



# **BERGRIVIER MUNICIPALITY**

## **REPORT BY THE STRATEGIC MANAGER**

TO: MAYORAL COMMITTEE  
COUNCIL

### **2017/18 QUARTERLY BUDGET AND PERFORMANCE REPORT FOR QUARTER 1: 1 JULY – 30 SEPTEMBER 2017 SUBMITTED IN TERMS OF SECTION 52(d) OF THE MUNICIPAL FINANCE MANAGEMENT ACT, 2003 (ACT 56 OF 2003)**

#### **1. INTRODUCTION**

The purpose of this report is to present the quarterly performance report of the municipality for the first quarter of the financial year (1 July – 30 September 2017).

#### **2. LEGAL FRAMEWORK**

This Performance Report is compliance with:

- Section 52(d) of the Municipal Management Act, 2003 (Act 56 of 2003) which requires the Mayor to within 30 days of the end of each quarter, submit a report to Council on the implementation of the budget and the financial state of affairs of the Municipality;
- Regulation 28 of the Municipal Budget and Reporting Regulations, 2009 (GN 393) which prescribes the format of the Section 52(d) Report. This section furthermore requires that the report be submitted to National Treasury within 5 days of being tabled.
- Regulation 30 of the Municipal Budget and Reporting Regulations, 2009 (GN 393) which requires that the Section 52(d) Report be publicized by placing it on the Municipal website in accordance with Section 75(1) of the MFMA.
- Regulation 14 of the Municipal Planning and Performance Regulations, 2001 (GN 796) which requires the Internal Auditor to audit the Municipality's performance and submit quarterly reports thereon to the Municipal Manager and the Performance Audit Committee.
- MFMA Circular 13 which requires the Municipality to report quarterly on its Service Delivery Budget Implementation Plan (SDBIP).

#### **3. DISCUSSION**

Performance Management is done in terms of the Municipality's Performance Management Policy which was approved on 26 June 2012. The Performance Management System is an internet based system that uses the approved Service Delivery Budget Implementation Plan (SDBIP) as its basis. The SDBIP is a layered plan comprising a Top Level SDBIP and Departmental SDBIP's. The SDBIP comprises quarterly high level non-financial service delivery targets as well as financial projections for revenue collection (cash flow) as well as operational and capital expenditure.

The SDBIP is a public document which was approved by the Mayor in July 2017. Performance reporting on the top level SDBIP is done to the Executive Mayoral Committee and Council on a quarterly, half yearly (Mid-year Budget and Performance Report) and on an annual basis (Annual Report). Any amendments to the Top Level SDBIP must be approved by Council following the submission of the Mid-Year Budget and Performance Report and the approval of the adjustment budget.

#### **4. RECOMMENDATION**

4.1 That the quarterly performance report for Quarter 1 (1 July -30 September 2017) be noted.

4.2 That this report be read in conjunction with the Quarterly Budget Report which is submitted to Council in terms of Section 52(d) of the Municipal Finance Management Act, Act 56 of 2003.

*Report will be distributed electronically*

**Bergvriev Municipality**  
**Section 52 Quarter 1 2017/18**

**Office of the Municipal Manager**

Ref	Strategic Objective	KPI	Unit of Measurement	Baseline	Annual Target	KPI Calculation Type	Sep-17			Departmental Corrective Measures
							Target	Actual	R	
TL14	To develop and provide bulk infrastructure	The percentage of the municipal capital budget actually spent on capital projects as at 30 June 2018 (Actual amount spent on capital projects/ Total amount budgeted for capital projects) X 100	% of Capital budget spent as at 30 June 2018 [(Actual amount spent on capital projects/Total amount budgeted for capital projects) X100]	95%	95%	Last Value	0%	0%	N/A	
TL15	To create an efficient, effective and accountable administration	100% compliance with Selection & Recruitment Policy when vacant posts within the 3 highest levels of management are filled subject to suitably qualified candidates	% compliance with the selection and recruitment policy	100%	100%	Stand-Alone	100%	100%	G	[D51] Municipal Manager: None (September 2017)
TL16	To create an efficient, effective and accountable administration	Improve staff productivity & responsiveness through quarterly leadership development meetings and/or initiatives	Number of Leadership Forum Meetings and/or other leadership initiatives	4	4	Accumulative	1	3	B	[D52] Municipal Manager: None (September 2017)
TL17	To create an efficient, effective and accountable administration	MFMA Section 131(1): Ensure that any issues raised by the Auditor General in an Audit Report are addressed	% of issues raised by the Auditor General in an audit report addressed.	1	100%	Carry Over	0%	0%	N/A	
TL18	To create an efficient, effective and accountable administration	Develop a risk based audit plan with an internal audit plan (RBAP) (MFMA - Section 165(2)(a)) & submit to Audit Committee by 30 June 2018	RBAP with internal audit programme submitted to the Audit Committee by 30 June 2018	1	1	Carry Over	0	0	N/A	
TL19	To create an efficient, effective and accountable administration	Convene a Councillor & Senior Management strategic planning session for IDP & budget process by 30 Nov 2017	Strategic planning session held by 30 November 2017	1	1	Carry Over	0	0	N/A	
TL20	To communicate effectively with the public	Communicate with the public on a quarterly basis through printed media	Number of editions and/ or communications	8	8	Accumulative	2	5	B	[D56] Strategic Manager: Target was for quarter and not per month (September 2017)
TL21	To communicate effectively with the public	Regular ward committee meetings and/or engagements	Number of meetings and/ or engagements per frequency	28	28	Accumulative	7	16	B	
TL22	To alleviate poverty	Implement the LED Strategy by implementing at least 2 projects identified by working committees by June 2018	Implement at least 2 projects by June 2018	2	2	Accumulative	0	0	N/A	
TL23	To communicate effectively with the public	Develop a well-functioning communications department by filling the position by 30 December 2017 subject to approval of funding	Fill position by 30 December 2018	New KPI	1	Carry Over	0	0	N/A	
TL24	To promote healthy life styles through the provision of sport and other facilities and opportunities	Establish 2 Local Drug Action Committees per town per quarter	Number of Local Drug Action Committee established per quarter	New KPI	8	Accumulative	2	4	B	[D60] Head Strategic Services: 4 LDAC committees are planned for Quarter 2 (September 2017)
TL25	To create innovative partnerships with sector departments for improved education outcomes and opportunities for youth development	Establish a Youth Café in Ward 6 and/or 7 by 31 December 2017	Youth Café established in Ward 6 and/or 7 by 31 December 2017	New KPI	1	Accumulative	0	1	B	

TL26	To communicate effectively with the public	Develop a methodology to ensure that all realistic community needs as outlined in the IDP are being addressed through thorough strategic financial planning and submit report to the Budget Steering Committee and EMC by March 2018	Report on methodology submitted to Budget Steering Committee and EMC by 31 March 2017	New KPI	1	Carry Over	0	0	N/A	
TL27	To provide a transparent and corruption free municipality	Develop a culture of zero tolerance to corruption and dishonesty by the efficient completion of disciplinary steps in terms of transgressions of the MFMA .	% of disciplinary hearings completed in terms of the zero tolerance programme	New KPI	100%	Last Value	100%	100%	G	[D63] Strategic Manager: No corrective measures required (July 2017) [D63] Strategic Manager: No corrective measures required (August 2017) [D63] Strategic Manager: No corrective measures required (September 2017)

#### Summary of Results: Office of the Municipal Manager

KPI Not Yet Measured	7
KPI Not Met	0
KPI Almost Met	0
KPI Met	2
KPI Well Met	0
KPI Extremely Well Met	5
<b>Total KPIs</b>	<b>14</b>

#### Corporate Services

Ref	Strategic Objective	KPI	Unit of Measurement	Baseline	Annual Target	KPI Calculation Type	Sep-17			
							Target	Actual	R	Departmental Corrective Measures
TL28	To budget strategically, grow and diversify our revenue and ensure value for money services	The percentage of the municipal capital budget excl MIG & libraries actually spent on capital projects as at 30 June 2018 (Actual amount spent on capital projects/ Total amount budgeted for capital projects) X100	% of Capital budget excl MIG & libraries spent as at 30 June 2018 [(Actual amount spent on capital projects/ Total amount budgeted for capital projects) X 100]	95%	95%	Last Value	0%	0%	N/A	
TL29	To create an efficient, effective and accountable administration	The development and approval of at least 1 SOP's per quarter for Human Resources	Number of SOP's for Human Resources developed and approved	New KPI	4	Accumulative	1	1	G	
TL30	To develop, manage and regulate the built environment	Compile a new 5-year SDF (Spatial Development Framework) and submit to Council by 30 June 2018	New 5-year SDF submitted to Council by 30 June 2018	New KPI	1	Carry Over	0	0	N/A	
TL31	To develop, manage and regulate the built environment	Develop the RSEP programme for Piketberg within the approved budget and submit to council by 30 June 2018	RSEP programme developed for Piketberg and submitted to council by 30 June 2018	New KPI	1	Carry Over	0	0	N/A	
TL32	To develop, manage and regulate the built environment	Apply for Heritage Site status of Bokkom lane, Velddrif by 30 June 2018	Application submitted by 30 June 2018	New KPI	1	Carry Over	0	0	N/A	
TL33	To provide a transparent and corruption free municipality	Develop a culture of zero tolerance to corruption and dishonesty by the efficient completion of disciplinary steps in terms of transgressions of the MFMA.	% of disciplinary hearings completed in terms of the zero tolerance programme	New KPI	100%	Stand-Alone	100%	100%	G	
TL34	To communicate effectively with the public	Undertake an annual Customer Service evaluation & submit report with recommendation on customer service to EMC by 30 Jun 2018	Customer service evaluations completed and report with recommendations submitted to the EMC by 30 June 2018	1	1	Carry Over	0	0	N/A	

TL35	To communicate effectively with the public	Develop a work flow for client services and align the work flow by reviewing the Client Services Charter by 30 June 2018	Work flow programme and review of Client Services Charter submitted to EMC by 30 June 2018	New KPI	1	Carry Over	0	0	N/A
TL36	To create an efficient, effective and accountable administration	Monitor the process to enable interfacing between the Vesta Financial System and sub-systems on a quarterly basis to ensure all requirements are met in accordance with the ITC policy	Quarterly reports submitted to Portfolio Committee	New KPI	4	Accumulative	1	1	G
TL37	To communicate effectively with the public	Develop a methodology to ensure that all realistic com-munity needs as outlined in the IDP are being addressed through thorough strategic financial planning and submit report to the Budget Steering Committee and EMC by 31 March 2018	Report on methodology submitted to Budget Steering Committee and EMC by 31 March 2018	New KPI	1	Carry Over	0	0	N/A

#### Summary of Results: Corporate Services

KPI Not Yet Measured	7
KPI Not Met	0
KPI Almost Met	0
KPI Met	3
KPI Well Met	0
KPI Extremely Well Met	0
<b>Total KPIs</b>	<b>10</b>

#### Technical Services

Ref	Strategic Objective	KPI	Unit of Measurement	Baseline	Annual Target	KPI Calculation Type	Sep-17			Departmental Corrective Measures
							Target	Actual	R	
TL45	To maintain existing bulk infrastructure and services	Limit unaccounted for water to 10% by 30 June 2018 $\{( \text{Number of Kilolitres Water Purchased or Purified minus Number of Kilolitres Water Sold (incl free basic water) } / \text{ Number of Kilolitres Water Purchased or Purified} \times 100\}$	% unaccounted water by 30 June 2018 $\{( \text{Number of Kilolitres Water Purchased or Purified minus Number of Kilo-litres Water Sold (including Free basic water) } / \text{ Number of Kilolitres Water Purchased or Purified} \times 100\}$	7,57%	10%	Reverse Last Value	0%	0%	N/A	
TL46	To develop and provide bulk infrastructure	95% of MIG funding allocated for the financial year to build a new waste water treatment works in Porterville by 30 June 2018 $[(\text{Total amount spent} / \text{Total amount allocated}) \times 100]$	% of MIG funding allocated for the financial year to build a new waste water treatment works in Porterville by 30 June 2018	New KPI	95%	Last Value	0%	0%	N/A	
TL47	To maintain existing bulk infrastructure and services	Limit unaccounted for electricity to 10% by 30 June 2018 $\{( \text{Number of Electricity Units Purchased and/or Generated - Number of Electricity Units Sold (incl Free basic electricity) } / \text{ Number of Electricity Units Purchased and/or Generated} \times 100\}$	% unaccounted electricity by 30 June 2018 $\{( \text{Number of Electricity Units Purchased and/or Generated - Number of Electricity Units Sold (incl. Free basic electricity) } / \text{ Number of Electricity Units Purchased and/or Generated} \times 100\}$	10%	10%	Reverse Last Value	0%	0%	N/A	
TL48	To develop and provide bulk infrastructure	95% of the MIG conditional grant spent by 30 June 2018 to upgrade infrastructure $[(\text{Total amount spent} / \text{Total allocation received}) \times 100]$	% of MIG conditional grant spent by 30 June 2018	100%	95%	Last Value	0%	0%	N/A	

TL49	To maintain existing bulk infrastructure and services	95% of conditional road maintenance operational grant spent by 30 June 2018 [(Total amount spent/ Total allocation received)x100]	% of conditional road maintenance operational grant spent by 30 June 2018	100%	95%	Last Value	0%	0%	N/A	
TL50	To maintain existing bulk infrastructure and services	Raise public awareness on recycling to reduce household waste with awareness initiatives	Number of awareness initiatives	2	2	Accumulative	0	0	N/A	
TL51	To maintain existing bulk infrastructure and services	100% spend of the approved budget for the implementation of the approved business plan on the waste programme by 30 June 2018 ((Total amount spent/Total approved budget) x 100) (subject to in international funding)	% of approved budget spend by 30 June 2018	New KPI	100%	Last Value	0%	0%	N/A	
TL52	To maintain existing bulk infrastructure and services	95% water quality level obtained as per SANS 241 physical & micro parameters as at 31 December 2017 and 30 June 2018	% water quality level as at 31 December 2017 and 30 June 2018	95%	95%	Last Value	0%	0%	N/A	
TL53	To develop and provide bulk infrastructure	Sign SLA's for each development to facilitate an environment conducive to infrastructure development in partnership with the developer and/or investors. (% of developments with signed SLA's/total number of developments)	% of developments with Signed SLA's with developers and/or investors	New KPI	100%	Stand-Alone	100%	100%	G	[D329] Director: Technical Services: Not applicable (September 2017)
TL54	To maintain existing bulk infrastructure and services	Research the development of a strategy for innovative methods to manage droughts and water supply and submit research paper to EMC by 30 June 2018	Research paper submitted to EMC by 30 June 2018	New KPI	1	Carry Over	0	0	N/A	
TL55	To maintain existing bulk infrastructure and services	Research the development of a strategy to develop innovative methods to manage energy supply and/or alternative means of energy and submit research paper to EMC by 30 June 2018	Research paper submitted to EMC by 30 June 2018	New KPI	1	Carry Over	0	0	N/A	
TL56	To improve transport systems and enhance mobility of poor isolated communities in partnership with sector departments	Develop a Bergrivier Integrated Transport Plan in collaboration with the Integrated Transport Plan of West Coast District Municipality and submit to EMC by 30 June 2018	Integrated Transport Plan submitted to EMC by 30 June 2018	New KPI	1	Carry Over	0	0	N/A	
TL57	To develop, manage and regulate the built environment	Develop a "problem building" by-law and submit to council by 30 June 2018	By-law submitted to council by 30 June 2018	New KPI	1	Carry Over	0	0	N/A	
TL58	To develop, manage and regulate the built environment	Do bi-annual inspections per major town for building trans-gressions and submit report to standing committee with findings and law enforcement actions instituted	Number of reports submitted to the standing committee	New KPI	2	Accumulative	0	0	N/A	
TL59	To alleviate poverty	Create full time equivalents (FTE's) in terms of the EPWP programme by 30 June 2018	Number of FTE's created by 30 June 2018	New KPI	36	Accumulative	0	0	N/A	
TL60	To communicate effectively with the public	Develop a methodology to ensure that all realistic community needs as outlined in the IDP are being addressed through thorough strategic financial planning and submit report to the Budget Steering Committee and EMC by March 2018	Report on methodology submitted to Budget Steering Committee and EMC by 31 March 2018	New KPI	1	Carry Over	0	0	N/A	

TL61	To develop, manage and regulate the built environment	Further develop and cost of a Precinct Plan for Velddrif and submit an application for funding to DTI by June 2018	Business plan submitted to DTI by 30 June 2018	New KPI	1	Carry Over	0	0	N/A	
TL62	To develop, manage and regulate the built environment	Further develop and cost of a Precinct Plan for Porterville and submit an application for funding to DTI by June 2018	Business plan submitted to DTI by 30 June 2018	New KPI	1	Carry Over	0	0	N/A	
TL63	To provide a transparent and corruption free municipality	Develop a culture of zero tolerance to corruption and dishonesty by the efficient completion of disciplinary steps in terms of trans-gressions of the MFMA .	% of disciplinary hearings completed in terms of the zero tolerance programme	New KPI	100%	Stand-Alone	100%	100%	G	[D339] Director: Technical Services: Monitor monthly basis (September 2017)

#### Summary of Results: Technical Services

KPI Not Yet Measured	17
KPI Not Met	0
KPI Almost Met	0
KPI Met	2
KPI Well Met	0
KPI Extremely Well Met	0
<b>Total KPIs</b>	<b>19</b>

#### Financial Services

Ref	Strategic Objective	KPI	Unit of Measurement	Baseline	Annual Target	KPI Calculation Type	Sep-17			Departmental Corrective Measures
							Target	Actual	R	
TL64	To budget strategically, grow and diversify our revenue and ensure value for money services	Institute legal processes by 30 June 2018 against 95% of non-exchange debtors to improve credit control (Number of rates & availability charges debtors older than 90 days handed over for collection/ Total number of rates & availability chargers debtors older than 90 days)x100]	% of non-exchange debtors against whom legal action can be and was instituted by 30 June 2018	95%	95%	Carry Over	0%	0%	N/A	
TL65	To improve the regulatory environment for ease of doing business	Develop a preferential procurement policy and method-logy to stimulate local economic development, redistrib-ute wealth and promote social justice and submit to council by 30 June 2018	Policy and methodology developed and submitted by 30 June 2018	0	1	Carry Over	0	0	N/A	
TL66	To budget strategically, grow and diversify our revenue and ensure value for money services	Achieve a payment percent-tage of 96% as at 30 June 2018 ((Gross Debtors Closing Balance + Billed Revenue - Gross Debtors Opening Balance + Bad Debts Written Off)/Billed Revenue) x 100)	Payment % as at 30 June 2018 ((Gross Debtors Closing Balance + Billed Revenue - Gross Debtors Opening Balance + Bad Debts Written Off) /Billed Revenue) x 100)	96%	96%	Last Value	60%	84.07%	G2	
TL67	To budget strategically, grow and diversify our revenue and ensure value for money services	Complete the monthly bank reconciliations within 30 days after month end	Number of bank reconciliations completed monthly within 30 days after month end	12	12	Accumulative	3	3	G	
TL68	To budget strategically, grow and diversify our revenue and ensure value for money services	Submit monthly Section 71 Report to National Treasury i.t.o. MFMA before 10th working day of each month	Number of reports submitted	12	12	Accumulative	3	3	G	
TL69	To budget strategically, grow and diversify our revenue and ensure value for money services	Submit monthly VAT 201 returns to SARS by 25th of each month	Number of VAT 201 returns submitted to SARS	12	12	Accumulative	3	3	G	

TL70	To budget strategically, grow and diversify our revenue and ensure value for money services	100% of the conditional FMG conditional grant spent by 30 June 2018 [(Total amount spent/ Total allocation received) x100]	% of conditional FMG grant spent by 30 June 2018	100%	100%	Last Value	25%	28.08%	G2
TL71	To communicate effectively with the public	Develop a methodology to ensure that all realistic community needs as outlined in the IDP are being addressed through thorough strategic financial planning and submit report to the Budget Steering Committee and EMC by March 2018	Report on methodology submitted to Budget Steering Committee and EMC by 31 March 2018	New KPI	1	Carry Over	0	0	N/A
TL72	To budget strategically, grow and diversify our revenue and ensure value for money services	Develop a cost-reflective tariff model for trading services to ensure future affordable tariffs and submit to council by 30 June 2018	Tariff model submitted to Council by 30 June 2018	New KPI	1	Carry Over	0	0	N/A
TL73	To create an efficient, effective and accountable administration	Monitor the implementation of the VESTA system to ensure MScoa compliance and submit report/data strings to National Treasury	Number of reports/data strings submitted to National Treasury	New KPI	11	Accumulative	2	2	G
TL74	To provide a transparent and corruption free municipality	Develop a culture of zero tolerance to corruption and dishonesty by the efficient completion of disciplinary steps in terms of trans-gressions of the MFMA .	% of disciplinary hearings completed in terms of the zero tolerance programme	New KPI	100%	Last Value	100%	100%	G

#### Summary of Results: Financial Services

KPI Not Yet Measured	4
KPI Not Met	0
KPI Almost Met	0
KPI Met	5
KPI Well Met	2
KPI Extremely Well Met	0
<b>Total KPIs</b>	<b>11</b>






#### Council

Ref	Strategic Objective	KPI	Unit of Measurement	Baseline	Annual Target	KPI Calculation Type	Sep-17			Departmental Corrective Measures
							Target	Actual	R	
TL1	To budget strategically, grow and diversify our revenue and ensure value for money services	Number of formal households that receive piped water (credit & pre-paid water) that is connected to the municipal water infrastructure network as at 30 June 2018	Number of households which are billed for water or have prepaid meters as at 30 June 2018 (W/WB/1)	8 472	9,085	Last Value	0	0	N/A	
TL2	To budget strategically, grow and diversify our revenue and ensure value for money services	Number of formal households connected to the municipal electrical infrastructure network (credit & prepaid electrical metering) (Excl Eskom areas) at 30 June 2018	Number of households billed for electricity or have prepaid meters (Excl Eskom areas) at 30 June 2018 (E.A1 + Conlog + Active meters)	8 485	9,484	Last Value	0	0	N/A	
TL3	To budget strategically, grow and diversify our revenue and ensure value for money services	Number of formal households connected to the municipal waste water sanitation/sewerage network for sewerage service, irrespective of number of water closets (toilets) at 30 June 2018	Number of households which are billed for sewerage at 30 June 2018 (S/SI/1)	6 209	7,318	Last Value	0	0	N/A	



TL4	To budget strategically, grow and diversify our revenue and ensure value for money services	Number of formal households for which refuse is removed once per week at 30 June 2018	Number of households which are billed for refuse removal at 30 June 2018 (R/RD/1)	8 374	9,568	Last Value	0	0	N/A
TL5	To budget strategically, grow and diversify our revenue and ensure value for money services	Provide free basic water to indigent households	Number of households receiving free basic water	2 336	1,88	Last Value	0	0	N/A
TL6	To budget strategically, grow and diversify our revenue and ensure value for money services	Provide free basic electricity to indigent households	Number of households receiving free basic electricity	2 000	1,7	Last Value	0	0	N/A
TL7	To budget strategically, grow and diversify our revenue and ensure value for money services	Provide free basic sanitation to indigent households	Number of households receiving free basic sanitation	2 336	1,701	Last Value	0	0	N/A
TL8	To budget strategically, grow and diversify our revenue and ensure value for money services	Provide free basic refuse removal to indigent households	Number of households receiving free basic refuse removal	2 336	1,88	Last Value	0	0	N/A
TL9	To create an efficient, effective and accountable administration	The percentage of a municipality's personnel budget actually spent on implementing its workplace skills plan as at 30 June 2018 [(Total expenditure on training/total personnel budget)/100]	% of personnel budget spent on training [(Total expenditure on training/ total personnel budget) /100] as at 30 June 2018	1%	1%	Last Value	0%	0%	N/A
TL10	To create an efficient, effective and accountable administration	95% of training budget spent by 30 June 2018 to implement the Work Place Skills Plan [(Total amount spent on training/Total amount budgeted) x 100]	% of the training budget spent by 30 June 2018 to implement the Work Place Skills Plan	95%	95%	Last Value	0%	0%	N/A
TL11	To budget strategically, grow and diversify our revenue and ensure value for money services	Financial viability measured into municipality's ability to meet its service debt obligations as at 30 June 2018 (Short Term Borrowing + Bank Over-draft + Short Term Lease + Long Term Borrowing + Long Term Lease) / Total Operating Revenue – Operating Conditional Grant)	Debt to Revenue as at 30 June 2018 (Short Term Borrowing + Bank Overdraft + Short Term Lease + Long Term Borrowing + Long Term Lease) / Total Operating Revenue - Operating Conditional Grant)	3	2.54	Last Value	0	0	N/A
TL12	To budget strategically, grow and diversify our revenue and ensure value for money services	Financial viability measured in terms of outstanding service debtors as at 30 June 2018 (Total outstanding service debtors/ revenue received for services)	Service debtors to revenue as at 30 June 2018 – (Total outstanding service debtors/ revenue received for services)	32%	33%	Reverse Last Value	0%	0%	N/A
TL13	To budget strategically, grow and diversify our revenue and ensure value for money services	Financial viability measured in terms of available cash to cover fixed operating expenditure as at 30 June 2018 ((Cash and Cash Equivalents – Unspent Conditional Grants – Overdraft) + Short Term Investment) / Monthly Fixed Operational Expenditure exc (Depreciation, Amortisation, & Provision for Bad Debts, Impairment & Loss on Disposal of Assets))	Cost coverage as at 30 June 2018 ((Cash and Cash Equivalents - Unspent Conditional Grants – Over-draft) + Short Term Investment) / Monthly Fixed Operational Expenditure excl (Depreciation, Amortisation, and Provision for Bad Debts, Impairment and Loss on Disposal of Assets))	14,5	14.50	Last Value	0	0	N/A

#### Summary of Results: Council

	KPI Not Yet Measured	13
	KPI Not Met	0
	KPI Almost Met	0
	KPI Met	0
	KPI Well Met	0

KPI Extremely Well Met	0
<b>Total KPIs</b>	<b>13</b>






### Community Services

Ref	Strategic Objective	KPI	Unit of Measurement	Baseline	Annual Target	KPI Calculation Type	Sep-17			
							Target	Actual	R	Departmental Corrective Measures
TL38	To create innovative partnerships with sector departments for improved education outcomes and opportunities for youth development	95% spent of library grant by 30 June 2018 i.t.o approved business plan [(Actual amount spent/Total allocation received)x100]	% of library grant spent by 30 June 2018	95%	95%	Last Value	10%	16%	B	
TL39	To promote a safe environment for all who live in Bergrivier	Collect 95% of budgeted income by 30 June 2018 for speeding fines (Excl budgeted debt provision) [(Actual amount collected/total amount budgeted) x 100]	% of budgeted income for speeding fines collected by 30 June 2018	95%	95%	Last Value	10%	48.14%	B	[D360] Head: Traffic: The fines savings account's figures were used due to the unavailability of the new financial system to give a true reflection of the real income received. (September 2017)
TL40	To promote healthy life styles through the provision of sport and other facilities and opportunities	95% of MIG conditional grant allocated to sport spent by 30 June 2018 to upgrade sport infrastructure in accordance with business plan (Subject to MIG Funding approval) [(Actual amount spent on projects Total allocation for projects) x 100]	% of the MIG conditional grant allocated to sport spent by 30 June 2018	95%	95%	Last Value	0%	0%	N/A	
TL41	To promote healthy life styles through the provision of sport and other facilities and opportunities	Collect 95% of budgeted income by 30 June 2018 for resorts (Excl budgeted debt provision)[(Actual amount collected /total amount budgeted)x100]	% of budgeted income for resorts collected by 30 June 2018	95%	95%	Last Value	10%	26%	B	
TL42	To promote healthy life styles through the provision of sport and other facilities and opportunities	Develop a Sport Development Programme with an implementation plan and submit to council by June 2018	Sport Development Programme and implementation plan submitted to Council by June 2018	New KPI	1	Carry Over	0	0	N/A	
TL43	To communicate effectively with the public	Develop a methodology to ensure that all realistic com-munity needs as outlined in the IDP are being addressed through thorough strategic financial planning and submit report to the Budget Steering Committee and EMC by March 2018	Report on methodology submitted to Budget Steering Committee and EMC by 31 March 2018	New KPI	1	Carry Over	0	0	N/A	
TL44	To provide a transparent and corruption free municipality	Develop a culture of zero tolerance to corruption and dishonesty by the efficient completion of disciplinary steps in terms of transgressions of the MFMA .	% of disciplinary hearings completed in terms of the zero tolerance programme	New KPI	100%	Stand-Alone	100%	100%	G	

Summary of Results: Community Services	
KPI Not Yet Measured	3
KPI Not Met	0
KPI Almost Met	0
KPI Met	1
KPI Well Met	0
KPI Extremely Well Met	3
<b>Total KPIs</b>	<b>7</b>

### Summary of Results

KPI Not Yet Measured	51
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	KPI Not Met	0
	KPI Almost Met	0
	KPI Met	13
	KPI Well Met	2
	KPI Extremely Well Met	8
<b>Total KPIs</b>		<b>74</b>

*Report generated on 19 October 2017 at 13:52.*