	
	Poor	•	aver	age	Avera	ge	Above a	verage	Excell	ent	knov	٧	Total
	7.69	3	7.10		7.69	3	24.06		52.27		1.18		
Rating	%	9	%	36	%	9	%	122	%	265	%	6	507
		Ansv	ver Choi	ces				Re	esponses				
Replace faulty/ o	old reticul	ation	ı infrastrı	ucture in	cl. meter	S			7.09%	10			
Speed-up provisi	on of ele	ctrica	al connec	tions					2.84%	4			
Provide additiona	al reticula	ation	infrastru	cture					2.13%	3			
Enlarge capacity	(to preve	ent ou	utages)						3.55%	5			
Reduce price of e	electricity	1							84.40%	119			
Restoration of co	onnection	s aft	er outage	es					3.55%	5			
Other (please spo	ecify)								10.64%	15			

Provision of water

	Poo	r	Below a	average	Avera	ge	Abov	/e a	verage	Excelle	ent	Don't l	know	Total
Rating	4.93%	25	5.13%	26	6.71%	34	26.63	8%	135	55.42%	281	1.18%	6	507
		Ans	wer Cho	ices					Res	sponses				

	1	
Provide additional infrastructure	2.08%	2
Enlarge capacity (reservoirs or sources)	0.00%	0
Maintain infrastructure (Fix leaks and faulty meters)	2.08%	2
Speed-up provision of connections	1.04%	1
Improve water quality	28.12%	27
Reduce price of water	60.42%	58
Improve access to water / far from nearest tap	1.04%	1
Fix low water pressure	3.12%	3
Restoration after pipe bursts	0.00%	0
Other (please specify)	17.71%	17

Provision of sanitation

	Poo	r	Below a	verage	Averag	ge	Above av	verage	Excelle	ent	Don't l	know	Total
Rating	2.56%	13	4.14%	21	1.78%	9	24.06%	122	66.86%	339	0.59%	3	507
	Answ	ver C	hoices					Respo	nses			•	
Provide flush toile	ets & nec	essar	y infrastr	ucture					35.71%	15			
Speed-up provision	on of con	nectio	ons						11.90%	5			
Enlarge sewer pla	nt capaci	ity							0.00%	0			
Maintain infrastru	ucture (Fi	x blo	ckages)						9.52%	4			
Attend to bad odd	ours								4.76%	2			
Speedy clearance	of block	ages							23.81%	10			
Reduce price for s	sewerage	serv	ices						4.76%	2			
Other (please spe	cify)								40.48%	17			

16.1.8 Refuse removal

	Poor		Below a	average	Ave	rage	Above a	verage	Excell	ent	Don't	know	Total
Rating	1.58%	8	2.76%	14	1.979	6 10	25.44%	129	67.85%	344	0.39%	2	507
	Answer	Ch	oices				Re	esponses	;				
Removing wast	:e								9.09%	3	3		
Cleaning and up	pkeep of	stre	et waste	bins					3.03%	1			
Provide more v	vaste bins	S							15.15%	. 5	5		
Combat illegal	dumping								6.06%	. 2	2		
Implement re-o	cycling								0.00%	()		
Removal of gar	den wast	е							18.18%	6	5		
Other (please s	pecify)					63.64%							

Recreational facilities and play parks

cilities arie	piay	parks										
Poor		Below av	/erage	Avera	ge	Above a	verage	Excelle	nt	Don't k	now	Total
12.03%	61	12.82%	65	7.50%	38	16.17%	82	18.34%	93	33.14%	168	507
	Ansv	ver Choic	es				R	esponses				
nal sport fi	elds							27.88%	46	5		
g sport fac	ilities							36.36%	60)		
t sport fields (plant trees)								20.61%	34	4		
	Poor 12.03% nal sport fi	Poor 12.03% 61 Ansv nal sport fields g sport facilities	12.03% 61 12.82% Answer Choice nal sport fields g sport facilities	Poor Below average 12.03% 61 12.82% 65 Answer Choices nal sport fields	Poor Below average Avera 12.03% 61 12.82% 65 7.50% Answer Choices nal sport fields g sport facilities	Poor Below average Average 12.03% 61 12.82% 65 7.50% 38 Answer Choices nal sport fields g sport facilities	Poor Below average Average Above a 12.03% 61 12.82% 65 7.50% 38 16.17% Answer Choices nal sport fields g sport facilities	Poor Below average Average Above average 12.03% 61 12.82% 65 7.50% 38 16.17% 82 Answer Choices Remail sport fields g sport facilities	Poor Below average Average Above average Excelle 12.03% 61 12.82% 65 7.50% 38 16.17% 82 18.34% Answer Choices Responses nal sport fields 27.88% g sport facilities 36.36%	Poor Below average Average Above average Excellent 12.03% 61 12.82% 65 7.50% 38 16.17% 82 18.34% 93 Answer Choices Responses nal sport fields 27.88% 46 g sport facilities 36.36% 60	Poor Below average Average Above average Excellent Don't k 12.03% 61 12.82% 65 7.50% 38 16.17% 82 18.34% 93 33.14% Answer Choices Responses nal sport fields 27.88% 46 g sport facilities 36.36% 60	Poor Below average Average Above average Excellent Don't know 12.03% 61 12.82% 65 7.50% 38 16.17% 82 18.34% 93 33.14% 168 Answer Choices Responses nal sport fields 27.88% 46 g sport facilities 36.36% 60

Relocate sport fields/ recreational facilities	14.55%	24
Clean and maintain sport fields	27.27%	45
Provide and maintain recreational equipment for children	21.21%	35
Make play parks safe for children	29.70%	49
Clean and maintain play parks	18.79%	31
Maintenance of municipal swimming pool	4.85%	8
Cleanliness of municipal swimming pool	3.03%	5
Other (please specify)	26.67%	44

Resorts: Caravan parks / Camping sites

Resorts. Caravan p	aiks / Ca	ks / Camping sites											
	Poo	r	Below ave	Below average		Average A		Above average		Excellent		Don't know	
Rating	8.09%	41	4.73%	24	4.93%	25	15.199	6 77	12.43% 63		54.64%	277	507
	А	nswe	er Choices					Res	ponses				
Keep terrain and bu	uildings cl	ean a	nd tidy						47.50%	38			
Maintain ablution f	acilities								16.25%	13			
Provide security								10.00% 8		8			
Provide shade and	landscape	e faci	lity						10.00%	8			
Other (please speci	fy)	,							55.00%	44			

Beautification (Open spaces/ Cemeteries / Streets)

			Belo	W				Above					Don't		
	Poc	or	avera	ge	Average		a	average		Excellent		know		Total	
	14.2				19.72		20.	.91					6.51		
Rating	0%	72	13.41%	68	%	100		%	106	25.25	% 1	.28	%	33	507
	A	nswe	r Choices						Resp	onses					
Clean and maintain	Open Sp	aces							7!	5.00%	180				
Clean and maintain	cemeter	ries							4!	5.42%	109				
Provide and maintai	n garde	n furn	iture (bend	hes & l	oins)				12	2.92%	31				
Plant trees and shru	bs (land	scape) cemeteri	es					1:	1.67%	28				
Plant trees and shru	bs (land	scape) along stre	eets					(9.58%	23				
Clean and Maintain	municip	al buil	dings and	infrastr	ucture				:	2.92%	7				
Other (please specif	y)								1!	5.00%	36				

Libraries, Museums and Municipal buildings

Answer Choices	Respons	es
Provide community hall	27.78%	10
Improve library service	33.33%	12
Clean and maintain library	13.89%	5
Improve access to libraries	13.89%	5
Improve museum service	0.00%	0
Clean and maintain and develop museum	2.78%	1
Improve access to museums	0.00%	0
Appropriate use of municipal buildings and grounds	0.00%	0

Clean and maintain municipal buildings	5.56%	2
Other (please specify)	44.44%	16

Traffic services

	Poor	Below average	Average	Above ave	rage	rage Exceller		Don't know		Total
Rating	2.47% 2	3.70% 3	3.70% 3	46.91%	38	38.27%	31	4.94%	4	81
		Answer Choice	es			Responses	5			
Improve	vehicle registi	rations and licencing	5			9.92%	13			
Improve	efficiency of v	ehicle licence renev	vals			8.40%	11			
More vis	ible patrolling					47.33%	62			
Control t	hose who spe	ed / drive recklessly				58.02%	76			
More frie	endly service					15.27%	20			
Improve	road-side sup	port				4.58%	6			
Other (pl	lease specify)					10.69%	14			

Emergency services

Emergency se	ervices												
	Poor		Below average		Average		Above average		Excellent		Don't k	Total	
Rating	13.61%	69	8.28%	42	5.72%	29	15.19%	77	27.81%	141	29.39%	149	507
		A	nswer Ch	oices					Response	S			
Improve avail	ability								48.20%	6	7		
Improve reac	tion times								82.73%	5 11	5		
Improve train	ing of eme	ergen	cy staff						12.95%	5 1	8		
Improve supp	ort during	eme	rgencies						11.51%	5 1	6		
Other (please	specify)								9.35%	5 1	3		

Building Plan Approval and Control

3 11	Poo		Below	Average Above		ve average		Excellent		Don't know		Total		
Rating	2.17%	11	1.38%	7	4.14%	21	12.039	%	61	11.64%	59	68.64%	348	507
	,	Answ	er Choice	s		<u> </u>			Res	ponses				
Shorten time taken	to appro	ove bu	uilding pl	ans					7	8.79%	26			
Undertake complia	nce inspe	ection	s of com	pleted bu	ildings				1	2.12%	4			
Improve awareness	s of requi	reme	nts to su	bmit build	ding plan	S			2	4.24%	8			
Improve awareness	s of proce	edure	to subm	it building	g plan ap	plicat	ions	21.21% 7			7			
Improve access to s	status of	appli	cations			•				9.09%	3			
Other (please speci	ify)							2	1.21%	7				

Land Use Planning and Control

Land Ose Planning a	na Conti	u Control											
	Poor Below average		Avera	Average Above		e average	Excellent		Don't know		Total		
Rating	1.18%	6	0.59%	3	3.94%	20	8.09%	6 41	9.07%	46	77.12%	391	507
	Aı	ารพ	er Choice	S				Res	sponses				
Improve land use (re	e-zoning a	and :	subdivisio	on) applic	ations pr	ocess	6		10.00%	2			
Improve clarity re la	nd use ap	plic	ation pro	cedure a	nd requir	emer	nts		20.00%	4			
Improve access to st	atus of la	ınd ı	use applio	cations					10.00%	2			

Improve procedure to issue zoning certificates	15.00%	3
Improve correctness of zoning certificates	5.00%	1
Improve awareness of spatial development framework provisions	0.00%	0
Improve awareness of town plans	5.00%	1
Improve the process of land transactions and letting	25.00%	5
Improve the process of property valuation	25.00%	5
Improve property tax administration	5.00%	1
Other (please specify)	25.00%	5

Administration and communication

		Communication											
			Belov	V			Α	oove			Doi	n't	
	Poo	r	averag	ge	Avera	ge	av	erage	Excell	ent	kno	w	Total
											10.4		
Rating	4.73%	24	2.76%	14	4.34%	22	21.70	% 110	56.02%	284	5%	53	507
		Answe	er Choices					R	esponses				
Improve response	e to gener	al enq	uiries						40.38%	21			
Improve commun	ication w	ith the	public						50.00%	26			
Improve financial	administr	ation							9.62%	5			
Improve skills to s	solve acco	unt qเ	ieries						17.31%	9			
Improve internal	communi	cation							11.54%	6			
Alleviate financial	burden o	f uner	nployed de	ebtors					11.54%	6			
Ward councillor d	loes not se	erve th	ne commui	nity					13.46%	7			
Improve the effect	ectiveness of ward councillors						3.85%		2				
Other (please spe	ase specify)								17.31%	9			

Municipal staff

iviuilicipai st	шп												
	Poc	or	Below a	average	Avera	age	Above average		Excellent		Don't know		Total
Rating	3.75%	19	2.56%	13	4.14%	21	26.23%	133	61.34%	311	1.97%	10	507
		A	nswer Cl	hoices					Responses				
Improve tele	phone eti	iquette	9						12.00%	6			
Improve frier	ndliness								38.00%	19			
Improve help	fulness								42.00%	21			
Improve skill	S								26.00%	13			
Improve resp	ectfulnes	SS							30.00%	15			
Improve kno	wledge (r	elated	to muni	cipality a	nd its fur	nctions)		18.00%	9			
Other (please	e specify)								28.00%	14			

Indicate your preferred mode of communication

Answer Choices	Responses	
Staff member at Office	1.18%	6
Public meetings	11.24%	57
Community Development Workers	1.78%	9
Pamphlets and newsletters	31.56%	160
SMS	25.84%	131

Local Newspapers	5.92%	30
Municipal Accounts	11.05%	56
Municipal Website	1.58%	8
Social Media (Facebook, Twitter)	2.96%	15
Other (please specify)	6.90%	35

Housing

	Poo	r	Below a	Below average		ge	Above a	average	Excelle	ent	Don't k	now	Total
Rating	40.83%	207	17.36%	88	14.20%	72	5.33%	27	1.38%	7	20.91%	106	507
		А	nswer Cho	ices				R	esponses				
Provide mor	e housing	for low	income fa	amilies					93.65%	354	4		
Support resi	dents to fi	x badly	built subs	sidized (b	efore 199	6) hou	ises		48.15%	183	2		
Provide mor	e GAP hou	sing							20.37%	7	7		
Too few roo	ms								30.16%	114	4		
Provide ablu	tion facilit	ies						19.05% 7			2		
Other (pleas	e specify)							6.08% 23			3		

SMME/Local Economic Development

	Poor		Below average		Average		Abo aver		Excelle	nt	Don't k	now	Tota
	19.33	9	8.48	verage	10.45	5	6.11	486	Execute	1	53.25	27	
Rating	%	8	%	43	%	3	%	31	2.37%	2	%	0	507
	An	swer	Choices					Res	oonses				
Provide land for en	nerging fai	mer	5					22	2.34%	42	2		
Facilitate partnersh	nips with c	omm	ercial fa	mers				8.51% 16			6		
Provide trading sta	lls							13.30% 2		2.	5		
Property tax rebate	es for sma	ll bus	inesses					3	3.19%	(6		
Provide beehives for	or small m	anufa	acturing	enterpris	es			2	2.66%	ļ	5		
Provide technical s	upport							6	5.91%	13	3		
Provide infrastructi	ure for fish	nerm	en (slipw	ay)				26	26.06% 49				
Assist fishermen w	ith acquisi	tion	of equipr	nent/boa	its			71	1.81% 135		5		
Other (please speci	ify)							6	5.38%	12	2		

Unemployment

	Poo	r	Below a	verage	Average		Al	oove a	average	Excelle	nt	Don't kr	iow	Total
Rating	57.40%	291	17.55%	89	10.85%	55	3.	55%	18	0.20%	1	10.45%	53	507
		Answe	er Choices						Resp	onses				
Provide more jo	bs								94.9	91%	41	.0		
Provide/Support	t skills dev	elopm	ent progra	mmes					58.5	56%	3			
Provide/Support adult education									54.4	10%	23	5		
Other (please sp	lease specify)						2.3	31%	1	.0				

Education

	Poor	Poor Below average			Avera	ge	Above a	verage	Excelle	ent	D	on't k	now	Total
Rating	13.21%	67	8.09%	41	8.09%	41	20.32%	103	20.71%	105	29.	.59%	150	507
		Aı	nswer Ch	oices					Response	!S				_
Improve acc	ess to edu	cation	l						48.32%		72			
Support mai	intenance (of edu	cational	facilities					31.54%		47			
Provide fina	ncial assist	ance t	to educat	ional ins	nstitutions			30.87%			46			
Provide afte	Provide after school care facilities								41.61%		62			
Other (pleas	Other (please specify)								20.81%		31			

Health issues

	Poor Below average			verage	Avera	ge	Above	average	Excelle	Excellent		on't k	now	Total
Rating	16.17%	82	11.83%	60	5.52%	28	19.13%	97	12.03%	61	35	.31%	179	507
	Answer Choices								Responses	S				
Provide build	dings for cl	inics							26.35%		44			
Employ more	e health ca	re sta	aff					64.67% 108			108			
Inspect fresh	food outl	ets m	ore regula	rly					5.39%		9			
Apply health	regulatio	าร						9.58% 16						
Improve serv	Improve service at health facilities							31.74% 53						
Vaccinate/sterilize stray animals							·	3.59%		6				
Other (pleas	Other (please specify)								19.16%		32			

Crèche

	Poo	r	Below a	verage	Average Abov		Above a	verage	Excelle	ent	Do	n't kı	now	Total
Rating	4.54%	23	3.55%	18	3.35%	17	17.55%	89	20.12%	102	50.8	89%	258	507
		А	nswer Ch	oices					Response	S				
Provide build	lings for l	ocal cı	rèches		61.02% 36									
Provide train	ing and e	nrichr	nent prog	grammes	;				22.03%		13			
Support local crèches with educational materials									38.98%		23			
Other (please	ther (please specify)								16.95%		10			

Youth development

	Poor		Below average		Average		Abov	ve average	Excel	lent	D	on't k	now	Total
Rating	44.18%	224	16.77%	85	9.27%	47	6.719	% 34	2.76%	14	20	.32%	103	507
		Answ	er Choice	S				R	esponse	S				_
Provide / Supp	ort youth	develo	pment pro	gramme	S			7	78.57%	2	286			
Provide employ	yment							-	79.67%	2	290			
Provide social l	nealth pro	gramm	es					(51.81%	2	225			
Combat drug a	nd substar	nce abı	ıse					-	73.63%	2	268			
Provide sport a	ind recreat	tion fa	cilities					3	37.91%	1	138			
Employ a youth	Employ a youth coordinator					30.49% 111			111					
Other (please s	pecify)							2.20% 8						

Sport development

	o to to pinion														
	Poor		Below average		verage Average Above av		vera	ige	Excelle	nt	Do	on't kn	iow	Total	
Rating	12.62%	64	8.09%	41	9.27%	47	13.6	1%	69	18.74%	95	37	.67%	191	507
			Answer Choi	ces						Response	S				_
Provide	/support spo	ort de	evelopment pro	'											
Support	local sport	clubs								47.77%		75			
Encourage recreational sport									26.11%		41				
Other (p	Other (please specify)									7.64%		12			

Tourism development

	i developi														
	Poor		Below avera	ige	Avera	ge	Above a	vera	ge	Excelle	ent	D	on't kı	now	Total
Rating	6.51%	33	5.13%	26	10.06%	51	14.4	0%	73	22.49%	114	41	.42%	210	507
			Answer Choi	ces						Response	S				
Promote	e the touris	m sec	tor							80.00%		84			
Support	local touris	m or	ganizations							25.71%		27			
Assist in	itiatives to	gener	ate jobs in the	hosp	itality sec	tor				15.24%		16			
Improve	signage									21.90%		23			
Enhance celebration of heritage (all aspects)										6.67%		7			
Efficiency and helpfulness of Tourism Information Bureaus.										21.90%		23			
Other (please specify)										10.48%		11			

Which ONE of the following is the most important service that the Local Council must attend to in the next five years?

Answer Choices	Response	es
Economic development / Job creation	65.35%	330
Housing for low income families (subsidized housing)	22.97%	116
Gap Housing (family earning between R4000 - R15000 per month)	1.19%	6
Roads and storm water	2.77%	14
Electricity	1.58%	8
Potable water	4.36%	22
Sewerage	0.99%	5
Refuse removal	0.79%	4

Which ONE of the following is the most important service that Provincial and National Government must to attend to in the next five years?

Answer Choices	Response	es
Education	8.71%	44
Crime / Safety and Security	49.11%	248
Economic Development / Job Creation	29.11%	147
Sports	1.39%	7
Health	2.97%	15
Support to Emerging Farmers	0.20%	1
Support access to fishing quotas	8.51%	43

• PORT OWEN

Roads and streets

	Poor		Below a	verage	Averag	ge	Above	average	Excell	lent	Dor	n't kno	w	Total
Rating	0.00%	0	4.94%	4	17.28%	14	40.74%	33	35.80%	29	1.23	%	1	81
		Ans	swer Cho	ices				ı	Response	es				
Tarring of roads							4	.76%		1				
Resurface roads	(Improve	qua	lity of ro	ad surfac		19	.05%		4					
Fixing of pothole	es							33	.33%		7			
Sweeping of stre	ets							C	.00%		0			
Provide street na	ames, tra	ffic s	igns and	markers				C	.00%		0			
Build speed burn	ıps							4	.76%		1			
Other (please sp	ecify)							57	.14%		12			

Street lights

	Poo	r	Below a	verage	Avera	ige	Above a	average	Excell	ent	Don't	know	Total
Rating	4.94%	4	6.17%	5	7.41%	6	39.51%	32	40.74%	33	1.23%	1	81
		Aı	nswer Ch	oices					Respons	es			
Installing stre	et lights ((none	in street)			2	20.00%		3				
Provide addit	ional stre	et ligh	nts			3	33.33%		5				
Replace lights	s - faulty							5	3.33%		8		
Replace light	s - too din	n				3	33.33%		5				
Other (please	e specify)							3	33.33%		5		

Sidewalks

	Poor	,	Below a	average	Avera	ge	Above a	average	Excell	ent	Don't	know	Total
Rating	16.05%	13	4.94%	4	16.05%	13	24.69%	20	35.80%	29	2.47%	2	81
		Aı	nswer Ch	oices					Respons	es			_
Build additio	nal sidewa	alks					3!	5.71%		10			
Resurface ex	isting side					1	7.86%		5				
Widen sidew	/alks							14	4.29%		4		
Keep sidewa	lks clean (Remo	ve refuse	<u>:</u>)				3!	5.71%		10		
Keep sidewa	lks clean (Remo	ve weeds	s)			50	0.00%		14			
Other (pleas	e specify)							42	2.86%		12		

Storm water

Poo	r	Below a	verage	Avera	ige	Above a	verage	Excelle	ent	Don't k	now	Total
4.94%	4	2.47%	2	6.17%	5	30.86%	25	41.98%	34	13.58%	11	81
	Α	nswer Ch	oices				Respons	ses				
n water c	hanne	l curbs				0.00%		0				
vater chai	nnel c	urbs and	drains cl		3	37.50%		3				
	4.94% n water c	Al n water channe	4.94% 4 2.47% Answer Ch n water channel curbs	4.94% 4 2.47% 2 Answer Choices n water channel curbs	4.94% 4 2.47% 2 6.17% Answer Choices	4.94% 4 2.47% 2 6.17% 5 Answer Choices n water channel curbs	4.94% 4 2.47% 2 6.17% 5 30.86% Answer Choices n water channel curbs	4.94% 4 2.47% 2 6.17% 5 30.86% 25 Answer Choices n water channel curbs	4.94% 4 2.47% 2 6.17% 5 30.86% 25 41.98% Answer Choices Respons n water channel curbs 0.00%	4.94% 4 2.47% 2 6.17% 5 30.86% 25 41.98% 34 Answer Choices Responses n water channel curbs 0.00%	4.94% 4 2.47% 2 6.17% 5 30.86% 25 41.98% 34 13.58% Answer Choices Responses n water channel curbs 0.00% 0	4.94% 4 2.47% 2 6.17% 5 30.86% 25 41.98% 34 13.58% 11 Answer Choices Responses n water channel curbs 0.00% 0

Capacity of existing storm water channel curbs to be enlarged	0.00%	0
Other (please specify)	62.50%	5

Provision of electricity

TTOVISION OF CICCU	,													
	Poor		Below av	erage	Avera	ge	Abo	ve aver	rage	Excell	ent	Don't	know	Total
Rating	1.23%	1	2.47%	2	1.23%	1	43.2	1%	35	50.62%	41	1.23%	1	81
	Ar	iswe	er Choices	!S										
Replace faulty/ old	reticulat	ion i	infrastructu	ıre incl	. meters				0	.00%		0		
Speed-up provision	of electr	ical	connection	าร			0	.00%		0				
Provide additional	reticulati	on i	nfrastructu	re					0	.00%		0		
Enlarge capacity (to	o prevent	out	tages)						0	.00%		0		
Reduce price of ele	ectricity								62	.50%		5		
Restoration of con	nections a	afte	r outages						12	.50%		1		
Other (please spec	ify)								37	.50%		3		

Provision of water

1 TOVISION OF WATER														
	Poor		Below a	verage	Avera	ge	Ab	ove a	verage	Excelle	ent	Don't	know	Total
Rating	1.23%	1	3.70%	3	4.94%	4	39.	51%	32	50.62%	41	0.00%	0	81
	An	swe	r Choices						R	esponses				
Provide additional	infrastru	ctur	е						C	.00%		0		
Enlarge capacity (re	eservoirs	or s	ources)						C	.00%		0		
Maintain infrastruc	ture (Fix	ers)				C	.00%		0					
Speed-up provision	intain infrastructure (Fix leaks and faulty mete ed-up provision of connections								C	.00%		0		
Improve water qua	lity								33	.33%		3		
Reduce price of wa	ter								11	.11%		1		
Improve access to	water / fa	ar fr	om neare	est tap					C	.00%		0		
Fix low water press	sure								11	.11%		1		
Restoration after p	ipe burst	:S							C	.00%		0		
Other (please spec	ify)								77	7.78%		7		

Provision of sanitation

	Poor		Below a	verage	Avera	ge	Abo	ve a	verage	Exc	ellent		Don't	know	Total
Rating	3.70%	3	1.23%	1	2.47%	2	41.9	8%	34	49.38	8% 4	0	1.23%	1	81
	An	iswei	r Choices	5					F	Respon	ses				
Provide flush toilet	s & neces	sary	infrastru	ucture					0	.00%			0		
Speed-up provision	of conne	ectio	ns						0	.00%			0		
Enlarge sewer plan	t capacity	/							0	.00%			0		
Maintain infrastruc	ture (Fix	blocl	kages)						0	.00%			0		
Attend to bad odou	ırs								0	.00%			0		
Speedy clearance o	f blockag	es							20	.00%			1		
Reduce price for se	werage s	ervic	ces			•	·		0	.00%			0		
Other (please speci	ify)								100	.00%			5		

Refuse removal

	Poor		Below a	verage	Avera	ge	Abo	ve a	verage	Excelle	nt	Don't	know	Total
Rating	2.47%	2	3.70%	3	4.94%	4	41.98	3%	34	46.91%	38	0.00%	0	81
	Ar	iswe	r Choice	S					ſ	Responses				
Removing waste									C	0.00%		0		
Cleaning and upke	ep of stre	et w	aste bin	5					C	0.00%		0		
Provide more wast	e bins								C	0.00%		0		
Combat illegal dun	nping								C	0.00%		0		
Implement re-cycli	ng								C	0.00%		0		
Removal of garden	waste								C	0.00%		0		
Other (please spec	ify)								100	0.00%		11		

Recreational facilities and play parks

	Poor	Poor Below average		average	Averag	ge	Above av	verage	Excelle	nt	Don't kn	ow	Total
Rating	8.64%	7	2.47%	2	8.64%	7	28.40%	23	17.28%	14	34.57%	28	81

Resorts: Caravan parks / Camping sites

resorts. caravan parks	7	.0												
	Poor		Below ave	erage	Avera	ge	Above a	verage	Excelle	nt	Dor	n't kn	ow	Total
Rating	4.94%	4	1.23%	1	7.41%	6	33.33%	27	4.94%	4	48.1	15%	39	81
	Answer	Ch	oices					Resp	onses					
Keep terrain and building	igs clean	and	tidy			40.009	%		2					
Maintain ablution facilit	ies					40.009	%		2					
Provide security								40.009	%		2			
Provide shade and lands	scape fac	ility						40.009	%		2			
Other (please specify)								60.009	%		3			

Beautification (Open spaces/ Cemeteries / Streets)

Dedden cation (Open sp									- "		- I. I		
	Poor		Below ave	erage	Averag	ge	Above a	verage	Excelle	ent	Don't k	now	Total
Rating	2.47%	2	9.88%	8	19.75%	16	41.98%	34	22.22%	18	3.70%	3	81
	Answei	· Cho	oices					Respor	ises				
Clean and maintain Ope	n Spaces						2	23.08%		6			
Clean and maintain cem	eteries							0.00%		0			
Provide and maintain ga	rden fur	nitu	re (benches	& bin	s)			7.69%		2			
Plant trees and shrubs (I	andscap	e) ce	emeteries					0.00%		0			
Plant trees and shrubs (I	andscap	e) al	ong streets				2	23.08%		6			
Clean and Maintain mur	nicipal bu	ildir	ngs and infr	astruc	ture			3.85%		1			
Other (please specify)							(69.23%		18			

Libraries, Museums and Municipal buildings

Poor Below average Average Above average Excellent Don't know Total

Rating	1.23%	1	0.00%	0	3.70%	3	58.02%	47	22.22%	18	14.8	81%	12	81
	Answe	er Ch	oices					Res	ponses					
Provide community hal	I							0.00	0					
Improve library service								0.00	1%		0			
Clean and maintain libr	ary				0.00	1%		0						
Improve access to libra	ries				0.00% 0									
Improve museum servi	ce							0.00% 0						
Clean and maintain and	d develop	mu	seum					0.00	0					
Improve access to mus	eums							0.00%						
Appropriate use of mui	nicipal bu		0.00%											
Clean and maintain mu	nicipal bu	uildi	ngs					0.00% 0						
Other (please specify)		100.00	1%		4									

Traffic services

	Poor Below average				Avera	ge	Abo	ve a	verage	Excel	llent	Don't	know	Total
Rating	2.47%	2	3.70%	3	3.70%	3	46.93	1%	38	38.27%	6 31	4.94%	4	81
	Ar	ารพ	er Choice	S					ļ	Respons	es			_
Improve vehicle re	gistration	ıs ar	nd licenci	ng					10	0.00%		1		
Improve efficiency	of vehicle	e lic	ence ren	ewals				10.00%			1			
More visible patrol	ling								40	0.00%		4		
Control those who	speed / d	drive	reckless	ly					30	0.00%		3		
More friendly serv	ice	•								0.00%		2		
Improve road-side	de support								10	0.00%		1		
Other (please spec	ase specify)								90	0.00%		9		

Emergency services

Efficigency services															
	Poor		Below a	average	Avera	ge	Abo	ve a	verage	Excell	Excellent		Don't know		Total
Rating	4.94%	4	1.23%	1	0.00%	0	27.1	6%	22	9.88%	8	56.79	%	46	81
	Ar	ารพย	er Choice	S				Responses							
Improve availability								40.00% 2				2			
Improve reaction tir	nes							20.00% 1							
Improve training of	emergen	ıcy s	taff					20.00% 1							
Improve support du	ring eme	rger	ncies						20.0	00%		1			
Other (please specif	⁻ y)								60.0	00%		3			

Building Plan Appro	vai and (Lont	roi												
	Poor		Below	average	Avera	ge	Abov	e av	/erage	Excelle	nt	Don'	't kn	ow	Tota I
							14.81	1	41.	98	3				
Rating	ing 3.70% 3 1.23% 1 3.70% 3 34.5												%	4	81
				Responses	5										
Shorten time taken			14.	29%		1									
Undertake complian			14.	29%		1									

Improve awareness of requirements to submit building plans	14.29%	1
Improve awareness of procedure to submit building plan		
applications	14.29%	1
Improve access to status of applications	14.29%	1
Other (please specify)	100.00%	7

Land Use Planning and Control

Edita OSC Flaming an	Poor Below average Ave													
	Poor		Below	average	Avera	ge	Abo	ove a	verage	Excelle	nt	Don't kr	now	Total
Rating	1.23%	1	0.00%	0	7.41%	6	24.6	69%	20	9.88%	8	56.79%	46	81
	Ans	wer	Choices						Res	sponses				
Improve land use (re-	zoning ar	nd su	ubdivisio	n) applicat	ions pro	cess			0.00	%		0		
Improve clarity re lan	d use app	olica	tion proc	edure and	l require	ts		0.00	%		0			
Improve access to sta	tus of lar	nd us	se applica	ations					0.00	%		0		
Improve procedure to	issue zo	ning	certifica	tes			0.00% 0							
Improve correctness	of zoning	cert	tificates						0.00	0				
Improve awareness of	f spatial o	deve	lopment	framewor	rk provisi	ons			0.00	0				
Improve awareness of	f town pl	ans						0.00%						
Improve the process of	of land tr	ansa	ctions ar	nd letting					0.00	%		0		
Improve the process of	of proper	aluation		20.00% 1										
Improve property tax	administ	ratio	on						0.00	%		0		
Other (please specify)	Other (please specify)											5		

Administration and communication

Administration and														
	Poor		Below	average	Averag	ge	Ab	ove a	verage	Excelle	ent	Don't l	know	Tota I
	2.47				8.64									
Rating	%	2	3.70%	3	%	7	50.	62%	41	33.33%	27	1.23%	1	81
	Ans	swei	Choices											
Improve response to	general	enc	uiries						11.1	.1%		1		
Improve communica	ation witl	h the	e public					11.11%				1		
Improve financial ad	lministra	tion							22.2	2%		2		
Improve skills to solv	ve accou	nt q	ueries					22.22%				2		
Improve internal cor	mmunica	ition	ı						11.1	.1%		1		
Alleviate financial bu	urden of	une	mployed	debtors					11.1	.1%		1		
Ward councillor doe	s not ser	ve t	he comm	unity				11.11% 1			1			
Improve the effectiv	eness of	war	d counci	llors				11.11% 1						
Other (please specif	y)								77.7	'8%		7		

Municipal staff

	viuilicipai Sta	dII													
		Poor Below average Average Al								verage	Excelle	ent	Don't	know	Total
F	Rating	ating 3.70% 3 1.23% 1 11.11% 9 43.2									38.27%	31	2.47%	2	81
					Response	!S			_						
1	Answer Choices Improve telephone etiquette									16.	67%		2		
I	Improve friendliness									16.	67%		2		

Improve helpfulness	41.67%	5
Improve skills	33.33%	4
Improve respectfulness	16.67%	2
Improve knowledge (related to municipality and its functions)	16.67%	2
Other (please specify)	58.33%	7

Indicate your preferred mode of communication

Answer Choices	Respo	onses
Staff member at Office	2.47%	2
Public meetings	0.00%	0
Community Development Workers	0.00%	0
Pamphlets and newsletters	23.46%	19
SMS	14.81%	12
Local Newspapers	2.47%	2
Municipal Accounts	17.28%	14
Municipal Website	0.00%	0
Social Media (Facebook, Twitter)	0.00%	0
Other (please specify)	39.51%	32

Housing

Housing														
	Poc	or	Below a	verage	Avera	age	Abov	e av	verage	Excel	lent	Don't know		Total
Rating	4.94%	4	3.70%	3	9.88%	8	22.22	2% 18 2.47% 2 56.79%					46	81
		An	swer Cho	ices										
Provide more	housing	for lov	v income	families					54.	55%		6		
Support resid	lents to fi	x badly	/ built sul	osidized ((before 1	ouses	9.09% 1				1			
Provide more	GAP hou	ısing						18.18% 2						
Too few roon	ns		9.09% 1			1								
Provide ablut	vide ablution facilities								9.	09%		1		
Other (please	r (please specify)								63.	64%		7		

SMME/Local Economic Development

	Poor		Below	average	Avera	ge	Above a	verage	Excelle	nt	Don't kr	now	Total
Rating	7.41%	6	2.47%	2	17.28%	14	17.28%	14	3.70%	3	51.85%	42	81
	Ansv	Answer Choices						Resp	onses				
Provide land for eme	rging farr	ners	5					23.53%			4		
Facilitate partnership	s with co	mm	ercial far	mers				17.65%			3		
Provide trading stalls								23.53%			4		
Property tax rebates	for small	bus	inesses					17.65%			3		
Provide beehives for	small ma	nufa	acturing e	enterprise	es			17.65%			3		
Provide technical sup	port							17.65%			3		
Provide infrastructure	e for fish	for fishermen (slipway)						17.65%			3		
Assist fishermen with	fishermen with acquisition of equipment/boats				:	35.29%			6				
Other (please specify	ther (please specify)					64.71%			11				

Unemployment

	Poor	Poor Below average Average Above average		average	Excellent		Don't kno		ow	Total				
Rating	16.05%	13	9.88%	8	13.58%	11	9.88%	8	1.23%	1	49.3	8%	40	81
Answer Choices						Responses								
Provide more jobs							82.76%				24			
Provide/Support sl	kills develo	pme	nt progra	mmes				51.72%			15			
Provide/Support adult education					34.48%			10						
Other (please spec	ther (please specify) 24.14%				7									

Education

Laacacion														
	Poc	or	Below a	average	Average Abov			e av	verage	Excellent		Don't know		Total
Rating	8.64%	7	3.70%	3	0.00%	0	24.69	9% 20		3.70%	3	59.26%	48	81
		An	swer Cho	ices				Re			Responses			
Improve acce	ess to edu	ıcation						15.38%				2		
Support main	ntenance	of edu	cational	facilities					15.	38%		2		
Provide finar	ncial assist	tance t	o educat	ional ins	titutions				7.69%			1		
Provide after	school ca	are fac	ilities						23.	08%		3		
Other (please	e specify)	•			_		•	76.92%			10			

Health issues

	Poor Below average		Avera	Average		verage	Excelle	ent	Don't kr	Total			
Rating	4.94%	4	3.70%	3	3.70%	3	39.51%	32	12.35%	10	35.80%	29	81

Crèche

	Poc	or	Below a	verage	Avera	rage Abov		ove average		Excellent		Don't know		Total
Rating	1.23%	1	1.23%	1	2.47%	2	8.64	%	7	1.23% 1 85		85.19%	69	81
		Ans	wer Choi	ces				Responses						
Provide build	ings for lo	ocal crè	ches						25.00% 1					
Provide train	ing and er	nrichm	ent progr	ammes					50	.00%		2		
Support local	crèches v	with ec	lucationa	l materia	als				50	.00%	2			
Other (please	specify)								50	.00%		2		

Youth development

	Poor		Below average		Avera	Average		Above average		ent	Don't know		Total
Rating	12.35%	10	2.47%	2	7.41%	6	6.17%	5	1.23%	1	70.37%	57	81

If you selected Poor or Below average, choose one or more of the following reasons:

- 4	i you selected i ool of below average, choose one of more	OI THE TOHOWING	j icasons.
	Answer Choices	Respo	onses
	Provide / Support youth development programmes	83.33%	15
	Provide employment	61.11%	11

Provide social health programmes	66.67%	12
Combat drug and substance abuse	77.78%	14
Provide sport and recreation facilities	50.00%	9
Employ a youth coordinator	50.00%	9
Other (please specify)	27.78%	5

Sport development

	Poor		Below a	average	ge Average Ab			oove average		Excellent		Don't k	now	Total
Rating	8.64%	7	4.94%	4	3.70%	3	11.	11%	9	2.47%	2	69.14%	56	81
	An	swe	r Choices	;					Re	sponses				
Provide/support spo	ort devel	opm	ent prog	nt programmes 57.14% 8					8					
Support local sport	clubs								42.86	%		6		
Encourage recreation	ecreational sport							42.86	%		6			
Other (please specif	ease specify) 57.14% 8				8									

Tourism development

	Poor	Below a	Below average		ge	Abc	ove a	verage	Excellent		Don'	t knov	То	otal
Rating	4.94% 4	3.70%	3	13.58%	11	34.5	7%	28	16.05%	13	27.16	% 2	2	81
	Ans	wer Choic	es					R	esponses					
Promote the tour	ism sector							58.8	2%		10			
Support local tou	rism organiz	ations						29.4	1%		5			
Assist initiatives t	o generate _.	obs in the	hospital	lity sector				29.4	1%		5			
Improve signage								17.6	5%		3			
Enhance celebrat	ion of herita	age (all asp	ects)					17.6	5%		3			
Efficiency and hel	elpfulness of Tourism Information Bureaus.			s.			17.6	5%		3				
Other (please spe	cify)							52.9	4%		9			

If you selected Poor or Below average, choose one or more of the following reasons:

if you selected i ool of Below average, choose one of more	or the following	g reasons.
Answer Choices	Respo	onses
Economic development / Job creation	50.62%	41
Housing for low income families (subsidized housing)	16.05%	13
Gap Housing (family earning between R4000 - R15000 per month)	0.00%	0
Roads and storm water	8.64%	7
Electricity	0.00%	0
Potable water	17.28%	14
Sewerage	3.70%	3
Refuse removal	3.70%	3

Which ONE of the following is the most important service that Provincial and National Government must to attend to in the next five years?

Answer Choices	Respo	onses
Education	3.70%	3

Crime / Safety and Security	29.63%	24
Economic Development / Job Creation	54.32%	44
Sports	1.23%	1
Health	2.47%	2
Support to Emerging Farmers	0.00%	0
Support access to fishing quotas	8.64%	7

7.7.10 NEEDS IDENTIFIED BY WARD 7 FOR THE FOURTH GENERATION IDP

COMMUNITY DEVELOPMENTAL NEEDS IDENTIFIED AND ADDRESSED					
FINANCIAL SERVICES	CORPORATE SERVICES	TECHNICAL SERVICES	OFFICE OF THE MUNICIPAL MANAGER		
Households receive indigent grants (Can't be quantified per ward)	Conservation of Bergrivier Estuary	Sewerage R 30 million	Climate change plan		
Payment rate: Port Owen - 109.51 %, Laaiplek -85.96 %, Velddrif (Port)- 100.81 %, Velddrif- 101.89 %	Community safety plan	Indigent received	Thusong		
	Bergrivier Winter	Rehabilitation of	Golden games		
	carnival	"land fill sites"	3		
	BTO-Program "Precinct Plan"	Weigh bridge Recycling of waste			
	Uniform zoning	Laaiplek harbor main-			
	scheme	tenance program			
	Animal clinic (Velddrif)	Highway-interaction R 480 000			
	Law enforcement	Pavements R 200 000			
	Cricket pitch: replace carpet	Construction of streets R 2m			
	Velddrif library electronic system, new shelves, com- puters, air condi- tioners	Roads resealed R 7.6m			
	Programmes in library	Housing: Laaiplek-R 7.3m, Laaiplek-34 hostels, Velddrif-107			
	S.A. Fisheries museum	Sanitation Velddrif & Dwarskersbos R 69m			
	museum	Replace conventional meters with "pre- paid" R 1.75m Upgrading of electri-			
		city network R 350 000			

		New reservoir R 8.4m New reservoir R 8.4m				
		Bulk electricity for housing R 5.1m				
СО	MMUNITY DEVELOP	MENTAL NEEDS IDENT	FIFIED, BUT NOT YET ADDRESSED			
FINANCIAL SERVICES	CORPORATE SERVICES	TECHNICAL SERVICES	OFFICE OF THE MUNICIPAL MANAGER			
	Regulate traffic in night and weekends	Recycling awareness projects	Transport system Dwarskersbos & Velddrif/ Laaiplek			
	"Signage" to pre- vent overnight parking	Maintenance of roads	Action plan for climate change			
	Improve law enforcement	Replace grass at Port Owen entrance with paving.	Area for informal trade			
	Animal pound	Tar circle in Allana- laan Port Owen	New police station			
	Re use of Taxi- rank: Laaiplek	Sanitation: Laaiplek- East street	Strengthen walls at entrance at Port Owen			
	Disaster management plan	Irrigation of parks	Improve local clinic			
		Storm water master plan	Local Drug Action Committee			
			Youth survey Database of SMME's			
			MOU - WCBDC			
			Tuk-Tuks Implementation of			
			Precinct Plan			
	NEW COMM	IUNITY DEVELOPMENT	TAL NEEDS IDENTIFIE OFFICE OF THE	ED		
FINANCIAL SERVICES	CORPORATE SERVICES	TECHNICAL SERVICES	MUNICIPAL MANAGER			
	Velddrif – shift pedestrian crossing to OK exit door	Velddrif – speed calming at municipal crossing	Velddrif – lack of communication system			
	Velddrif - 4-way stop at Velddrif entrance	Velddrif – street lights Kerk lane 7	Velddrif – taxpayers association			
	Velddrif – shift pedestrian crossing away from munici- pal entrance	Potholes in Velddrif	"Truck stop"			
	Velddrif – markings on roads to be redone	Port Owen – curbs at Elizabeth East Street & General speed calming	Change street names			

	ı	1	1		ı
	Velddrif – fix speed	Upgrading of Port			
	measures at	Owen sewerage			
	Bokkomlaan	system			
	Velddrif – owner-				
	ship of Bokkom-	Laaiplek – play park			
	laan				
	Implementation of				
	Bergrivier				
	Management	Pavements Laaiplek			
	Estuary Forum				
	Safety cameras at				
	4-way stop at	Laaiplek – reseal of			
	Carinus bridge	Benguela street			
	Control over traffic				
	flow at Pelican	Laaiplek - "solar			
	harbour	geysers"			
	Re-channel heavy			 	
	•	Public toilets Carinus			
	traffic out of	bridge			
	Voortrekker Road				
		Laaiplek – upgrading			
	Upgrading of	of public toilets and			
	Pelican resort	improved law			
		enforcement at			
		toilets in harbour			
	Public toilets	Laaiplek –upgrading			
	Carinus bridge	of sanitation Oos-			
	(Identify land)	street, Meyer,			
	(rachery larra)	Protea, Ou veld			
	ОТ	HER GOVERNMENT DE	PARTMENTS		
				DEPRT	NEEDS
DEPARTMENT OF	DEPARTMENT OF	DEPARTMENT	DEPARTMENT	TRANSPORT	IDENTIFIED
EDUCATION	HEALTH	SOCIAL SERVICES	HUMAN	PUBLIC	ON PRIVATE
EDUCATION	HEALIH	SOCIAL SERVICES	SETTLEMENT	WORKS	PROPERTY
				WUKKS	
\/a			Lasimlalı sutsida	Structural	Velddrif –
Velddrif – adult	Velddrif – secure	Facilities for mental;	Laaiplek – outside	integrity of	repair of
and youth skills	care unit fencing	disability residents	toilets to be build	Carinus-	Rooibaai
development		,	inside houses	bridge	"launching
				_	site"
				Rehabilita-	
		Support needed for		tion of	Port Owen –
Technical school		"Luncheon club"/		Bergrivier	maintenance
for non-academic	Extension of clinic	service centre for		"embank-	of marine
children		elderly people		ments" by	waterways
		7 11 11		Carinus	
				bridge	
One new school	Extension of clinic	Low-cost housing for			
(See ward 6)	and day hospital	elders			
Skills centrum and		Access for disabled			
ABET	1	people at SAPS	1		1

7.7.11 BUDGET & CAPITAL PROGRAMME: 2017/18 – 2019/2020

This section outlines the budgetary provision for Ward 7. It should be noted that a single amount is being budgeted for the development of streets, pavements and street lights. Once the budget has been approved in

May 2017, the Directorate Technical Services will develop an annual programme for pavements, streets and street lights in each ward. This draft programme will be communicated with the ward committees as to ensure that the needs as expressed by the community on where these infrastructure needs to be developed, are aligned. This programme will then be worked into the ward plan.

The following is the capital programme for Ward 7

Dept Description	PROJECT_OWN_ DESCRIPTION	WYK	Requested BUD1819	Requested Funding 2018/19	Requested BUD1920	Requested Funding 2019/20	Requested BUD2021	Requested Funding 2020/21
Solid Waste Removal	Weighbridge (VD,PV)	1,2,6,7				el		
Solid Waste Removal	Fence at Transfer Station	6,7	250 000	cr	250 000	cr	250 000	cr
Sewerage	Replace rising mains in pump stations	6,7	150 000	cr	200 000	cr	200 000	cr
Sewerage	Fencing Sewer Pump Stations	6,7	60 000	cr	100 000	cr	250 000	cr
Sewerage	New Vacuum Tanker Truck	6,7					1 000 000	el
Sewerage	Switchgear and pumps	6,7	120 000	cr	200 000	cr	200 000	cr
Sewerage	Telemetry at pump stations	6,7	150 000	cr	150 000	cr	150 000	cr
Sewerage	Sewerage stand by pumps	6,7	180 000	cr	40 000	cr	250 000	cr
Waste Water Treatment	Security at WWTW	6,7	50 000	cr	50 000	cr		
Waste Water Treatment	Roof at Inlet Works (Green Drop requirements)	6,7	30 000	cr			300 000	cr
Waste Water Treatment	Basket screens for pumpstations	6,7		cr		cr		
Holiday Resorts	Sound System for Beach Resorts	6,7		cr	15 000	cr	30 000	cr
Holiday Resorts	Paving at ablution facilities at Beach Resorts	6,7	10 000	cr				
Holiday Resorts	Recreational Equipment (Games)	6,7		cr	50 000	cr	50 000	cr
Holiday Resorts	Furniture & Equipment - Holiday Resorts	6,7	100 000	cr	300 000	cr	250 000	cr
Holiday Resorts	Replace Cupboards of chalets at Beach Resorts	6,7	50 000	cr	50 000	cr		
Holiday Resorts	Extend Laundry room at Stywelyne Beach Resort	7		cr				
Holiday Resorts	Upgrading of ablution blocks at resorts	6,7	270 000	cr	150 000	cr	200 000	cr
Roads	Chemical sprayer mounted on LDV	6,7		cr	100 000	cr	100 000	cr
Roads	Pave sidewalks (PV - 150 & VD - 200)	1,2,6,7	350 000	cr	400 000	cr	450 000	cr
Roads	Reseal/Construction of streets	7	200 000	el				
Electricity	Mid block lines	6,7		cr	340 000	cr	400 000	cr
Electricity	Larger HT Switches - standby battery cell	6,7	70 000	cr				

Capital Items	Description	2017/19	2019/20	2020/21

Job creation: EPWP and CWP						
EPWP: Electrical works	Replace overhead lines with cables (Freesia Street)	36 000				
EPWP: Electrical works	Replace overhead lines with cables (Gousblom Street)	36 000				
EPWP: Waste Management	Street cleaning	70 000				
EPWP: Waste Management	Refuse Pickers	65 000				
EPWP: Community Safety	Traffic and Law Enforcement - Full amount for Bergrivier Municipality	180 000				
EPWP: Community Safety	Fire Services and Disaster Management	159 000				
Ward projects						
Youth Cafe	Youth Cafe	Projects still to				
Programme for the elderly	Programme for the elderly	be determined				

7.7.12 EMERGENCY NUMBERS AND OTHER CONTACT DETAILS

WARD 7 Alderlady Sandra Crafford

Cell: 083 274 0641, Email craffords@bergmun.org.za

Office 022 783 2086/0837

SAPS - Laaiplek 022 783 8022

Ambulance Vredenburg 022 713 4590

Velddrif Clinic 022 783 0971

Fire Department 083 272 4129/4128

Municipality Aurora office 022 952 1720

Municipality Velddrif office 022 783 1112

Velddrif High School 022 783 0028

FIRE EMERGENCY 10177